

Particulars

About Your Organisation

1.1 Member Name

J.C. Chang Holdings Sdn. Bhd.

1.2 Membership Number

2-0029-06-000-00

1.3 Membership Sector

Palm Oil Processors and/or Traders

1.4 Membership Category

Ordinary

1.5 Country

Malaysia

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select ALL the palm oil-related activity(ies) that describe your company or organisation as multiple selections are allowed. ACOP reporting is NOT limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- ☒ I own and operate oil palm estate(s)
- ☐ I represent a palm oil Independent Smallholder farmer Group
- ☒ I own and operate palm oil mills
- ☐ I own and operate palm kernel crushing plants - Processors and/or Traders
- ☐ I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- ☒ I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- ☐ I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- ☐ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- ☒ I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- ☐ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- ☐ I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- ☐ I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- ☐ I am a social and human development NGO supporting the sustainable development of the palm oil industry

Grower

1. Operational Profile

1.1 Please state your company's main activities as a palm oil grower:

- ☐ Oil palm grower without palm oil mill
- ☒ Oil palm grower with palm oil mill
- ☐ Oil palm grower with palm oil mill and palm kernel crushing plant
- ☐ Independent palm oil mill
- ☐ Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

16

Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	38853.58
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	259.93
2.1.4 Total land designated and managed as HCV areas (hectares)	54.19
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	1038.71
2.1.6 Other land under management unit (hectares)	0.00
2.1.7 Total land under scheme smallholders (hectares)	0.00
Total	40206.41

2.2 Certification progress**2.2.1 Number of management units certified under RSPO P&C Certification**

4

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

39956.36

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

99.38%

2.3 In which countries are your estates located?**2.3.1 Indonesia - Please indicate which province(s)**

-

2.3.2 Malaysia - Please indicate which state(s)

Pahang,Sabah

2.3.3 Other - Please indicate which country/countries

-

2.4 New plantings and development (excluding replanting)**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

0.00

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

419033.94

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

417952.58

2.5.1.2 Certification progress - Certified FFB volume produced by estates managed or controlled by your company

99.74%

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- ☐ Scheme Smallholders
- ☒ Independent Smallholders
- ☒ Outgrowers
- ☒ Other Third-Party Suppliers

2.5.4 Independent smallholder operations that supply your operations:**2.5.4.1 Total FFB volume supplied by independent smallholders (tonnes)**

3289.99

2.5.4.2 Total certified FFB volume supplied by independent smallholders (tonnes)

0.00

2.5.4.3 Certification progress - Certified FFB volume supplied by independent smallholders

0.00%

2.5.5 Outgrower operations that supply your operations:**2.5.5.1 Total FFB volume supplied by outgrowers (tonnes)**

83839.61

2.5.5.2 Total certified FFB volume supplied by outgrowers (tonnes)

0.00

2.5.5.3 Certification progress - Certified FFB volume supplied by outgrowers

0.00%

2.5.6 Other Third-party supplier operations that supply your operations:

2.5.6.1 Total FFB volume supplied by third-party suppliers (tonnes)

2400.23

2.5.6.2 Total certified FFB volume supplied by third-party suppliers (tonnes)

0.00

2.5.6.3 Certification progress - Certified FFB volume supplied by third-party suppliers

0.00%

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

4

2.6.2 Number of palm oil mills certified under RSPO P&C

4

3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	111407.86
Indonesia	0.00
Latin America	0.00
Africa	0.00
Thailand	0.00
Rest of the World	0.00
Total	111407.86

3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	27892.18
Segregated (SG)	0.00
Mass Balance (MB)	0.00
RSPO Credits	21270.00
Total	49162.18

3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	49162.18
3.3 CSPO sold under other certification schemes	0.00
3.4 CSPO sold as conventional	40997.84
Total	90160.02

3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

80.93%

3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	100
Indonesia	0
Latin America	0
Africa	0
Thailand	0
Rest of the World	0

3.8 Total Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	23104.99
Indonesia	0.00
Latin America	0.00
Africa	0.00
Thailand	0.00
Rest of the World	0.00
Total	23104.99

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	5654.48
Segregated (SG)	0.00
Mass Balance (MB)	10213.44
Total	15867.92

3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	15867.92
3.10 CSPK sold under other certification schemes	0.00
3.11 CSPK sold as conventional	1510.94
Total	17378.86

