

Particulars

About Your Organisation

1.1 Name of your organization

Laboratoires M&L SA

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- ☐ Grower
 - ☐ Processor and/or Trader
 - ☒ Consumer Goods Manufacturer
 - ☐ Retailer and/or Wholesaler
 - ☐ Bank and/or Investor
 - ☐ Social and/or Development NGO
 - ☐ Environmental and/or Conservation NGO
 - ☐ Supply Chain Associate
 - ☐ Affiliate
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1.3 Membership number

4-0804-16-000-00

1.4 Membership category

Consumer Goods Manufacturers

1.5 Membership sector

Ordinary

Consumer Goods Manufacturer**1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- ☒ End-product manufacturer
- ☐ Food goods manufacturer
- ☐ Ingredient manufacturer
- ☒ Home & personal care goods manufacturer
- ☒ Own-brand manufacturer
- ☐ Manufacturing on behalf of other third-party brands
- ☐ Biofuels manufacturer
- ☐ Other

Other:

2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

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2.1.1 In which markets do you manufacture goods with palm oil and oil palm products?

France

2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Yes

2.2 Volumes of palm oil and oil palm products purchased

2.2.1 Total volume of crude and refined palm oil used in the year (tonnes)

0.00

2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes)

0.00

2.2.3 Total volume of palm kernel expeller used in the year (tonnes)

0.00

2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes)

3,277.00

2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

3,277.00

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance	-	-	-	666
2.3.4 Segregated	-	-	-	737
2.3.5 Identity Preserved	-	-	-	16
2.3.6 Total volume	-	-	-	1419

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

No

2.5.1 When do you plan to cover the gap by using RSPO Credits?

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2.5.2 Please explain why

Our objective was 100% at 2015 because we only had the view on our soap noodles. Today, more than 99% of our soap noodles are IP / SG CSPO (except special sizes dedicated to professionals).
Since 2015, we have the view on other derivatives as surfactant and we have the objective that 100% of them will be CSPO in 2020 (MB/SG/IP) if the offer of suppliers is available and affordable
We go directly with a strategy of certification from physical supply chains because the Book and Claims approach, based on compensation, is not in line today with our commitments.

2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**2.6.1 Africa**

0%

2.6.2 Oceania

0%

2.6.3 Europe

100%

2.6.4 North America

0%

2.6.5 Latin America

0%

2.6.6 Middle East

0%

2.6.7 China

0%

2.6.8 India

0%

2.6.9 Indonesia

0%

2.6.10 Malaysia

0%

2.6.11 Rest of Asia

0%

3. Time-Bound Plan

3.1 Year of first supply chain certification (planned or achieved)2012

3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products2012

3.2.1 If target has not been met, please explain why.-

3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.2020

3.3.1 If target has not been met, please explain why.

Our objective was 100% at 2015 because we only had the view on our soap noodles. Today, more than 99% of our soap noodles are IP / SG CSPO (except special sizes dedicated to professionals). Since 2015, we have the view on other derivatives as surfactant and we have the objective that 100% of them will be CSPO in 2020 (MB/SG/IP) if the offer of suppliers is available and affordable

We go directly with a strategy of certification from physical supply chains because the Book and Claims approach, based on compensation, is not in line today with our commitments.

3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.2020

3.4.1 If target has not been met, please explain why.

Our objective was 100% at 2015 because we only had the view on our soap noodles. Today, more than 99% of our soap noodles are IP / SG CSPO (except special sizes dedicated to professionals). Since 2015, we have the view on other derivatives as surfactant and we have the objective that 100% of them will be CSPO in 2020 (MB/SG/IP) if the offer of suppliers is available and affordable

We go directly with a strategy of certification from physical supply chains because the Book and Claims approach, based on compensation, is not in line today with our commitments.

3.4.2 Which markets do these commitments cover?Applies globally

3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?No

3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?No

3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?2020

4. Trademark Use

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

4.2 Please select the countries where you use or intend to apply the Trademark.

Applies globally

4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.

2012

4.3 Please explain why

- ☐ Challenging reputation of palm oil
 - ☐ Confusion among end-consumers
 - ☐ Costs of changing labels
 - ☐ Difficulty of applying for RSPO Trademark
 - ☐ Lack of customer demand
 - ☐ Limited label space
 - ☐ Low consumer awareness
 - ☐ Low usage of palm oil
 - ☐ Risk of supply disruption
 - ☐ Others
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Other:

4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?

Yes

5. Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.

In 2014, to go further in sustainability regarding palm oil derivatives, we started a tracking approach to identify the nature of all the ingredients (surfactants) used by our company containing derivatives of palm oil or fractions and the % of palm oil incorporation.

Thanks to a working group of 20 persons dedicated to that subject and thanks to our collaboration with our suppliers, we were able to know our global palm oil consumption (based on Cosmos Regulation List).

In 2017, to improve the traceability of our derivatives (as surfactants), we began a partnership with an external organism Earthworm Foundation (<https://www.earthworm.org/>), an NGO that works with companies to transform their value chains.

The first step toward transformation is knowledge.

