

Particulars

About Your Organisation

1.1 Member Name

Hap Seng Plantations Holdings Bhd

1.2 Membership Number

1-0098-11-000-00

1.3 Membership Sector

Oil Palm Growers

1.4 Membership Category

Ordinary

1.5 Country

Malaysia

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select ALL the palm oil-related activity(ies) that describe your company or organisation as multiple selections are allowed. ACOP reporting is NOT limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- ☒ I own and operate oil palm estate(s)
- ☐ I represent a palm oil Independent Smallholder farmer Group
- ☒ I own and operate palm oil mills
- ☐ I own and operate palm kernel crushing plants - Processors and/or Traders
- ☐ I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- ☐ I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- ☐ I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- ☐ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- ☐ I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- ☐ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- ☐ I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- ☐ I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- ☐ I am a social and human development NGO supporting the sustainable development of the palm oil industry

Grower

1. Operational Profile

1.1 Please state your company's main activities as a palm oil grower:

- ☐ Oil palm grower without palm oil mill
- ☒ Oil palm grower with palm oil mill
- ☐ Oil palm grower with palm oil mill and palm kernel crushing plant
- ☐ Independent palm oil mill
- ☐ Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

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Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	37508.85
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	0.00
2.1.4 Total land designated and managed as HCV areas (hectares)	1401.98
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	0.00
2.1.6 Other land under management unit (hectares)	0.00
2.1.7 Total land under scheme smallholders (hectares)	0.00
Total	38910.83

2.2 Certification progress**2.2.1 Number of management units certified under RSPO P&C Certification**

11

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

31640.25

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

81.31%

2.3 In which countries are your estates located?**2.3.1 Indonesia - Please indicate which province(s)**

-

2.3.2 Malaysia - Please indicate which state(s)

Sabah

2.3.3 Other - Please indicate which country/countries

-

2.4 New plantings and development (excluding replanting)**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

0.00

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

649070.19

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

543143.38

2.5.1.2 Certification progress - Certified FFB volume produced by estates managed or controlled by your company

83.68%

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- ☐ Scheme Smallholders
- ☒ Independent Smallholders
- ☒ Outgrowers
- ☒ Other Third-Party Suppliers

2.5.4 Independent smallholder operations that supply your operations:**2.5.4.1 Total FFB volume supplied by independent smallholders (tonnes)**

2879.46

2.5.4.2 Total certified FFB volume supplied by independent smallholders (tonnes)

955.09

2.5.4.3 Certification progress - Certified FFB volume supplied by independent smallholders

33.17%

2.5.5 Outgrower operations that supply your operations:**2.5.5.1 Total FFB volume supplied by outgrowers (tonnes)**

55422.90

2.5.5.2 Total certified FFB volume supplied by outgrowers (tonnes)

31168.84

2.5.5.3 Certification progress - Certified FFB volume supplied by outgrowers

56.24%

2.5.6 Other Third-party supplier operations that supply your operations:

2.5.6.1 Total FFB volume supplied by third-party suppliers (tonnes)

19506.85

2.5.6.2 Total certified FFB volume supplied by third-party suppliers (tonnes)

19506.85

2.5.6.3 Certification progress - Certified FFB volume supplied by third-party suppliers

100.00%

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

4

2.6.2 Number of palm oil mills certified under RSPO P&C

4

3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	149150.00
Indonesia	0.00
Latin America	0.00
Africa	0.00
Thailand	0.00
Rest of the World	0.00
Total	149150.00

3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	118189.00
Segregated (SG)	0.00
Mass Balance (MB)	0.00
RSPO Credits	0.00
Total	118189.00

3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	118189.00
3.3 CSPO sold under other certification schemes	0.00
3.4 CSPO sold as conventional	0.00
Total	118189.00

3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

79.24%

3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	100
Indonesia	0
Latin America	0
Africa	0
Thailand	0
Rest of the World	0

3.8 Total Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	32304.18
Indonesia	0.00
Latin America	0.00
Africa	0.00
Thailand	0.00
Rest of the World	0.00
Total	32304.18

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	25500.00
Segregated (SG)	0.00
Mass Balance (MB)	547.00
Total	26047.00

3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	26047.00
3.10 CSPK sold under other certification schemes	0.00
3.11 CSPK sold as conventional	643.33
Total	26690.33

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total Palm Kernel production

82.62%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	100
Indonesia	0
Latin America	0
Africa	0
Thailand	0
Rest of the World	0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

('2012',)

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

('2028',)

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

The timebound plan to achieve 100% to be extended to 2028 after seek advice from RSPO Compensation Section/Integrity Unit on 17th February 2025 since we still have 3 estates undergoing compensation procedure. The company has held a meeting with the RSPO Compensation Section/Integrity Unit on 25th November 2024 to discuss on the Concept Note (Northbank Estate/Tabin Estate and LUCA (Pelipikan Estate) with the comments be provided by the RSPO Compensation Panel (RSPO CP)

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

('2024',)

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

In progress to encourage the Independent Local Outgrowers/Smallholders to go for RSPO certification. At the time of reporting, 8 out 11 Independent Local Outgrowers/Smallholders have went through RSPO Stage 1 Audit with the technical assistance provided by Hap Seng Plantations Holdings Berhad. In 2024, six independents local outgrowers and smallholders are both RSPO and MSPO certified with another four independents local outgrowers and smallholders achieved MSPO certification.