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total Palm Kernel production

75.22%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	100
Indonesia	0
Latin America	0
Africa	0
Thailand	0
Rest of the World	0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

('2010')

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

('2028')

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

Previously, the Group had achieved 100% RSPO certification for all existing Operating Units under the management of J.C. Chang Holding Sdn. Bhd. on 24/11/2023. Then, a new acquired mill i.e. Lahad Datu Palm Oil Mill have also obtained its certification on 27/12/2024. On 18/05/2024, a total of 12.11 ha have been purchased and took over by the management of Pahang Oil Palm Estate 2. Similarly, a land with area of 237.94 ha was obtained by the company and took over by Hwa Li 2 management on 28/06/2024. Thus, plan year for certification for these two uncertified areas are in 2026 (for 12.11 ha) and 2028 (for 237.94ha) respectively. RSPO Secretariat agreed with the proposed new timeline for certification which dated 26/02/2025.

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

('2030')

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

Independent FFB suppliers are not keen to obtain RSPO certification and the lack of additional benefits associated with obtaining the RSPO certificate.

5. Concession Boundaries

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit their concessions boundaries through ACOP. Has your company submitted complete concession boundaries up to supply base level to the RSPO in previous ACOP cycles as per Formatting Requirements for Plantation Boundary Data Submission Guidelines?

Yes

5.2 Has your company either acquired any new concession sites, have any concession sites changed ownership or change its boundaries since the previous ACOP submission?

No

6. GHG Footprint

6.1 Has your company started quantifying its GHG emissions and monitoring?

Yes

6.1.1 Yes. Please state the year when your company started tracking and monitoring.

2016.0

6.2.1 What is the average GHG emissions by hectare (tCO₂e/ha) for all certified management units in this reporting year?

2.0775

6.2.2 What is the average GHG emissions per tonne of crude palm oil (tCO₂e/tCPO) for all certified management units in this reporting year?

1.3625

6.3 What are the key emission sources identified by your company in certified management units?

- ☐ Land use change
- ☐ Existing cultivation peatland
- ☐ Palm oil mill effluent (POME)
- ☒ Fertiliser application
- ☐ Others

Others

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6.4.1 Does your company have a long-term target?

Yes

6.4.1.1 Yes. Kindly provide your company target(s).

Yes, target to reduce GHG emissions by 5% each year.

6.4.2 What is your baseline year for setting the target?

2021

6.4.3 What is your target baseline (average tCO₂e/tCPO)?

1.50

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO₂e/tCPO or in percentage terms)?

0.05

6.5.2 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO₂e/tCPO or in percentage terms)?

2030

6.5.3 What measures are currently being taken to reduce GHG emissions?

fuel usage, methane capture projects.

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- ☐ Sourcing of physical FFB
- ☐ Financial support
- ☐ Operations support
- ☒ Training support
- ☒ Community development
- ☐ Not supporting Independent Smallholder groups
- ☐ Others

Others

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7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

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8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

RSPO certification for the newly acquired land under Pahang Oil Palm Estate 2 management will be planned in year 2026. Meanwhile, for newly acquired land under Hwa Li 2 management will go for RSPO certification in year 2028.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

Continue to encourage those non-certified FFB suppliers that supply FFBs to our mills to contribute towards sustainability implementation by conducting consultation and regular stakeholder meetings, raising awareness on the benefit of CSPO and providing methods of sustainability implementation for their adoption.

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- ☒ Refiner of CPO and PKO
- ☐ Palm Kernel Crusher
- ☒ Trader with Physical Possession
- ☒ Trader without Physical Possession
- ☐ Integrated Refiner-Trader-Processor
- ☒ Intermediate Products Producer
- ☐ Power, Energy and Biofuel Processor
- ☒ Animal Feed Producer
- ☒ Oleochemicals Producer
- ☐ Distribution & Logistics
- ☐ Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Fully-owned (100%) Carotino Sdn Bhd. Manufacturer of palm based products (cooking oils, methyl esters, glycerol, medium chain triglycerides and fatty acids)

2.1.1 In which markets do you sell goods with palm oil and palm oil-related products?

Europe, North America, China, India, Malaysia, Indonesia, Africa, Latin America, Rest of the World

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	148370.52
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	4455.36
Crude palm kernel expeller (tonnes)	0.00
Total	152825.88

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	10712.46	1595.12	0.00
Segregated (SG)	0.00	0.00	0.00
Identity Preserved (IP)	32647.34	0.00	0.00
Total	43359.80	1595.12	0.00

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

29.42%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

The uptake is similar with year 2021, 2022, 2023

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	30
North America	11
Malaysia	23
Indonesia	0
China	0
India	0
Latin America	28
Africa	0
Rest of World	53

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?

