

## Particulars

### About Your Organisation

#### 1.1 Member Name

Jerónimo Martins SGPS, S.A.

#### 1.2 Membership Number

3-0094-17-000-00

#### 1.3 Membership Sector

Retailers

#### 1.4 Membership Category

Ordinary

#### 1.5 Country

Portugal

### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

### 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants - Processors and/or Traders
- I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- I am a social and human development NGO supporting the sustainable development of the palm oil industry

## Retailers

### 1. Operational Profile

**1.1 Please state your company's main activity(ies) within the palm oil supply chain. Please select all options that apply to your operations.**

- Retail - with own brand products
- Retail - without own brand products
- Food service providers
- Retail wholesalers
- Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.*

**2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership**

Jerónimo Martins considers all Perishables and Private Brand products in its retail Companies: Jerónimo Martins Colombia S.A.S. (Ara food retail banner), Jeronimo Martins Polska S.A. (Biedronka food retail banner), Jeronimo Martins Drogeriei Farmacja Sp. z o.o. (Hebe specialized retail banner), Pingo Doce- Distribuição Alimentar, S.A. (Pingo Doce food retail banner) and Recheio - Cash & Carry, S.A. (Recheio food retail banner).

**2.1.1 In which markets does your company sell goods with palm oil and oil palm products?**

Europe ,Latin America

**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

**2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.**

<b>Description</b>	<b>Tonnes</b>
Total volume of crude palm oil (tonnes)	50320.00
Total volume of crude palm kernel oil (tonnes)	5366.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	11584.00
Total	67270.00

**2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

<b>Description</b>	<b>Percentage</b>
Palm oil-based derivatives and fractions	90
Palm kernel oil-based derivatives and fractions	10

**2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	37
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	63
Africa	0
Rest of World	0

**2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	13.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	608.00	162.00	0.00	0.00
Mass Balance (MB)	14297.00	4208.00	0.00	8196.00
Segregated (SG)	4187.00	299.00	0.00	673.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	19105.00	4669.00	0.00	8869.00

**2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based**

Description	Percentage
Certified Palm oil-based derivatives and fractions	95
Certified Palm kernel oil-based derivatives and fractions	5

**2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:**

48.53%

**2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.**

In 2023, as in 2022, 100% of the palm oil present in the Private Brand products and perishables sold by our Companies in Poland and Portugal was RSPO certified, the vast majority being certified according to the "Mass Balance" (84%) and "Segregated" (13%) models.

In Colombia, our strategy has followed a different approach compared to our operations in Europe due to our commitment to combine the use of sustainable palm oil with the goals of promoting local development and reducing carbon emissions associated with transportation. Therefore, we prioritize the integration of locally produced palm oil in our products.

In 2023, we continued our efforts to fight deforestation associated with the production of palm oil in Colombia by working with producers and suppliers in order to increase this ingredient traceability and ensure that it is deforestation free.

More than 90% of the palm oil used in Ara's Private Brand and perishable products originated in Colombia, 13% of which was RSPO certified (10 p.p. more than in 2022). In 2023, we were also able to trace the origin of 91% of palm oil from Colombia used in Private Brand and perishable products back to the area of the farm where it was produced. Based on this information, we confirmed that the palm oil came from the four production areas in the country and from 28 (out of 68) processing plants operating in Colombia. According to the most-recent available data, only 0.65% of the deforestation identified by public entities in 2020 was associated with palm oil.

**2.6 Please estimate the regional distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question RT.2.4) in the following countries/regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	76
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	24
Africa	0
Rest of World	0

### 3. TimeBound Plan

#### 3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2014

##### 3.1.1 If the previous target year has not been met, please explain why.

N.A.

#### 3.2 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products.

2019

##### 3.2.1 If the previous target year has not been met, please explain why.

In 2023, 100% of the palm oil used in the Private Brand and Perishable products of our food retail banners for the Polish and Portuguese markets maintained RSPO certification. Nevertheless, in Portugal, the use of palm oil in Private Brand products has decreased after being replaced by cooking oils with a better nutritional profile, such as sunflower oil, for example.

In Colombia, our strategy continued to follow a different approach compared to our operations in Europe due to our commitment to combine the use of sustainable palm oil with the goals of promoting local development and reducing carbon emissions associated with transport. Therefore, we prioritize the integration of locally produced palm oil in our products.

