

## Particulars

### About Your Organisation

#### 1.1 Member Name

Jerónimo Martins SGPS, S.A.

#### 1.2 Membership Number

3-0094-17-000-00

#### 1.3 Membership Sector

Retailers

#### 1.4 Membership Category

Ordinary

#### 1.5 Country

Portugal

### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

### 2.1 Please select ALL the palm oil-related activity(ies) that describe your company or organisation as multiple selections are allowed. ACOP reporting is NOT limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- ☐ I own and operate oil palm estate(s)
- ☐ I represent a palm oil Independent Smallholder farmer Group
- ☐ I own and operate palm oil mills
- ☐ I own and operate palm kernel crushing plants - Processors and/or Traders
- ☐ I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- ☐ I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- ☐ I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- ☐ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- ☐ I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- ☒ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- ☐ I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- ☐ I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- ☐ I am a social and human development NGO supporting the sustainable development of the palm oil industry

## Retailers

### 1. Operational Profile

**1.1 Please state your company's main activity(ies) within the palm oil supply chain. Please select all options that apply to your operations.**

- ☒ Retail - with own brand products
- ☐ Retail - without own brand products
- ☐ Food service providers
- ☒ Retail wholesalers
- ☐ Other

Other

-

### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.*

**2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership**

Jerónimo Martins considers all Perishables and Private Brand products in its retail Companies: Jerónimo Martins Colombia S.A.S. (Ara food retail banner), Jeronimo Martins Polska S.A. (Biedronka food retail banner), Jeronimo Martins Drogeriei Farmacja Sp. z o.o. (Hebe specialized retail banner), Pingo Doce- Distribuição Alimentar, S.A. (Pingo Doce food retail banner) and Recheio - Cash & Carry, S.A. (Recheio food retail banner).

**2.1.1 In which markets does your company sell goods with palm oil and oil palm products?**

Europe, Latin America

**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

**2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.**

Description	Tonnes
Total volume of crude palm oil (tonnes)	63007.00
Total volume of crude palm kernel oil (tonnes)	4704.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	9957.00
Total	77668.00

**2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	80
Palm kernel oil-based derivatives and fractions	20

**2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.**

Countries/Regions	Percentage
Europe	29
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	71
Africa	0
Rest of World	0

**2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	3.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	567.00	142.00	0.00	0.00
Mass Balance (MB)	43679.00	3379.00	0.00	6075.00
Segregated (SG)	2180.00	305.00	0.00	1847.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	46429.00	3826.00	0.00	7922.00

**2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based**

Description	Percentage
Certified Palm oil-based derivatives and fractions	80
Certified Palm kernel oil-based derivatives and fractions	20

**2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:**

74.90%

**2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.**

In 2024, we achieved 100% RSPO certification for palm oil used in Private Brand and perishable products in Poland and Portugal, primarily under the Mass Balance and Segregated schemes. However, the situation in Colombia presents a unique challenge. Despite being one of the top global palm oil producers, Colombia has relatively low RSPO certification levels. Given our commitment to local sourcing, securing certified palm oil has been difficult. To address this, we took proactive steps by participating in the Voluntary Agreement for Zero Deforestation in the Palm Oil Chain in Colombia since 2021, working alongside the Colombian government, RSPO, WWF, and Proforest. These efforts have contributed to significant improvements. In 2024, more than 70% of the palm oil used in Ara's Private Brand and perishable products came from Colombia, and 66% of this was RSPO certified—a notable 54 p.p. from 2024. Additionally, 95% of Ara's Private Brand palm oil that did not originate from Colombia was RSPO certified, marking a 24 p.p. increase from 2023.

Furthermore, we emphasized traceability as a key pillar of our sustainability strategy. We successfully traced 95% of the palm oil sourced from Colombia back to the farm level, ensuring it was not linked to deforestation. This level of transparency reinforces our commitment to responsible sourcing while addressing environmental concerns.

**2.6 Please estimate the regional distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question RT.2.4) in the following countries/regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	39
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	61
Africa	0
Rest of World	0

### 3. TimeBound Plan

**3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2014

**3.1.1 If the previous target year has not been met, please explain why.**

N/A.