2010

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2010

3.2.1 If the previous target year has not been met, please explain why.

-

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2030

3.3.1 If the previous target year has not been met, please explain why.

-

3.4 Year expected to only source RSPO-certified palm oil and oil palm products.

2030

3.4.1 If target has not been met, please explain why.

There are still negative perception of palm oil products in EU. High cost of RSPO certified raw materials is a constraint to achieve higher volumes of certified products. Low uptake of RSPO product in the America market.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Our Time Bound Plan encompasses Carotino own brand products delivered to EU and UK only where the target is achievable. This is the region where the demand for RSPO-certified products is most dominant. Most customers in other regions of the world do not see any benefit in procuring RSPO-certified palm products and derivatives as the additional premium is a deterrent, at the same time it is not a requirement of the end-user.

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☐ Participation in RSPO Working Group or Task Forces
- ☐ Support Independent Smallholders (ISH)
- ☐ Contribute to the RSPO Smallholder Trainer Academy
- ☐ Financial contribution to the RSPO Smallholder Support Fund
- ☐ Direct investments in Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Direct/collective investments in conservation and restoration initiatives
- ☒ Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- ☒ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☒ Others

Other

Assist customers with RSPO membership, supply chain and trademark application processes. Encourage customers to buy RSPO certified palm oil products and comply with customers' high expectations of sustainability and conservation. Encourage CPO suppliers who are not certified to implement RSPO P&C and go for certification

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- ☐ Food Good Manufacturer - own brand
- ☐ Food Good Manufacturer - third-party brand
- ☐ Home & Personal Care Good Manufacturer - own brand
- ☐ Home & Personal Care Good Manufacturer - third-party brand
- ☒ Ingredient Manufacturers
- ☐ Biofuels
- ☐ Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Fully owned 100%

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Europe,North America,Malaysia,Rest of the World

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	3002.00
Total volume of crude palm kernel oil (tonnes)	0.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.00
Total	3002.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	37
North America	45
Malaysia	8
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	10

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00	0.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	146.00	0.00	0.00	0.00
Total	146.00	0.00	0.00	0.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

4.86%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

Lower sales of RSPO product in EU. High cost of RSPO certified raw materials is a constraint to achieve higher volumes of certified products.

2.6 Please estimate the regional sales volume distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question 2.4) in the following countries/regions:

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	95
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	5

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2010

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2010

3.2.1 If the previous target year has not been met, please explain why.

-

3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2030

3.3.1 If the previous target year has not been met, please explain why.

-

3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2030

3.4.1 If the previous target year has not been met, please explain why.

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4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

Japan ,Malaysia

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2011

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☐ Participation in RSPO Working Group or Task Forces
- ☐ Support Independent Smallholders (ISH)
- ☐ Contribute to the RSPO Smallholder Trainer Academy
- ☐ Financial contribution to the RSPO Smallholder Support Fund
- ☐ Direct investments in Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Direct/collective investments in conservation and restoration initiatives
- ☐ Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- ☒ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☒ Others

Other

Assist customers with RSPO membership, supply chain and trademark application processes. Encourage customers to buy RSPO certified palm oil products and comply with customers' high expectations of sustainability and conservation. Encourage CPO suppliers who are not certified to implement RSPO P&C and go for certification

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- ☒ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☒ Certification of smallholders
- ☐ Competition with non-RSPO members
- ☒ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☒ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☐ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☐ Others

Others

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1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- ☒ Communication and/or engagement to transform the negative perception of palm oil
- ☐ Engagement with business partners or consumers on the use of CSPO
- ☒ Engagement with government agencies
- ☐ Engagement with peers and clients
- ☐ Promotion of CSPO through off product claims
- ☐ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☒ Stakeholder engagement
- ☐ No actions taken
- ☐ Others

Others

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1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

www.carotino.com