

Particulars

About Your Organisation

1.1 Member Name

UNILEVER PLC

1.2 Membership Number

4-0001-04-000-00

1.3 Membership Sector

Consumer Goods Manufacturers

1.4 Membership Category

Ordinary

1.5 Country

United Kingdom

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants - Processors and/or Traders
- I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- I am a social and human development NGO supporting the sustainable development of the palm oil industry

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

The scope of communications concerns all relevant Unilever operations as defined as those Supply Chain entities listed on the RSPO Company profile and updated from time to time.

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Europe ,North America ,China,India,Malaysia,Indonesia,Africa ,Latin America ,Rest of the World

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	243350.01
Total volume of crude palm kernel oil (tonnes)	36922.66
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	472416.45
Total	752689.12

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	21
Palm kernel oil-based derivatives and fractions	79

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	10
North America	4
Malaysia	0
Indonesia	11
China	8
India	14
Latin America	9
Africa	16
Rest of World	28

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	99028.00	7528.00	0.00	0.00
Mass Balance (MB)	141456.52	9151.68	0.00	372401.89
Segregated (SG)	14301.89	0.00	0.00	583.82
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	254786.41	16679.68	0.00	372985.71

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	24
Certified Palm kernel oil-based derivatives and fractions	76

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

85.62%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

In 2023, Unilever sustainably sourced 100% of our core volumes of palm oil through a mixture of physical RSPO sustainable certified palm oil (Mass Balance or Segregated) and RSPO Independent Smallholder credits. Unilever remains one of the largest buyers of independent smallholder RSPO credits. Together with palm kernel oil (refined and derivatives) in 2023, Unilever reached 86% sustainable sourcing of our core volumes. This gap in our percentage of sustainably sourced palm kernel oil comes from an ever-more challenging palm kernel oil (and its derivatives) market, where supply and availability issues have been acute. We have also found that there is a lack of supply of RSPO Independent Smallholder palm kernel oil credits in the market to cover gaps needed to meet our requirements. While supply issues have been challenging the results also reflects our strategy to engage more of the non-certified independent mills and suppliers to drive further sustainability change in the industry.

We have realised that to drive positive impact on the ground we need to go further than relying on the certified supply base and where mass balance supply chains do not give us the traceability we require. Our strategy in particular focuses on smallholder farmers who make up 40% of the supply base of major palm oil producing countries. No credible plan for transformation of the palm oil industry can afford to ignore the pivotal role of this group.

We are investing in smallholder hubs which will lead programmes to engage independent mills to help them improve their capabilities to eventually become certified but with a core focus of delivering positive impacts for the farms and livelihoods of smallholders connected to them as well as the ecosystems surrounding them. We know that this will also help to increase the number of certified farmers, farmer groups, and the volume of sustainable palm oil in the global market.

2.6 Please estimate the regional sales volume distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question 2.4) in the following countries/regions:

Countries/Regions	Percentage
Europe	10
North America	4
Malaysia	0
Indonesia	11
China	8
India	14
Latin America	9
Africa	16
Rest of World	28

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2011

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2009

3.2.1 If the previous target year has not been met, please explain why.

Not applicable.

3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2012

3.3.1 If the previous target year has not been met, please explain why.

Not applicable.

3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2019

3.4.1 If the previous target year has not been met, please explain why.

Not applicable.

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Participation in RSPO Working Group or Task Forces
- Support Independent Smallholders (ISH)
- Contribute to the RSPO Smallholder Trainer Academy
- Financial contribution to the RSPO Smallholder Support Fund
- Direct investments in Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Direct/collective investments in conservation and restoration initiatives
- Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- Others

Other

Unilever is committed to the sustainable sourcing of key crops and achieving a deforestation-free supply chain. Unilever has been purchasing RSPO certified palm oil and palm kernel oil (and their derivatives) since 2009 and continues to contribute towards the sustainable production and consumption of certified sustainable palm oil materials.