Despite being among the top five palm oil producers worldwide, the level of RSPO certification is still relatively low in Colombia. This reality, combined with our strategy of promoting local sourcing in the countries where we do business, makes it more difficult to obtain RSPO certification for palm oil in the country. Nevertheless, since 2021, Ara has been part of the "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Aceite de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Palm Oil Chain in Colombia), with the aim of ensuring that the palm oil used in Private Brand and perishable products does not contribute to deforestation. The Agreement is an initiative of the Colombian government and is supported by civil society organisations such as RSPO, Proforest, Tropical Forest Alliance and WWF. To that end, the Agreement acts on several fronts, from the traceability of palm oil produced in Colombia to production farm level, in order to ensure that palm oil is not associated with deforestation and to progressively ensure that imported palm oil is certified by a sustainability scheme (e.g. RSPO).

We will continue our efforts to fight deforestation associated with the production of palm oil in the country by working with Colombian producers and suppliers to increase this ingredient traceability and ensure that it is deforestation free.

In 2023, more than 90% of the palm oil used in Ara's Private Brand and perishable products originated in Colombia, 13% of which was RSPO certified (10 p.p. more than in 2022). In 2023, we were able to trace the origin of 91% of palm oil from Colombia used in Private Brand and perishable products back to the area of the farm where it was produced. Based on this information, we confirmed that the palm oil came from the four production areas in the country and from 28 (out of 68) processing plants operating in Colombia. Only 0.65% of the deforestation identified by public entities in 2020 was associated with palm oil.

In 2023, 98% of the palm oil used in Ara's Private Brand products and perishables that did not come from Colombia was RSPO certified (24 p.p. more than in 2022), in line with the commitment to ensure that palm oil originating outside Colombia is not associated with deforestation or the conversion of high conservation value ecosystems.

#### 3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2019

**3.3.1 If the previous target year has not been met, please explain why.**

In 2023, all palm oil used in the Private Brand and Perishable products of our food retail banners in Poland (Biedronka and Hebe) and Portugal (Pingo Doce and Recheio) remained RSPO certified, with the vast majority being certified according to the "Mass Balance" (84%) and "Segregated" (13%) models.

In Colombia, our strategy follows a different approach compared to our operations in Europe due to our goal of combining the use of sustainable palm oil, promoting local development and reducing the carbon emissions associated with transportation of this ingredient.

In addition to this, the level of RSPO certification is still relatively low in Colombia, although this country is ranked as being one of the top five palm oil producers worldwide. This context, combined with our strategy of promoting local sourcing in the countries where we do business, makes it more difficult to obtain RSPO certified volumes for palm oil in our Private Brand products in Colombia.

To tackle this obstacle, since 2021, Ara has been part of the "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Aceite de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Palm Oil Chain in Colombia), with the aim of ensuring that the palm oil used in Private Brand and perishable products does not contribute to deforestation. The Agreement is an initiative of the Colombian government and is supported by civil society organisations such as RSPO, Proforest, Tropical Forest Alliance and WWF. To that end, the Agreement acts on several fronts, from the traceability of palm oil produced in Colombia to production farm level, in order to ensure that palm oil is not associated with deforestation and to progressively ensure that imported palm oil is certified sustainable (e.g., RSPO).

Although only 0.65% of the deforestation identified in Colombia by public entities in 2020 was associated with palm oil, our efforts to fight deforestation associated with the production of this ingredient will continue by working with local producers and suppliers to increase this ingredient traceability and ensure that it is deforestation free. In 2023, more than 90% of the palm oil used in Ara's Private Brand and perishable products originated in Colombia, 13% of which was RSPO certified (10 p.p. more than in 2022). In 2023, we were able to trace the origin of 91% of palm oil from Colombia used in Private Brand and perishable products back to the area of the farm where it was produced. Based on this information, we confirmed that the palm oil came from the four production areas in the country and from 28 (out of 68) processing plants operating in Colombia.

In 2023, 98% of the palm oil used in Ara's Private Brand products and perishables that did not come from Colombia was RSPO certified (24 p.p. more than in 2022), in line with the commitment to ensure that palm oil originating outside Colombia is not associated with deforestation or the conversion of high conservation value ecosystems.

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**3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

Please see answers to questions 3.2.1 and 3.3.1.

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#### 4. Trademark Use

**4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?**

Yes

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**4.2 Please select the countries where your company uses or intends to use the Trademark**

Portugal

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**4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark**

2020

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## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Participation in RSPO Working Group or Task Forces
- Support Independent Smallholders (ISH)
- Contribute to the RSPO Smallholder Trainer Academy
- Financial contribution to the RSPO Smallholder Support Fund
- Direct investments in Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Direct/collective investments in conservation and restoration initiatives
- Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- Others

Other

In the next year, we will continue to encourage our food retail banners' perishable and Private Brand suppliers to implement the best sustainable palm oil production practices through the RSPO certification system.