5. Concession Boundaries

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit their concessions boundaries through ACOP. Has your company submitted complete concession boundaries up to supply base level to the RSPO in previous ACOP cycles as per Formatting Requirements for Plantation Boundary Data Submission Guidelines?

Yes

5.2 Has your company either acquired any new concession sites, have any concession sites changed ownership or change its boundaries since the previous ACOP submission?

No

6. GHG Footprint

6.1 Has your company started quantifying its GHG emissions and monitoring?

Yes

6.1.1 Yes. Please state the year when your company started tracking and monitoring.

2014.0

6.2.1 What is the average GHG emissions by hectare (tCO₂e/ha) for all certified management units in this reporting year?

2.0

6.2.2 What is the average GHG emissions per tonne of crude palm oil (tCO₂e/tCPO) for all certified management units in this reporting year?

0.57

6.3 What are the key emission sources identified by your company in certified management units?

- ☐ Land use change
- ☐ Existing cultivation peatland
- ☐ Palm oil mill effluent (POME)
- ☐ Fertiliser application
- ☒ Others

Others

Land clearing history, methane from POME, out growers, field fuel use, N20, fertilizers and mill fuel use.

6.4.1 Does your company have a long-term target?

Yes

6.4.1.1 Yes. Kindly provide your company target(s).

To reduce GHG emission intensity to below 1 MT/CO₂-e/MTCPO

6.4.2 What is your baseline year for setting the target?

2022

6.4.3 What is your target baseline (average tCO₂e/tCPO)?

1.00

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO₂e/tCPO or in percentage terms)?

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6.5.2 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO₂e/tCPO or in percentage terms)?

2022

6.5.3 What measures are currently being taken to reduce GHG emissions?

Reduce the GHG emission through biogas plant

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- ☐ Sourcing of physical FFB
- ☐ Financial support
- ☐ Operations support
- ☐ Training support
- ☐ Community development
- ☐ Not supporting Independent Smallholder groups
- ☒ Others

Others

Providing technical assistance to our independent local outgrower/smallholder such as training and preparation for RSPO/MSPO audit internally and externally, assist in Stakeholder Meeting, RSPO Training, RSPO Documentation

7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

LKM Traiding - 5°18'31.9"N 118°29'53"E
Lim Engit Fun - 5°23'14.3"N 118°42'37.4"E
Noriza Binti Ariffin - 5°26'40.8"N 118°41'01.2"E

8. Actions For Next Reporting Period**8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.**

1) Attend training on new RSPO P&C/RSPO Supply Chain Standard and update the sustainability related policy as per new requirement.

2) To continue communication with RSPO Secretariat so that RSPO understand it is their role to reduce Audit Manday with practical smallholder audit scope via revising the smallholder audit methodology from fruitful public consultation.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

To continue communication with RSPO Secretariat so that they understand further it is the role of RSPO to promote sales of CSPO to buyers

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- ☐ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☐ Certification of smallholders
- ☐ Competition with non-RSPO members
- ☒ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☒ Insufficient demand for RSPO-certified palm oil
- ☒ Low usage of palm oil
- ☐ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☒ Others

Others

The obstacle faced by Company in the promotion of CSPO to the outside FFB supplier mainly from is due to the stringent of new RSPO P&C (but with inadequate slow technical support from CSPO Secretariat) and their inadequate resources and lack of knowledge. The Company efforts is to provide training to the FFB supplier and to improvise the limited resources they have.

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- ☐ Communication and/or engagement to transform the negative perception of palm oil
- ☐ Engagement with business partners or consumers on the use of CSPO
- ☐ Engagement with government agencies
- ☐ Engagement with peers and clients
- ☐ Promotion of CSPO through off product claims
- ☐ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☐ Stakeholder engagement
- ☐ No actions taken
- ☒ Others

Others

The company will continue to ensure all certified unit to be certified within the timeline given. This is depending on the response between grower and RSPO. To encourage local independent outgrower and smallholder to go for RSPO certification.

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.hapsengplantations.com.my>
