Particulars

About Your Organisation

1.1 Name of your organization
ZPC FLIS SPOLKA JAWNA

1.2 What is/are the primary activity(ies) or product(s) of your organization?
- Grower
- Processor and/or Trader
- ☑ Consumer Goods Manufacturer
- Retailer and/or Wholesaler
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Supply Chain Associate
- Affiliate

1.3 Membership number
4-0598-15-000-00

1.4 Membership category
Consumer Goods Manufacturers

1.5 Membership sector
Ordinary
Consumer Goods Manufacturer

1. Operational Profile

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- [ ] End-product manufacturer
- [x] Food goods manufacturer
- [ ] Ingredient manufacturer
- [ ] Home & personal care goods manufacturer
- [ ] Own-brand manufacturer
- [ ] Manufacturing on behalf of other third-party brands
- [ ] Biofuels manufacturer
- [ ] Other

Other:

2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

We buy MB certified palm oil we use for our products and we sell for Lidl Polska and Europa customers, Aldi (Poland, Germany), Tacoma (South Africa), Biedronka (Poland), Auchan (Poland, France), Carrefour (Poland), Tesco (Poland, Europe)

2.1.1 In which markets do you manufacture goods with palm oil and oil palm products?

Austria, Bulgaria, Croatia, Czech Republic, France, Germany, Hungary, Iceland, Lithuania, Poland, Romania, Serbia, Slovakia, Slovenia, South Africa, United Kingdom

2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Yes

2.2 Volumes of palm oil and oil palm products purchased

2.2.1 Total volume of crude and refined palm oil used in the year (tonnes)

239.00

2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes)

0.00

2.2.3 Total volume of palm kernel expeller used in the year (tonnes)

0.00

2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes)

0.00
2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

239.00

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

<table>
<thead>
<tr>
<th>Description</th>
<th>Crude and Refined Palm Oil</th>
<th>Crude and Refined Palm Kernel Oil</th>
<th>Palm Kernel Expeller</th>
<th>Other palm-based derivatives and fractions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.3.1 Book and Claim from Mill / Crusher</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2.3.2 Book and Claim from Independent Smallholder</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2.3.3 Mass Balance</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2.3.4 Segregated</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2.3.5 Identity Preserved</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2.3.6 Total volume</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

<table>
<thead>
<tr>
<th>Description</th>
<th>Crude and Refined Palm Oil</th>
<th>Crude and Refined Palm Kernel Oil</th>
<th>Palm Kernel Expeller</th>
<th>Other palm-based derivatives and fractions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.4.1 Book and Claim from Mill / Crusher</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2.4.2 Book and Claim from Independent Smallholder</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2.4.3 Mass Balance</td>
<td>239</td>
<td>-</td>
<td>-</td>
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<td>-</td>
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</tr>
<tr>
<td>2.4.6 Total volume</td>
<td>239</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

No

2.5.1 When do you plan to cover the gap by using RSPO Credits?

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2.5.2 Please explain why

Maybe in 2025 it a date we expect to use 100%
2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

<table>
<thead>
<tr>
<th>Region</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa</td>
<td>1%</td>
</tr>
<tr>
<td>Oceania</td>
<td>0%</td>
</tr>
<tr>
<td>Europe</td>
<td>99%</td>
</tr>
<tr>
<td>North America</td>
<td>0%</td>
</tr>
<tr>
<td>Latin America</td>
<td>0%</td>
</tr>
<tr>
<td>Middle East</td>
<td>0%</td>
</tr>
<tr>
<td>China</td>
<td>0%</td>
</tr>
<tr>
<td>India</td>
<td>0%</td>
</tr>
<tr>
<td>Indonesia</td>
<td>0%</td>
</tr>
<tr>
<td>Malaysia</td>
<td>0%</td>
</tr>
<tr>
<td>Rest of Asia</td>
<td>0%</td>
</tr>
</tbody>
</table>

3. Time-Bound Plan

3.1 Year of first supply chain certification (planned or achieved)

2015
3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products

2025

3.2.1 If target has not been met, please explain why.

no relevance to the markets

3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.

