

Particulars

About Your Organisation

1.1 Member Name

GUSTAV HEESS SL

1.2 Membership Number

9-3357-19-000-00

1.3 Membership Sector

Supply Chain Associate

1.4 Membership Category

Associate

1.5 Country

Spain

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select ALL the palm oil-related activity(ies) that describe your company or organisation as multiple selections are allowed. ACOP reporting is NOT limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- ☐ I own and operate oil palm estate(s)
- ☐ I represent a palm oil Independent Smallholder farmer Group
- ☐ I own and operate palm oil mills
- ☐ I own and operate palm kernel crushing plants - Processors and/or Traders
- ☒ I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- ☐ I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- ☐ I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- ☐ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- ☐ I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- ☐ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- ☐ I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- ☐ I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- ☐ I am a social and human development NGO supporting the sustainable development of the palm oil industry

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- ☐ Refiner of CPO and PKO
- ☐ Palm Kernel Crusher
- ☒ Trader with Physical Possession
- ☐ Trader without Physical Possession
- ☐ Integrated Refiner-Trader-Processor
- ☐ Intermediate Products Producer
- ☐ Power, Energy and Biofuel Processor
- ☐ Animal Feed Producer
- ☐ Oleochemicals Producer
- ☐ Distribution & Logistics
- ☐ Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

SG Certified Palm Oil Trade: We trade SG certified palm oil, sourced from suppliers who comply with sustainability regulations.

MB Glycerin Trade: We also trade MB glycerin, which meets the quality requirements and regulations for use in the pharmaceutical and cosmetic industries.

2.1.1 In which markets do you sell goods with palm oil and palm oil-related products?

Europe

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	1.21
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	0.82
Crude palm kernel expeller (tonnes)	0.00
Total	2.02

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	0.98	0.82	0.00
Segregated (SG)	0.23	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00
Total	1.21	0.82	0.00

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

100.00%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

Below, we provide additional information on our uptake of certified RSPO palm oil, palm kernel oil, and related products, as calculated in PT.2.4. Variations in our uptake are due to several factors, including customer demand and changes in the market environment.

Business Environment and Market Conditions:

Our purchase of RSPO-certified products is directly linked to customer requests. We acquire certified palm oil and related products only when specifically requested by our customers, which leads to variability in the volumes purchased.

Since our purchases of certified palm oil depend entirely on customer requests, we do not have a steady, constant acquisition of certified products.

Future Outlook:

We anticipate that the demand for RSPO-certified products will continue to rise as more customers request certified products. We will continue to adjust our purchases according to the specific needs of our customers, ensuring we meet their sustainability expectations.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	100
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?

2023

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2023

3.2.1 If the previous target year has not been met, please explain why.

Our target is to gradually increase the sales of RSPO-certified products. However, we did not fully meet this target in the previous period due to the following reason:

Customer Requests: Our purchases of certified products are based on customer demand, which varied throughout the year.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

We primarily operate in Spain and Portugal, which is why our TimeBound Plan commitments do not cover other countries. The main reasons are:

Focus on Local Markets: Our activities are concentrated in Spain and Portugal, where we have been able to effectively implement the TimeBound Plan due to a more developed market for RSPO-certified products.

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☐ Participation in RSPO Working Group or Task Forces
- ☐ Support Independent Smallholders (ISH)
- ☐ Contribute to the RSPO Smallholder Trainer Academy
- ☐ Financial contribution to the RSPO Smallholder Support Fund
- ☐ Direct investments in Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Direct/collective investments in conservation and restoration initiatives
- ☐ Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- ☒ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☐ Others

Other

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Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- ☐ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☐ Certification of smallholders
- ☐ Competition with non-RSPO members
- ☒ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☐ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☐ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☒ Others

Others

High Prices: Certified sustainable palm oil products are often more expensive compared to non-certified ones, which can be an obstacle in price-sensitive markets. Some of our customers are unwilling to pay the additional premium for certified products due to a lack of awareness or interest in sustainability.

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- ☐ Communication and/or engagement to transform the negative perception of palm oil
- ☐ Engagement with business partners or consumers on the use of CSPO
- ☐ Engagement with government agencies
- ☐ Engagement with peers and clients
- ☐ Promotion of CSPO through off product claims
- ☐ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☐ Stakeholder engagement
- ☐ No actions taken
- ☒ Others

Others

Our company supports the RSPO vision by staying informed about sustainable practices, maintaining open communication with our suppliers and customers regarding RSPO-certified options, and promoting awareness of certified products when opportunities arise. While our role is primarily commercial, we aim to support the gradual shift toward more sustainable supply chains wherever feasible.

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

At this time, we do not have specific reports available to the public regarding our palm oil policies or activities. Nevertheless, we are committed to transparency and would be glad to share relevant information upon request.