Having already achieved the important milestone of only using certified RSPO palm oil (100% of the ingredient), that is incorporated into our private brand and perishable products marketed in Europe (Portugal and Poland), we will continue to promote the RSPO Trademark in Pingo Doce and Recheio banners' Private Brands product packaging in order to raise consumers' awareness on the importance of consuming certified sustainable palm oil. In 2023, we offered 17 SKUS in these local banners. At the Group level, we aim to increase sales of Private Brand and/or perishable products and packaging with sustainability certification (such as RSPO) to at least 15% of the total sales of these product categories by 2026.

Our focus will remain on the promotion of sustainable palm oil (e.g., RSPO) within the Group's participation in multistakeholder initiatives. In Poland, through our banner Biedronka, we were one of the founding members of the Polish Coalition for Sustainable Palm Oil (PKZOP), with the aim to achieve 100% certified palm oil (e.g., RSPO) by 2023. In this same year, Biedronka participated in the creation and promotion of a customer education campaign called "I have oil in my mind!". The campaign started in November 2023 and consisted of articles in popular web sites and posts in social media. There were also expert panels in the orientarium of the Łódź Zoo, where sustainable palm oil issue had been discussed.

In Colombia, through our banner Ara, we are committed to ensure compliance with the Colombian government's "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Colombian Palm Oil Chain), guaranteeing that by 2026, the palm oil of Colombian origin used in Private Brands and perishable products is traceable to the farm where it was produced and is not associated with deforestation, and that 100% of palm oil of non-Colombian origin used in Private Brands and perishable products is certified by the RSPO.

As a member of The Consumer Goods Forum' Forest Positive Coalition of Action, we are committed to ensuring that, by 2025, the palm oil used in our Private Brand and perishable products is not associated with deforestation or the conversion of High Conservation Value (HCV) ecosystems, having set November 2005 as the cut-off date for ensuring compliance with the criteria for eliminating deforestation and the conversion of primary forests or in areas required for the protection of HCV areas, and 15 November 2018 for HCV and high carbon forest areas. RSPO certification plays an important role in our strategy to meet these commitments.

Our practices in terms of transparency, risk/opportunity management and commitment to fighting deforestation have also been recognised in the CDP (Disclosure Insight Action) annual questionnaires, in particular in CDP Forests, a programme in which we have participated since 2014. In 2023, we achieved a Leadership level ('A') score in the management of all commodities associated with deforestation risk: palm oil, soy, paper/ wood and beef. No other food retailer in the world has achieved such a high score.

Our actions and progress are publicly available on our website and in our Annual Report, which is subject to an independent third-party assurance.

## Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on <https://rspo.org/members/shared-responsibility> or email the Shared Responsibility team at [sharedresponsibility@rspo.org](mailto:sharedresponsibility@rspo.org).*

### SR 1. Transparency

**1.1 Does your organisation have organisational management documents publicly-available?**

Yes

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### SR 2. Ethical Conduct

**1.2 Does your organisation have a publicly-available policy covering Ethical Conduct, including for recruitment and contractors?**

Yes

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### SR 3 and SR 4. Legal Compliance

**1.3 Does your organisation comply with all applicable legal requirements?**

Yes

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**1.4 Does your organisation require its third party contractors to comply with legal requirements?**

Yes

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### SR 7. Claims and labels

**1.7a Does your organisation promote the use of off-product RSPO claims and labels?**

Yes

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### SR 8. Information and outreach activities

**1.8 Does your organisation implement transparent communication and outreach activities to promote sustainable palm oil?**

Yes

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### SR 9. Human Rights

**1.9 Does your organisation have a publicly-available Policy on respect for human rights, including for suppliers and sub-contractors?**

Yes

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**SR 10. Complaints & Grievances**

**1.10 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?**

Yes

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**1.10.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?**

Yes

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**SR 11 and SR 12. Land Use and FPIC**

**1.11a Does your organisation have a policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the operational Palm Oil Supply chain?**

No

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**SR 13 and SR 14. Smallholders inclusion**

**1.13 Does your organisation support oil palm smallholders (groups)?**

Yes

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**SR 15 - SR 20. Labour & Labour Rights**