**3.2 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products.**

2019

**3.2.1 If the previous target year has not been met, please explain why.**

N/A.

**3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2019

**3.3.1 If the previous target year has not been met, please explain why.**

In 2024, all of the palm oil used in our Private Brands and perishables in Poland and Portugal was RSPO certified, with the vast majority certified according to the "Mass Balance" and "Segregated" schemes. In Portugal and in Poland, the use of palm oil in Private Brand products has decreased due to the reformulation of some products. Although Colombia is one of the world's top five palm oil producers, the country's RSPO certification rate is low. This reality, combined with our strategy to encourage local sourcing in the countries where we have operations, makes it difficult to increase RSPO certification for palm oil produced in Colombia. Since 2021, Ara has been part of the "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Aceite de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Palm Oil Chain in Colombia), with the aim of ensuring that the palm oil used in our Private Brand and perishable products does not contribute to deforestation. The Agreement, promoted by the Colombian government, is supported by several civil society organisations, including RSPO, Proforest, Tropical Forest Alliance, and the WWF. The initiative focuses on actions ranging from the traceability of palm oil (down to farm level), ensuring that this ingredient is not associated with deforestation, and also aims at ensuring that imported palm oil has sustainability certification, such as RSPO certification.

In 2024, approximately 75% (18 p.p. less than in 2023) of the palm oil used in Ara's Private Brand and perishable products originated in Colombia, 66% of which was RSPO certified (54 p.p. more than in 2023). The reduction in palm oil from Colombia was due to the greater materiality (20%) of this ingredient originating from Ecuador in Ara's assortment.

In 2024, we were able to trace the origin of 95% (4 p.p. more than in 2023) of Colombian palm oil used in Private Brand and perishable products back to the area of the farm where it was produced. Based on this information, we confirmed that the palm oil originated from the departments of Norte de Santander, Cesar, Magdalena, Meta and Casanare, located in three of the country's four palm oil producing areas (Central Zone, Eastern Zone and Northern Zone) and from 25 (out of 70) processing plants operating in Colombia. However, only 0.75% of the deforestation identified by public authorities in 2021 was linked to palm oil.

The combination of traceability levels, increased RSPO certification, and the low rate of deforestation associated with palm oil in Colombia validates our Deforestation and Conversion Free (DCF) strategy for this commodity in this country. Of the around 25% of the palm oil used in Ara's Private Brand and perishable products originated in Colombia, 59% was RSPO certified (39 p.p. less than in 2023). Due to the already mentioned increase in consumption of palm oil from Ecuador, Ara's main suppliers have been unable to secure RSPO certification for this origin. In 2025, we will work with suppliers to increase the RSPO certification rate of imported palm oil, with a commitment to ensure that it is not associated with deforestation or the conversion of HCV.

**3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

Please see answer to question 3.3.1.

#### 4. Trademark Use

**4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?**

Yes

**4.2 Please select the countries where your company uses or intends to use the Trademark**

Poland ,Portugal

**4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark**

2020



## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☐ Participation in RSPO Working Group or Task Forces
- ☐ Support Independent Smallholders (ISH)
- ☐ Contribute to the RSPO Smallholder Trainer Academy
- ☐ Financial contribution to the RSPO Smallholder Support Fund
- ☐ Direct investments in Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Direct/collective investments in conservation and restoration initiatives
- ☐ Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- ☐ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☒ Others

#### Other

In the coming year, we will continue to support the use of Certified Sustainable Palm Oil (CSPO) through the RSPO certification system. Having already achieved the important milestone of incorporating 100% RSPO-certified palm oil into our private brand and perishable products across Europe (Portugal and Poland), we will continue to raise consumer awareness by highlighting the RSPO trademark on product packaging. This effort is aimed at educating consumers about the significance of choosing sustainably sourced palm oil, with 16 SKUs offered in our local banners in 2024, reinforcing our ongoing commitment to sustainability. Our focus will also remain on encouraging our suppliers to implement the best sustainable palm oil production practices and supporting the adoption of RSPO certification among new and existing suppliers.

