

## Particulars

### About Your Organisation

#### 1.1 Member Name

FGV HOLDINGS BERHAD

#### 1.2 Membership Number

1-0225-16-000-00

#### 1.3 Membership Sector

Oil Palm Growers

#### 1.4 Membership Category

Ordinary

#### 1.5 Country

Malaysia

### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

### 2.1 Please select ALL the palm oil-related activity(ies) that describe your company or organisation as multiple selections are allowed. ACOP reporting is NOT limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- ☒ I own and operate oil palm estate(s)
- ☐ I represent a palm oil Independent Smallholder farmer Group
- ☐ I own and operate palm oil mills
- ☒ I own and operate palm kernel crushing plants - Processors and/or Traders
- ☒ I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- ☒ I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- ☐ I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- ☐ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- ☒ I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- ☐ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- ☐ I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- ☐ I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- ☐ I am a social and human development NGO supporting the sustainable development of the palm oil industry

## Grower

### 1. Operational Profile

#### 1.1 Please state your company's main activities as a palm oil grower:

- ☐ Oil palm grower without palm oil mill
- ☐ Oil palm grower with palm oil mill
- ☒ Oil palm grower with palm oil mill and palm kernel crushing plant
- ☐ Independent palm oil mill
- ☐ Smallholder Group Manager

### 2. Operations and Certification Progress

**Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.**

#### 2.1 Land area controlled and managed associated to palm oil

##### 2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

190

##### Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	353217.68
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	8563.83
2.1.4 Total land designated and managed as HCV areas (hectares)	12180.61
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	29132.01
2.1.6 Other land under management unit (hectares)	10857.08
2.1.7 Total land under scheme smallholders (hectares)	0.00
Total	413951.21

## 2.2 Certification progress

### 2.2.1 Number of management units certified under RSPO P&C Certification

30

### 2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

170116.09

#### 2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

42.20%

## 2.3 In which countries are your estates located?

### 2.3.1 Indonesia - Please indicate which province(s)

-

### 2.3.2 Malaysia - Please indicate which state(s)

Johor,Kelantan,Negeri Sembilan,Pahang,Perak,Perlis,Sabah,Sarawak,Terengganu

### 2.3.3 Other - Please indicate which country/countries

-

## 2.4 New plantings and development (excluding replanting)

### 2.4.1 How much new land was planted by your company during this reporting period (hectares)?

0.00

**2.5 Supply of Fresh Fruit Bunches (FFB)****2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

4167620.75

**2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)**

1298749.14

**2.5.1.2 Certification progress - Certified FFB volume produced by estates managed or controlled by your company**

31.16%

**2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?**

- ☒ Scheme Smallholders
- ☒ Independent Smallholders
- ☒ Outgrowers
- ☒ Other Third-Party Suppliers

**2.5.3 Scheme smallholder operations that supply your operations:****2.5.3.1 Total FFB volume supplied by scheme smallholders (tonnes)**

6815206.44

**2.5.3.2 Total certified FFB volume supplied by scheme smallholders (tonnes)**

0.00

**2.5.3.3 Certification progress - Certified FFB volume supplied by scheme smallholders**

0.00%

**2.5.4 Independent smallholder operations that supply your operations:****2.5.4.1 Total FFB volume supplied by independent smallholders (tonnes)**

207517.19

**2.5.4.2 Total certified FFB volume supplied by independent smallholders (tonnes)**

0.00

**2.5.4.3 Certification progress - Certified FFB volume supplied by independent smallholders**

0.00%

**2.5.5 Outgrower operations that supply your operations:**

**2.5.5.1 Total FFB volume supplied by outgrowers (tonnes)**

291318.00

**2.5.5.2 Total certified FFB volume supplied by outgrowers (tonnes)**

0.00

**2.5.5.3 Certification progress - Certified FFB volume supplied by outgrowers**

0.00%

**2.5.6 Other Third-party supplier operations that supply your operations:**

**2.5.6.1 Total FFB volume supplied by third-party suppliers (tonnes)**

2719018.39

**2.5.6.2 Total certified FFB volume supplied by third-party suppliers (tonnes)**

0.00

**2.5.6.3 Certification progress - Certified FFB volume supplied by third-party suppliers**

0.00%

## 2.6 Fresh Fruit Bunches (FFB) processing and production operations

### 2.6.1 Number of palm oil mills operated

66

### 2.6.2 Number of palm oil mills certified under RSPO P&C

30

## 2.7 Palm Kernel processing and production operations

### 2.7.1 Number of palm kernel crushers and/or palm kernel mills operated

4

### 2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)

4

**3. Palm Oil and Certified Palm Oil Production**

*Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.*

**3.1 Total Crude Palm Oil produced (tonnes)**

Countries/Regions	Tonnes
Malaysia	2922614.48
Indonesia	0.00
Latin America	0.00
Africa	0.00
Thailand	0.00
Rest of the World	0.00
Total	2922614.48