2025

3.3.1 If target has not been met, please explain why.

no relevance to the markets

3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.

2025

3.4.1 If target has not been met, please explain why.

no relevance to the markets

3.4.2 Which markets do these commitments cover?

Poland

3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?

Yes

3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?

2025

4. Trademark Use

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

4.2 Please select the countries where you use or intend to apply the Trademark.

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4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.

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4.3 Please explain why

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Other:

4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?

5. Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.

Discussions with suppliers. Communication with our customers, participation in RSPO meeting, conferences internal training for employees.

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member’s data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7. Application of Principles & Criteria for all member sectors

7.1 Related to company’s procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: --
Link: --

7.1.B Land use rights

File: --
Link: --
7.1.C Ethical conduct and human rights

File: --
Link: --

7.1.D Labour rights

File: --
Link: --

7.1.E Stakeholder engagement

File: --
Link: --

7.1.F None of the above. Please explain why.

Our company complies with the labor law and human rights and this is confirmed by the social audits of our clients and inspections from various offices. We do not have a written internal regulation.

7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

not applicable

8. Greenhouse Gas (GHG) Footprint

8.1 Are you currently reporting any GHG footprint?

No

8.1.1 Please upload your publicly available GHG report

File: --

8.1.1.1 OR please insert the URL to the GHG section of your corporate website.

Link:

8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.

-

8.3 What methodology are you using to calculate your GHG footprint?

-

9. Support for Oil Palm Smallholders

9.1 Are you currently supporting any oil palm Independent Smallholder groups?

No

9.2 How are you supporting them?

-
9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

No

9.2.2 When do you plan to start your support for oil palm Independent Smallholders?

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10. Challenges

10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

Other:

There were no significant obstacles during reporting period

10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

Other:

There were no significant obstacles during reporting period
10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities 
(e.g.: sustainability reports, policies, other public information)

Food Safety Policy

The primary goal of ZPC Flis in Kuranów is to provide customers with the highest quality products.

Bearing in mind that the development of our company depends on the satisfaction of our customers, we commit ourselves to produce foods with high and stable, repeatable, long-lasting quality, safe for the health of the consumer.

We implement Food Safety Policy by:
- establishment, documentation, implementation, maintenance and continuous improvement of the food safety management system compliant with the requirements of the IFS standard;
- delivering products that are safe for our customers and adapted to the formal and legal requirements in force in the country and the EU;
- setting and enforcing high quality requirements for our suppliers;
- ensuring that food safety hazards that can reasonably be expected in the use of the system are identified, assessed and supervised;
- monitoring, threat analysis and control of designated points in accordance with the requirements of the HACCP system;
- ensuring adequate infrastructure and work environment;
- continuous control of the influence of Flis on the environment, striving to fulfill all formal and legal regulations in this area;
- modernization of technological processes;
- use of appropriate product implementation processes;
- use of appropriate storage and distribution methods;
- informing customers about products and testing their satisfaction;
- implementation of the principle that all employees are responsible for the safety and quality of food - starting from the Owner and ending with the contractor of the simplest operation;
- respect for the dignity and rights of employees, while enforcing conscientious fulfillment of their duties;
- continuous improvement of our employees’ skills and an increase in the sense of full identification with their workplace;
- monitoring of parameters affecting the quality and safety of products;
- compliance with hygiene regimes at the stage of production, storage and distribution;
- constant modernization and improvement of infrastructure and production technology resources;
- internal and external communication, aimed at the exchange of information on threats to product safety in the food chain.
- paying attention to aspects related to the surrounding environment, implementation of new solutions, eg. LUGAN 3000 sewage pre-treatment plant was started, enabling the pre-treatment of liquid production waste before discharge to the municipal sewage system
- we respect the requirements of the RSPO organization and we work in accordance with the requirements of the RSPO Mass Balance standard.

We assure you that this Food Safety Policy is known, understood and adhered to by all employees of ZPC Flis.