In addition to these efforts, we will strengthen our collaboration with multistakeholder initiatives and organizations dedicated to sustainable palm oil. For example, in Poland, Biedronka is a founding member of the Polish Coalition for Sustainable Palm Oil (PKZOP), working towards the goal of achieving a level of 100% sustainable palm oil by 2030. Furthermore, we will continue to promote the RSPO and other sustainable palm oil certifications within the Group's operations, ensuring that all palm oil used in our products meets the highest environmental and social standards.

In Colombia, we are fully aligned with the “Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia” (Voluntary Agreement for Zero Deforestation in the Colombian Palm Oil Chain), a critical initiative to eliminate deforestation in the palm oil supply chain, with a cut-off date of 2011 for deforestation activities. We are actively supporting this agreement alongside key industry and civil society stakeholders, including RSPO, Proforest, Tropical Forest Alliance, and WWF, to ensure that the palm oil used in our Colombian operations is sourced responsibly. This collaboration is a crucial part of our ongoing efforts to ensure the sustainability of the palm oil supply chain in high-risk regions.

As part of our broader commitment to sustainable sourcing, we are also a member of The Consumer Goods Forum's Forest Positive Coalition of Action. By 2025, we aim to ensure that the palm oil in our private brand and perishable products is free from deforestation and the conversion of High Conservation Value (HCV) ecosystems. We have set clear cut-off dates for compliance, having set November 2005 as the cut-off date for ensuring compliance with the criteria for eliminating deforestation and the conversion of primary forests or in areas required for the protection of HCV areas, and 15 November 2018 for HCV and high carbon forest areas. RSPO certification remains central to this strategy, and we will continue to work closely with suppliers to ensure that we meet these ambitious goals. Our actions and progress will be transparently reported on our website and in our Annual Report, with independent third-party assurance of our data.

Our commitment to transparency, risk management, and fighting deforestation has been recognized in the CDP annual questionnaires, where we achieved a Leadership level ('A-') score for the management of deforestation-related commodities, including palm oil, soy, paper, and beef. This demonstrates our ongoing leadership in sustainability and commitment to making a positive impact on the planet.

## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- ☒ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☐ Certification of smallholders
- ☒ Competition with non-RSPO members
- ☒ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☒ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☐ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☒ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☒ Others

#### Others

One of the primary obstacles has been the varying levels of supplier compliance and readiness across different markets. In regions where the RSPO framework is less established or where local production systems lack capacity, it has been challenging to ensure consistent sourcing of CSPO. To address this, we have actively engaged with our suppliers to support their transition toward sustainable practices. This includes providing technical guidance and encouraging RSPO membership. In Colombia, one of the most significant challenges we have encountered in promoting certified sustainable palm oil (CSPO) is the limited availability of RSPO-certified supply in the local market. Although Colombia is a major palm oil-producing country, the proportion of production that is certified remains relatively low, which presents a barrier to scaling up our sourcing of CSPO in the region. Additionally, smallholder farmers and local suppliers often face structural and financial barriers in adopting certification standards, including limited access to technical knowledge, certification resources, and infrastructure to ensure full traceability.

To address these challenges, we have committed to supporting local sustainability initiatives and capacity-building efforts. Through our banner Ara, we are aligned with the “Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia”, a voluntary agreement led by the Colombian government to eliminate deforestation from the palm oil supply chain, with a cut-off date of 2011. By working in partnership with organizations such as RSPO, Proforest, Tropical Forest Alliance, and WWF, we are helping to strengthen the enabling environment for responsible palm oil production. Our goal is not only to comply with local deforestation-free commitments but also to actively contribute to improving industry standards and supporting the gradual uptake of RSPO certification among Colombian producers.

These efforts are part of our broader strategy to overcome supply-side limitations while ensuring that our sustainability commitments are inclusive and regionally appropriate. We recognize that promoting CSPO in emerging markets like Colombia requires a long-term, collaborative approach, and we remain committed to supporting systemic change across our supply chain.

A second key challenge has been limited consumer awareness and demand for certified sustainable palm oil. Many consumers are still unfamiliar with the RSPO label or the environmental and social issues surrounding palm oil production. To overcome this, we have invested in education and communication campaigns across our retail banners. For example, in Poland, we continue to display the RSPO Trademark on our private brand product packaging to inform and influence purchasing decisions.

