

## Particulars

### About Your Organisation

#### 1.1 Member Name

World Association of Zoos and Aquariums 2018 (WAZA)

#### 1.2 Membership Number

6-0051-18-000-00

#### 1.3 Membership Sector

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

#### 1.4 Membership Category

Ordinary

#### 1.5 Country

Spain

#### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

No

#### 2.2 Please select all the sectors that best describe the business activities of your company or organisation, including your primary RSPO membership sector. You may select multiple sectors and will be required to complete the ACOP form for the relevant sectors

- ☐ I am a bank or financial institution that finances or supports companies or organisations that produce or manufacture palm oil, palm kernel oil or related products
- ☒ I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- ☐ I am a social and human development NGO supporting the sustainable development of the palm oil industry
- ☐ I am an Affiliate member of the RSPO, indirectly involved in the palm oil industry

## NGOs

### 1. Operational Profile

#### 1.1 What are the main activities of your organisation?

The World Association of Zoos and Aquariums (WAZA) is the global alliance of regional associations, national federations, zoos and aquariums, dedicated to the care and conservation of animals and their habitats around the world. The membership consists of nearly 400 leading institutions and organisations around the world, and this number continues to grow.

WAZA promotes cooperation between leading zoos, aquariums, national and regional associations, as well as with leading wildlife experts, academics, and universities. WAZA provides support for species-conservation management and husbandry of animals in human care, while encouraging the highest standards in member institutions. WAZA has formed partnerships with leading international conservation organisations, committing its members to tackle global issues such as the illegal wildlife trade, sustainable forestry, marine litter, sustainable palm oil and climate change. WAZA's vision is to be a globally recognised and trusted leader advancing conservation and animal welfare. This vision drives our efforts to foster collaboration among our members and partners, advocate for the protection of wildlife and their habitats, and promote sustainable practices that ensure the well-being of animals both in human care and in the wild.

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#### 1.2 What activities has your organisation undertaken to publicise programmes to support the RSPO, RSPO certification, the uptake of RSPO-certified sustainable palm oil and oil palm products, or to support good standing RSPO members during the reporting period?

The WAZA Palm Oil Subcommittee has now been integrated into a larger group encompassing other commodities and is hereby named the World Association of Zoos and Aquariums (WAZA) Deforestation-Free Commodities Working Group. Building on our efforts from previous years, work during the reporting period has focused on the development, promotion, and expansion of PalmOil Scan, WAZA's global sustainable palm oil shopping app.

As part of our expansion plans, we expect to incorporate a new region in Southeast Asia into the app by the end of this year. Additionally, a new zoo will join the team of App Administrators, which currently includes WAZA Members: Chester Zoo (UK), Auckland Zoo (New Zealand), Zoos South Australia (Australia), and Cheyenne Mountain Zoo (USA and Canada).

The co-chair of the WAZA Deforestation-Free Commodities Working Group has been actively participating in zoo and aquarium conferences across North America and internationally. Through an exhibition booth, they have been promoting the work of the working group, with a strong focus on PalmOil Scan, our global shopping app.

As a result of these efforts, in 2024, WAZA was awarded the RSPO Innovation Award for developing the PalmOil Scan app—an innovative approach to addressing challenges in the palm oil sector. This initiative aims to drive a shift towards more sustainable palm oil production, ultimately protecting wildlife habitats and biodiversity.

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**1.3 What percentage of your organisation's overall activities focus on palm oil?**

5.0%

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**1.4 Did members of your organisation participate in RSPO working groups and/or taskforces during the reporting period?**

Yes

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**1.5 Does your organisation have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?**

No

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**1.6 How is your organisation's work on palm oil funded?**

As a Membership Organisation, WAZA's work is funded by the fees that our members zoos, aquariums, regional and national associations and like-minded organisations pay. WAZA could also receive donations which help support our work.

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## 2. TimeBound Plan

**2.1 Which year did your organisation start or expects to start participating in RSPO working groups and/or taskforces?**

2018

**2.2 Which year did your organisation start or expects to start undertaking and publicising programmes to support the RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO member?**

2018

### 3. Actions for Next Reporting Period

#### 3.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☒ Training on sustainability topics, monitoring of implementation of sustainability topics
- ☒ Participation in RSPO Working Group or Task Forces;
- ☐ Support Independent Smallholders (ISH)
- ☐ Become a partner of the RSPO Smallholder Trainer Academy
- ☐ Provide technical support for Independent Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Promote and support Direct/collective investments in conservation and restoration initiatives
- ☐ Provide technical support support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products or
- ☒ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☒ Others

Other

WAZA, through its Deforestation Free Commodities Working Group continues its work to bringing PalmOil Scan, WAZA's sustainable palm oil shopping app, to new regions of the world, including the upcoming one being Asia.

In addition, through WAZA's Conservation and Environmental Sustainability Committee (WAZA CESC), WAZA will be relaunching the resources produced by the committee as part of a broader communications plan, which include the WAZA Palm Oil resources via our newly upcoming Environmental Sustainability Resource Hub Website, the WAZA Palm Oil Short Guide, PalmOil Scan our global shopping app, and a video that shows all these while explaining the need to source Certified Sustainable Palm Oil.

WAZA, in collaboration with the RSPO, are finalising a new MoU to continue our joint work for the conservation of wildlife and the environment.

## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- ☒ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☐ Certification of smallholders
- ☐ Competition with non-RSPO members
- ☐ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☐ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☒ Reputation of palm oil in the market
- ☒ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☐ Others

Others

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### 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- ☒ Communication and/or engagement to transform the negative perception of palm oil
- ☒ Engagement with business partners or consumers on the use of CSPO
- ☐ Engagement with government agencies
- ☒ Engagement with peers and clients
- ☐ Promotion of CSPO through off product claims
- ☒ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☒ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☒ Stakeholder engagement
- ☐ No actions taken
- ☐ Others

Others

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### 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

- 1) Resources Website: [www.wazapalmoil.org](http://www.wazapalmoil.org)
- 2) WAZA Palm Oil Short Guide: <https://www.waza.org/priorities/sustainability/a-short-guide-sourcing-sustainable-palm-oil-at-your-zooand-aquarium/>
- 3) WAZA PalmOil Scan: <https://play.google.com/store/apps/details?id=com.venturedna.palmoil&hl=en&gl=US>