**3.2 CSPO sold as RSPO certified**

Description	Tonnes
Identity Preserved (IP)	0.00
Segregated (SG)	0.00
Mass Balance (MB)	26000.00
RSPO Credits	90760.00
Total	116760.00

**3.5 Total CSPO sold**

Description	Tonnes
3.2 CSPO sold as RSPO-certified	116760.00
3.3 CSPO sold under other certification schemes	17326.00
3.4 CSPO sold as conventional	141319.00
Total	275405.00

**3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production**

9.42%

**3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries**

<b>Countries/Regions</b>	<b>Percentage</b>
Malaysia	100
Indonesia	0
Latin America	0
Africa	0
Thailand	0
Rest of the World	0



### 3.8 Total Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	659633.51
Indonesia	0.00
Latin America	0.00
Africa	0.00
Thailand	0.00
Rest of the World	0.00
Total	659633.51

### 3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.00
Segregated (SG)	0.00
Mass Balance (MB)	28120.00
Total	28120.00

### 3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	28120.00
3.10 CSPK sold under other certification schemes	0.00
3.11 CSPK sold as conventional	35622.11
Total	63742.11

### 3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total Palm Kernel production

9.66%

**3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:**

<b>Countries/Regions</b>	<b>Tonnes</b>
Malaysia	100
Indonesia	0
Latin America	0
Africa	0
Thailand	0
Rest of the World	0

**4. TimeBound Plan****4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?**

('2017',)

**4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?**

('2026',)

**4.2.1 If the previous target year for G.4.2 has not been met, please explain why**

-

**4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?**

2029

**4.3.1 If the previous target year for G.4.3 has not been met, please explain why**

-

**4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?**

('2029',)

**4.4.1 If the previous target year for G.4.4 has not been met, please explain why**

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## 5. Concession Boundaries

**5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit their concessions boundaries through ACOP. Has your company submitted complete concession boundaries up to supply base level to the RSPO in previous ACOP cycles as per Formatting Requirements for Plantation Boundary Data Submission Guidelines?**

Yes

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**5.2 Has your company either acquired any new concession sites, have any concession sites changed ownership or change its boundaries since the previous ACOP submission?**

No

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## 6. GHG Footprint

### 6.1 Has your company started quantifying its GHG emissions and monitoring?

Yes

#### 6.1.1 Yes. Please state the year when your company started tracking and monitoring.

2016.0

#### 6.2.1 What is the average GHG emissions by hectare (tCO<sub>2</sub>e/ha) for all certified management units in this reporting year?

0.93

#### 6.2.2 What is the average GHG emissions per tonne of crude palm oil (tCO<sub>2</sub>e/tCPO) for all certified management units in this reporting year?

1.85

### 6.3 What are the key emission sources identified by your company in certified management units?

- ☐ Land use change
- ☐ Existing cultivation peatland
- ☐ Palm oil mill effluent (POME)
- ☐ Fertiliser application
- ☒ Others

Others

- Peat Oxidation
- Fertilizer Application
- Fossil Fuel Use
- Palm Oil Mill Effluent (POME)
- Biomass waste decomposition (other than POME)

#### 6.4.1 Does your company have a long-term target?

Yes

##### 6.4.1.1 Yes. Kindly provide your company target(s).

Net-zero 2050.

**6.4.2 What is your baseline year for setting the target?**

2019

**6.4.3 What is your target baseline (average tCO<sub>2</sub>e/tCPO)?**

1.02

**6.5 Does your company have an annual GHG emissions reduction/minimising target?**

No

**6.5\_No No, identify the reason(s) :**

We are in the process of developing annual GHG emissions reduction/minimising target.

## 7. Support for Oil Palm Smallholders

### 7.1 How is your company supporting Independent Smallholder groups?

- ☐ Sourcing of physical FFB
- ☐ Financial support
- ☐ Operations support
- ☐ Training support
- ☐ Community development
- ☐ Not supporting Independent Smallholder groups
- ☒ Others

Others

Through capacity building, mapping support and compliance assessment by:

- a. Providing awareness training on FFB quality and grading, good agricultural practices, pest management and yield improvement through optimized fertilization.
- b. Educating smallholders on RSPO, MSPO and EUDR requirements to ensure smallholder inclusion and awareness on trade opportunities.
- c. Helping smallholders with GIS polygon mapping to fulfill traceability and deforestation-free requirements.
- d. Conducting baseline assessment to identify gaps and provide advisory support.

**7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.**

Independent smallholders that supply to FGVPI mills located in Johor, Pahang, Negeri Sembilan, Terengganu, Kelantan, Perak, Selangor, Sarawak, and Sabah.

**8. Actions For Next Reporting Period****8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.**

Improve and strengthen our labour practices through the appointment of an independent third-party assessor (ELEVATE) to assess and assist in the implementation of FGV's action plan.

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**8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.**

Improve labour practices and address the Withhold Release Order by US Customs Border & Protection.