**1.15 Does your organisation have a publicly-available policy covering Labour & Labour Rights?**

Yes

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**1.15.1 Does the policy cover:**

- No discrimination and equal opportunities
- Pay and conditions of the workers.
- Freedom of association and Collective bargaining
- Protection of children and remediation for suppliers and third party contractors.
- Prevention of all forms of harassment, including sexual harassment
- No forced or trafficked labour

**SR 21. Occupational Health & Safety**

**1.21 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?**

Yes

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**SR 22. Waste Management**

**1.22a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?**

Yes

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**1.22a.1 Is this plan implemented?**

Yes

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**SR 23. Water Management**

**1.23 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?**

Yes

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**1.23.1 Is this plan implemented?**

Yes

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**SR 24. Energy Use**

**1.24 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?**

Yes

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**1.24.1 Are there records of implementation of the plan ie. monitoring and reporting?**

Yes

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**SR 25. Climate Change and Greenhouse Gases (GHG)**

**1.25 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?**

Yes

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**SR 26. Promotion of certification/uptake**

**1.26b Does your organisation meet the SR CSPO uptake target?**

No

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**1.26b.1 Why not?**

- Lack of knowledge on the SR uptake target and /or how to calculate it
- Lack of suppliers.
- Lack of demand from my clients
- Other

Others

Please see answers to questions 2.5.1, 3.2.1 and 3.3.1.

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**SR 27. Sustainable Palm Oil Policy**

**1.27a Does your organisation have other relevant policies as a sustainable palm oil sourcing policy?**

Yes

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**SR 28 and SR 29. Support and resourcing**

**1.28 Does your organisation provides services and support to RSPO and resources to implement SR?**

No

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## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

#### Others

We continuously engage with our perishables and Private Brand suppliers to address the potential barriers and opportunities in the palm oil supply chain. At our Companies in Poland and Portugal, we remain committed to using only RSPO certified palm oil in our Private Brand and perishable products. As so, several of the challenges mentioned above concern our suppliers from Ara, our Colombian banner, where 85% of the palm oil used in our Private brand products is used in vegetable cooking oils. Even though Colombia is among the top five palm oil producers worldwide, the level of RSPO certification continues to be relatively low in this country. The gap between demand and supply of RSPO certified palm oil production volumes in Colombia explains the difficulties in securing RSPO certified palm oil volumes.

Ara accounts for 63% of total palm oil present in our Group's private brands and perishable products. Our sourcing strategy in Colombia favors the local supply of palm oil to ensure shorter supply chains, thus avoiding, for example, longer distances of transporting this ingredient from southeast Asia while at the same time allowing for greater traceability to producing areas. This approach enabled us to trace back more than 90% of the palm oil used in Ara's Private Labels and perishables to the farm where it was produced. At Ara, more than 90% of the palm oil used in Ara's Private Brand and perishable products originated in Colombia, 13% of which was RSPO certified (10 p.p. more than in 2022). As for palm oil sourced from outside Colombia, in 2023, 98% of the palm oil used in Ara's Private Brand products and perishables was RSPO certified (24 p.p. more than in 2022), in line with the commitment to ensure that palm oil originating outside Colombia is not associated with deforestation or the conversion of high conservation value ecosystems. We are committed to ensure that, by 2026, the palm oil of Colombian origin used in Private Brands and perishable products is traceable to the farm where it was produced and is not associated with deforestation, and that 100% of palm oil of non-Colombian origin used in Private Brands and perishable products is certified by the RSPO.

In contrast to what happens with Ara's suppliers, traceability remains the main challenge faced by our suppliers in Poland and Portugal. Although palm oil used in our perishables and private brand are RSPO certified, our suppliers in Europe still face barriers to have full traceability on the palm oil used in the products they supply. As this commodity is used mainly as an ingredient (or a sub-ingredient) of a processed product, the majority of the suppliers struggle to identify their own upstream trader/suppliers and to trace back this ingredient to the mill level.

The Regulation on Deforestation Free Products (EUDR), that entered into force in 2023, is also an important turning point. Under this new legislation, operators are required to collect the geographic coordinates of the land where the commodities linked to deforestation (e.g., palm oil) they place on the market were produced. The operationalization of the regulation at an early stage could be an obstacle for our smaller suppliers, as they too will have to implement traceability processes in their own supply chain to ensure compliance with EUDR requirements. Nevertheless, our focus will remain in increasing supply chain traceability and mobilise our Private Brand and perishables suppliers to make commitments and implement concrete actions in their operations to fight deforestation.