With this in mind, we sent our suppliers a traceability survey so that we can find out the origin of the palm/palm kernel oil contained in the ingredients we purchase.

This work required strong collaboration by our suppliers and link in the chain.

The objective was to identify the links in the supply chain, going back as far as the mill.

In 2018, after this year working with our suppliers, we weren't able to get full traceability, but we are going to continue our work with our suppliers to get better traceability. In 2019, we will achieve traceability to the mill from our major supplier.

We keep challenging raw material providers to offer CSPO certified derivatives (such as surfactants).

We keep transferring the RSPO knowledge and skills to our subcontractor (soaps maker).

We participate to the working groups proposed by our suppliers on Palm Oil Subject and conferences. (BASF Palm Oil Dialog, webinar, RSPO events in Europe, etc.)

In 2019 we participated in the Palm Oil Dialog of BASF, where we presented our strategy to reach sustainable palm oil supply chain, one person of our sustainable ingredients department and 2 people from our purchase department attended this meeting.

In 2019 we will continue our work on traceability with our suppliers, in order to get involved in a project supporting small-holders the closer from our physical Supply Chain

In 2020, we aim to have all our derivatives as CSPO (MB/SG/IP) (if the offer of suppliers is available and affordable).

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7. Application of Principles & Criteria for all member sectors

7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: [RSEGroup_report_2018_FR_3.pdf](#)

Link: --

7.1.B Land use rights

File: [RSEGroup_report_2018_FR_3.pdf](#)

Link: --

7.1.C Ethical conduct and human rights

File: [CR-Policy.pdf](#)

Link: --

7.1.D Labour rights

File: [CR-Policy.pdf](#)

Link: --

7.1.E Stakeholder engagement

File: [CR-Policy.pdf](#)

Link: --

7.1.F None of the above. Please explain why.

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7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We developed specific guidelines described in General specifications Raw materials that every supplier needs to sign with specific recommendations on the use of palm oil (French / English)

For external communication, we have an official statement shared international customers services, digital services to feed Q&A and share with journalists when they ask. (French / English)

Very early in our R&D projects, we choose to use CSPO SG/IP raw materials.

We challenge and support our suppliers in proposing CSPO offers even if we are not leading the market.

In 2017, to improve the traceability of our derivatives (as surfactants), we began a partnership with an external organism Earthworm Foundation (<https://www.earthworm.org/>), an NGO that works with companies to transform their value chains.

The first step toward transformation is knowledge.

With this in mind, we sent our suppliers a traceability survey in order to find out the origin of the palm/palm kernel oil contained in the ingredients we purchase.

This work required strong collaboration by our suppliers and every link in the chain.

The objective was to identify all the links in the supply chain, going back as far as the mill. In 2019 we will achieve traceability to the mill from our major derivative supplier.

Business to business education: We support our soap sub-contractor during the RSPO certification process. For example, we choose to share our training material and good practices.

In 2015, we asked for a 2 days training for our collaborator in charge of RSPO or indirectly impacted by that certification and we invited our subcontractors to attend to the training (freely) (on our charge).

In total, 14 persons attend from 6 different departments:

- Quality Department
- Sustainable Department
- Purchase Department
- Formulation Department
- Raw Materials Regulatory Department
- Finished Products Regulatory Department

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Moreover we present a training support to marketing team and others services managers.

We attend to all conferences organized by our surfactant suppliers to be aware on their progress and their offer.

In 2019 we participated in the Palm Oil Dialog of BASF, where we presented our strategy to reach sustainable palm oil supply chain, one person of our sustainable ingredients department and 2 people from our purchase department attended this meeting.

8. Greenhouse Gas (GHG) Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

8.1.1 Please upload your publicly available GHG report

File: [RSEGroup_report_2018_FR_3.pdf](#)

8.1.1.1 OR please insert the URL to the GHG section of your corporate website.

Link:

8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.

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8.3 What methodology are you using to calculate your GHG footprint?

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9. Support for Oil Palm Smallholders

9.1 Are you currently supporting any oil palm Independent Smallholder groups?

No

9.2 How are you supporting them?

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9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

Yes

9.2.2 When do you plan to start your support for oil palm Independent Smallholders?

2020

10. Challenges**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- ☐ Awareness of RSPO in the market
 - ☐ Difficulties in the certification process
 - ☐ Certification of smallholders
 - ☐ Competition with non-RSPO members
 - ☐ High costs in achieving or adhering to certification
 - ☐ Human rights issues
 - ☐ Insufficient demand for RSPO-certified palm oil
 - ☐ Low usage of palm oil
 - ☐ Reputation of palm oil in the market
 - ☐ Reputation of RSPO in the market
 - ☒ Supply issues
 - ☒ Traceability issues
 - ☒ Others
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Other:

Affordability and availability of CSPO derivative and surfactants

10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?

- ☒ Engagement with business partners or consumers on the use of CSPO
 - ☐ Engagement with government agencies
 - ☒ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
 - ☒ Promotion of physical CSPO
 - ☐ Providing funding or support for CSPO development efforts
 - ☒ Research & Development support
 - ☒ Stakeholder engagement
 - ☐ Others
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Other:

10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)

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