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## Processors & Traders

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- ☒ Refiner of CPO and PKO
- ☒ Palm Kernel Crusher
- ☒ Trader with Physical Possession
- ☒ Trader without Physical Possession
- ☒ Integrated Refiner-Trader-Processor
- ☒ Intermediate Products Producer
- ☒ Power, Energy and Biofuel Processor
- ☒ Animal Feed Producer
- ☒ Oleochemicals Producer
- ☒ Distribution & Logistics
- ☐ Other

Other

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## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.*

**2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.**

FGV Biotechnologies Sdn Bhd,  
FGV Kernel Product Sdn Bhd,  
FGV Refineries Sdn Bhd,  
FGV Trading Sdn Bhd,  
Twin River Technologies, and  
Delima Oil Products Sdn Bhd

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### 2.1.1 In which markets do you sell goods with palm oil and palm oil-related products?

Malaysia

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**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

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**2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related product sourced in the year**

<b>Description</b>	<b>Tonnes</b>
Crude palm oil, including derivatives refined from CPO (tonnes)	2826860.58
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	2672.06
Crude palm kernel expeller (tonnes)	0.00
<b>Total</b>	<b>2829532.64</b>

**2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):**

<b>Description</b>	<b>Crude Palm Oil (CSPO) and CSPO Derivatives</b>	<b>Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives</b>	<b>Palm Kernel Expeller (CSPKE)</b>
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00
Segregated (SG)	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00
<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

**2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:**

0.00%

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**2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions**

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**3. TimeBound Plan**

**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?**

2026

**3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?**

2017

**3.2.1 If the previous target year has not been met, please explain why.**

-

**3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.**

2026

**3.3.1 If the previous target year has not been met, please explain why.**

-

**3.4 Year expected to only source RSPO-certified palm oil and oil palm products.**

2029

**3.4.1 If target has not been met, please explain why.**

-

**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

Not applicable.

#### 4. Actions For Next Reporting Period

##### 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☒ Participation in RSPO Working Group or Task Forces
- ☒ Support Independent Smallholders (ISH)
- ☐ Contribute to the RSPO Smallholder Trainer Academy
- ☐ Financial contribution to the RSPO Smallholder Support Fund
- ☐ Direct investments in Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Direct/collective investments in conservation and restoration initiatives
- ☐ Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- ☐ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☒ Others

Other

Marketing and engagement.

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## Consumer Goods Manufacturers

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- ☒ Food Good Manufacturer - own brand
- ☒ Food Good Manufacturer - third-party brand
- ☐ Home & Personal Care Good Manufacturer - own brand
- ☐ Home & Personal Care Good Manufacturer - third-party brand
- ☒ Ingredient Manufacturers
- ☐ Biofuels
- ☐ Other

Other

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## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.*

**2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership**

Delima Oil Products Sdn Bhd

**2.1.1 In which markets does your company sell goods with palm oil and oil palm products?**

Europe,North America,China,India,Malaysia,Indonesia,Africa,Latin America,Rest of the World

**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)



**2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products**

Description	Tonnes
Total volume of crude palm oil (tonnes)	334420.79
Total volume of crude palm kernel oil (tonnes)	2085.44
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	337546.68
Total	674052.91

**2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	80
Palm kernel oil-based derivatives and fractions	20

**2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.**

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	100
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

**2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00	0.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

**2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based**

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

**2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:**

0.00%

**2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.**

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### 3. TimeBound Plan

**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2025

**3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2026

**3.2.1 If the previous target year has not been met, please explain why.**

Not applicable.

**3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.**

2028

**3.3.1 If the previous target year has not been met, please explain why.**

Not applicable.

**3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2028

**3.4.1 If the previous target year has not been met, please explain why.**

Not applicable.

**3.6.3 Please explain why your company does not have such a TimeBound Plan**

FGV processes our own product.

#### 4. Trademark Use

**4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?**

Yes

**4.2 Please select the countries where your company uses or intends to use the Trademark**

Malaysia

**4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark**

2030

## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☒ Participation in RSPO Working Group or Task Forces
- ☐ Support Independent Smallholders (ISH)
- ☐ Contribute to the RSPO Smallholder Trainer Academy
- ☐ Financial contribution to the RSPO Smallholder Support Fund
- ☐ Direct investments in Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Direct/collective investments in conservation and restoration initiatives
- ☐ Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- ☐ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☒ Others

Other

Marketing and engagement.

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## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- ☐ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☐ Certification of smallholders
- ☒ Competition with non-RSPO members
- ☐ High costs in achieving or adhering to certification
- ☒ Human rights issues
- ☒ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☒ Reputation of palm oil in the market
- ☒ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☐ Others

Others

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### 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- ☒ Communication and/or engagement to transform the negative perception of palm oil
- ☒ Engagement with business partners or consumers on the use of CSPO
- ☒ Engagement with government agencies
- ☒ Engagement with peers and clients
- ☒ Promotion of CSPO through off product claims
- ☒ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☒ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☒ Stakeholder engagement
- ☐ No actions taken
- ☐ Others

Others

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### 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.fgvholdings.com/sustainability/reports-updates/>