Finally, it is worth to enhance for our smaller or less representative Private Brand suppliers the supply chain CSPO certification is still a challenge. As they do not purchase palm oil directly (e.g., in cases where palm oil is already embedded into other products' components), our approach has been focused on the continuous promotion of the use of RSPO certified palm oil.

**1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?**

- Communication and/or engagement to transform the negative perception of palm oil
- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Engagement with peers and clients
- Promotion of CSPO through off product claims
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

**Others**

As a Group present in different geographies, we act through local multistakeholder initiatives that are aligned with RSPO vision of making sustainable palm oil the norm. In Poland, through our banner Biedronka, we develop actions through the Polish Coalition for Sustainable Palm Oil (PKZOP), which aims to achieve 100% certified palm oil (e.g., RSPO) by 2023. In this same year, Biedronka participated in the creation and promotion of a customer education campaign called “I have oil in my mind!”. The campaign started in November 2023 and consisted of articles in popular web sites and posts in social media. There were also expert panels in the orientarium of the Łódź Zoo, where sustainable palm oil issue had been discussed.

In Colombia, through our banner Ara, we are part of the “Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia” (Voluntary agreement for Zero Deforestation Palm Oil in Supply Chains in Colombia), promoted by the Colombian government to fight deforestation in the country’s palm oil chain with the support of producers, industry, retailers and civil society organizations (e.g., RSPO, Proforest and WWF).

For several years we sought to responsibly manage the incorporation of the main raw materials associated with deforestation and the conversion of ecosystems of high conservation value (HCV). Since 2014, together with our supply chain, we map the presence of palm oil in our Private brand and perishable products through surveys that allow information to be gathered on its origin to at least the national level and the type of RSPO certification. In this context, we also question our suppliers to identify their policies and actions to fight deforestation.

As members of the Consumer Goods Forum’s - Forest Positive Coalition of Action (FP CoA), our actions and targets to which we have committed on this regard are publicly available in the FP CoA palm oil roadmap. One of our commitments is to ensure that, by 2025, the palm oil in our Private Brand and perishable products isn’t associated neither with deforestation nor with the conversion of HCV ecosystems, while ensuring that human rights are safeguarded and respected.

We are also part of The Consumer Goods Forum (CGF) Human Rights Coalition - Working to End Forced Labor, which aims to ensure that, by the end of 2025, its members have 100% of their own operations covered by due diligence systems, as a way of identifying, remedying and preventing human rights risks.

With regard to the supply chain, in 2019 we began a programme of social audits of selected suppliers, using, in the case of primary producers and where applicable, criteria inspired by the work carried out by the CGF’s Sustainable Supply Chain Initiative, which includes the protection of local and indigenous populations, namely through the following criteria: i) that suppliers demonstrate due access to land use and access to water, and in the event that there has been any transfer of land ownership this has been preceded by free, prior and informed consent and that in the event of any conflict over land ownership or access to water, the supplier demonstrates evidence that the necessary parties have been involved to resolve it; ii) that the supplier avoids, remedies or mitigates negative impacts that may result from its activities in protected areas and areas with high conservation value within or outside the boundaries of its production, which affect the survival of local or indigenous populations; and iii) that the supplier takes appropriate measures to maintain the quality and accessibility of surface or groundwater for local and/or indigenous populations.

In addition to this, we continue to reply to the CDP-Disclosure Insight Actions. In 2023, we were distinguished in the CDP Forests survey as the best food retailer worldwide in managing commodities associated with deforestation. We were awarded a score of ‘A-’ (leadership level) in all four commodities assessed by CDP - Disclosure Insight Action: palm oil, soy, beef and timber. This rating, which we obtained in 2023, 2022, 2020 and 2019, attests to the robustness and consistency of our commitments and actions in this important challenge. In 2024, our goal is to continue to reply to CDP Forest’s and consolidate our position as a ground-breaking food retailer in the transformation of the sustainable palm oil supply chain.

**1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

<https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/fighting-deforestation/reports.jeronimomartins.com/annual-report/2023/sustainability/sourcing-responsibly/promoting-more-sustainable-production-practices/fighting-deforestation/palm-oil.html>  
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<https://www.jeronimomartins.com/en/responsibility/our-responsibility-strategy/organisations-to-which-we-belong/>  
<https://www.theconsumergoodsforum.com/wp-content/uploads/CGF-FPC-Palm-Oil-Roadmap.pdf>  
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