## Particulars

<table>
<thead>
<tr>
<th>Organisation Name</th>
<th>The Zoological Society of London</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corporate Website Address</td>
<td><a href="http://www.zsl.org">http://www.zsl.org</a></td>
</tr>
<tr>
<td>Primary Activity or Product</td>
<td>Environmental NGO</td>
</tr>
<tr>
<td>Related Company(ies)</td>
<td>None</td>
</tr>
<tr>
<td>Country Operations</td>
<td>Indonesia</td>
</tr>
<tr>
<td>Membership Number</td>
<td>6-0009-11-000-00</td>
</tr>
<tr>
<td>Membership Type</td>
<td>Ordinary Members</td>
</tr>
<tr>
<td>Membership Category</td>
<td>Environmental and Conservation NGOs</td>
</tr>
<tr>
<td>Primary Contacts</td>
<td>Michal Zrust</td>
</tr>
<tr>
<td></td>
<td>Address: Zoological Society of London Indonesia Programme Jl. Gunung Gede 1 No.11A Bogor 16151 West Java Indonesia Bogor United Kingdom 16151</td>
</tr>
<tr>
<td>Person Reporting</td>
<td>Michal Zrust</td>
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</tbody>
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## Related Information

**Other information on palm oil:**

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**Reporting Period** 01 July 2012 - 30 October 2013
Operational Profile

1. What are the main activities of your organisation?

Our activities are three-fold. We own and manage two zoological gardens in the UK; London Zoo and Whipsnade Zoo. The role of the zoos is linked to education, public awareness of conservation issues as well as good welfare of captive animals and as a potential source for wildlife reintroductions. The Institute of Zoology is the academic arm of ZSL conducting cutting edge research on a wide variety of topics ranging from behavioural ecology to genetics. Conservation Programmes are concerned with practical conservation activities on the ground across 50 countries.

2. Does your organisation use and/or sell any palm oil?

Yes

3. Activities undertaken to promote sustainable palm oil, the RSPO and/or members in the reporting period

ZSL has developed and implemented a sustainable sourcing policy requiring all products sold within our restaurants and shops to only contain RSPO certified palm oil within them. All our suppliers have a time bound commitment to only provide us with such products.

ZSL has developed a number of tools to promote and facilitate sustainable palm oil through the development of practical HCV monitoring protocols, the Sustainable Palm Oil Platform, and continued support of the development of Palm Oil National Strategies in Cameroon.

ZSL continues to take part in numerous working groups, task forces, and the executive board.

4. Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

If yes, please explain how:

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5. Do you have any collaborations with the industry players/private sector to support them in the market transformation towards CSPO?

Yes

If yes, please explain how:

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6. What percentage of your organization’s overall activities focus on palm oil?

10

7. How is your work on palm oil funded?

Grant and core funded.

Time-Bound Plan

8. Date started or expect to start participating in RSPO working groups/taskforces

2007
9. Date expected to undertake and publicise programmes to support RSPO, RSPO certification and/or good standing RSPO members

2008

10. What are your interim milestones towards achieving your commitments to promote sustainable palm oil?

We have four pillars under which ZSL looks to promote sustainable palm oil:

1. Establish national enabling environments that minimise negative impacts on biodiversity.
2. Strengthen biodiversity safeguards within international and national certification and compliance standards.
3. Develop and implement tools and best practice to protect biodiversity within oil palm landscapes.
4. Improving stakeholder awareness and supply chain transparency to drive demand for best practice.

All of the above are assessed for effectiveness through scientific research.

11. Which countries that your institution operates in do the above commitments cover?

Cameroon, Indonesia, United Kingdom

**Actions for Next Reporting Period**

12. Outline actions that will be taken in the coming year to promote sustainable palm oil

Further training of companies on HCV 1-4 monitoring.
Further development of practical monitoring protocols including field trials and training for HCVs 5-6.
Further development of the SPP platform.

**Reasons for Non-Disclosure of Information**

13. If you have not disclosed any of the above information please indicate the reasons why

Confidential

- Other reason:
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**Application of Principles & Criteria for all members sectors**

14. Do you have organisational policies that are in line with the RSPO P&C

- Energy and carbon footprints
- Ethical conduct
- Labour rights
- Stakeholder engagement

**Energy and carbon footprints policy**

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**Ethical conduct policy**

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Labour rights policy

Stakeholder engagement policy

14.1. If none of the above, please specify if/when you intend to develop one

15. What steps will your organization take to realize ethical conduct in business-applicable regulations and industry practices?

ZSL follows the ethical conduct as outlined in the Ethical Conduct document.

16. Has your company supported any community programmes, related to palm oil, on its own or through partnerships? How do you benchmark the impacts of these programmes?

This part of our operations has not yet been implemented as protocols are still being developed for this project.

17. What best practice guidelines or information has your organization provided to facilitate production and consumption of sustainable palm oil? What languages are these guidelines available in?

- HCV Threat Monitoring Protocols - English, training in Indonesian.
- Toolkit for HCV monitoring - English and French (West Africa version)
- Biodiversity Assessment Handbook - English and French (West Africa version)
- The Sustainable Palm Oil Platform - English
- Monitoring Protocol for HCVs 5-6 - English (French version soon to be released)

18. Has your organization partnered with any RSPO members in the implementation of or benchmarking against the Principles and Criteria?

Yes
## Challenges

1. **Significant economic, social or environmental obstacles**
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2. **How would you qualify RSPO standards as compared to other parallel standards?**
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   | Cost Effective: | Yes |
   | Robust:         | Yes |
   | Simpler to Comply to: | Yes |

3. **How has your organization supported the vision of RSPO to transform markets?**
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