Finally, achieving full traceability and assurance of deforestation-free sourcing remains an ongoing operational challenge, particularly when dealing with complex, multi-tiered supply chains. For example, the enhanced traceability requirements introduced by the European Union Deforestation Regulation (EUDR) may significantly affect the availability of palm oil in European markets, as suppliers face increased difficulty in meeting compliance standards, potentially leading to disruptions and shortages in the supply chain. As a member of The Consumer Goods Forum’s Forest Positive Coalition of Action, we have committed to robust traceability goals and clear cut-off dates to eliminate deforestation and conversion of High Conservation Value (HCV) and High Carbon Stock (HCS) forests. To support these goals, we regularly report progress publicly, undergo third-party assurance, and continuously strengthen traceability systems across our operations. These actions aim to ensure transparency and accountability as we work toward 100% deforestation-free palm oil by 2025.

**1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?**

- ☐ Communication and/or engagement to transform the negative perception of palm oil
- ☒ Engagement with business partners or consumers on the use of CSPO
- ☒ Engagement with government agencies
- ☒ Engagement with peers and clients
- ☐ Promotion of CSPO through off product claims
- ☒ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☒ Stakeholder engagement
- ☐ No actions taken
- ☒ Others

**Others**

Jerónimo Martins supports the RSPO's vision to transform markets and make sustainable palm oil the norm through a combination of cross-sector collaboration.

We actively participate in industry coalitions and national platforms that aim to advance sustainable palm oil on a broader scale. This includes our founding role in the Polish Coalition for Sustainable Palm Oil (PKZOP) and our collaboration with the “Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma” in Colombia. Through these platforms, we contribute to policy dialogue, industry alignment, and shared capacity building, helping to establish national-level commitments and improve supply chain practices.

Within our operations, we have worked to embed RSPO principles across departments and functions, including procurement, quality assurance, and sustainability teams. This internal integration ensures that the commitment to CSPO is reflected not only in sourcing but also in product development, supplier engagement, and communication strategies.

To influence consumer behavior and increase demand for CSPO, we have launched targeted consumer education campaigns and expanded the visibility of the RSPO Trademark across our private brand product packaging in Poland and beyond. These efforts aim to close the awareness gap and empower consumers to choose sustainable options, thereby helping to drive market demand for CSPO.

Our transparency practices—including public reporting, third-party assurance, and participation in CDP Forests—demonstrate leadership in accountability and encourage similar action across the industry. By achieving a Leadership-level score (A-) for deforestation-related commodities, including palm oil, we reinforce the importance of credible reporting and continuous improvement, aligning with RSPO's goal of market transformation.

For several years, we have been committed to responsibly managing the incorporation of key raw materials associated with deforestation and the conversion of High Conservation Value (HCV) ecosystems. Since 2014, we have worked closely with our supply chain to map the presence of palm oil in our private brand and perishable products. This mapping is done through detailed surveys that enable us to collect critical information on the origin of palm oil, at least at the national level, and its RSPO certification status. These efforts allow us to track and ensure that the palm oil we use is sustainably sourced.

As part of this initiative, we also engage with our suppliers to better understand their policies and actions aimed at fighting deforestation. By asking targeted questions and conducting thorough assessments, we identify whether our suppliers have effective deforestation-free commitments in place and whether they are taking steps to ensure that the palm oil in their supply chains does not contribute to the destruction of ecosystems. This proactive approach is essential to aligning our sourcing practices with global sustainability goals and ensuring that our company continues to support responsible palm oil production.

We recognize that transparency and traceability are fundamental in ensuring sustainable sourcing, and by actively working with our suppliers to map and verify the origin and certification of palm oil, we are reinforcing our commitment to addressing deforestation and ecosystem conversion. These efforts are part of our broader strategy to drive positive change in the palm oil supply chain, helping to promote a future where sustainable palm oil is the norm across the industry.

**1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

<https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/fighting-deforestation/>  
<https://www.jeronimomartins.com/wp-content/uploads/01-DOCUMENTS/Investor/Reports/AnnualReport-JM2024nonESEF.pdf>  
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<https://olejpalmoway.com/EN/>

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