We remain one of the largest buyers of RSPO physically certified sustainable palm oil and RSPO Independent Smallholder credits and are committed to advancing the RSPO as a consumer goods company and buyer. We will continue to work with several targeted suppliers to increase plantations and mills to become RSPO certified. Our programs with independent smallholder farmers in Indonesia and Malaysia are prioritised for delivering positive impacts and for them to eventually become RSPO certified. We are also investing in various landscape and jurisdictional approach programs with partners that embed workstreams to increase the production of physically certified palm oil at scale with the involvement of local governments, civil society organizations, and local private sector actors.

Unilever recognises that certification alone will not be enough to deliver the positive environmental and social impact we seek, which is why Unilever has developed additional sustainability policies for our suppliers and creating various programmes with our partners to drive the transformation we see required in the sector.

The Unilever People and Nature Policy (2020) applies to Unilever's own operations, suppliers' own group operations and supply chains. Our actions towards the goal of achieving a deforestation-free supply chain can be found publicly on our website and summarised into the following categories:

1) Focused sourcing – Our suppliers are required to comply with Unilever's People and Nature Policy. We work in partnership with our suppliers who share our values to build capability with them to implement this policy. Suppliers are required to source from areas where no deforestation, no conversion of natural ecosystems, no burning policies and protects natural ecosystems; this must be demonstrated through traceability mechanisms to the plantation or farm level. Contractual agreements include a component of policy compliance, implementation, reporting, and verification. For example, Unilever's direct suppliers must act and carry out policies that support their compliance with Unilever's initiatives and report on their deforestation and conversion free progress which is then verified by an independent third-party auditor. For suppliers that are not certified, we require them to share with Unilever their traceability data to determine material origination and to ensure compliance can be monitored and assured. We are also launching a management system process to ensure due diligence is in place to detect and prevent environmental, social, and governance issues.

2) Traceability and transparency – We understand the importance of traceability and transparency in the supply chain as a critical pathway towards achieving greater sustainability. We have various traceability requirements to the mill and plantation-level for our suppliers and have been partnering with technology firms, start-ups, and industry partners to understand the impact of our sourcing. Through these traceability efforts supported by innovative technology, we can identify risks, monitor what happens on the ground, and act when issues arise.

One solution helping us to achieve a more transparent and traceable supply chain is SAP Green Token. It allows us to build traceability of our raw materials, prove our claims more consistently, and create deforestation-free scores for our factories. It uses blockchain technology to create auditable material logs (containing unique characteristics such as sustainability attributes) as they pass through each stage of the supply chain.

Our No Deforestation, No Peat Conversion, No Exploitation (NDPE) dashboard is a one-stop interactive platform through which we can monitor more than 20 million hectares of oil palm concessions, over 2,000 mills in our universal mill list, and the 36,000 smallholders we have mapped so far. It also includes supply chain linkage information to understand sourcing risk and compliance with the deforestation-free policy.

3) Smallholders – Unilever is dedicated to ensuring a sustainable and deforestation-free supply chain including for smallholder farmers in our supply chain. As part of Unilever’s strategy, Unilever also wants to empower smallholders to improve their livelihood. This is achieved through our requirements in traceability of our suppliers, and investments we are making on independent smallholders through our smallholder hub programs in oil palm production landscapes. Through our smallholder hub programs, we are supporting efforts in mapping, obtaining appropriate land titles and business documents, and various training on sustainability, regenerative agriculture, women empowerment, business development and building compliance with our deforestation-free principles.

Unilever has introduced various traceability technology to smallholders. This is part of Unilever’s commitment to improve smallholder knowledge and skill in traceability. In the process, Unilever has involved mills and agents, and it is expected that by including relevant actors in the supply chain, it will also improve traceability in Unilever’s supply chain both to plantations and mills.

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on <https://rspo.org/members/shared-responsibility> or email the Shared Responsibility team at sharedresponsibility@rspo.org.

SR 1. Transparency

1.1 Does your organisation have organisational management documents publicly-available?

Yes

SR 2. Ethical Conduct

1.2 Does your organisation have a publicly-available policy covering Ethical Conduct, including for recruitment and contractors?

Yes

SR 3 and SR 4. Legal Compliance

1.3 Does your organisation comply with all applicable legal requirements?

Yes

1.4 Does your organisation require its third party contractors to comply with legal requirements?

Yes

SR 7. Claims and labels

1.7a Does your organisation promote the use of off-product RSPO claims and labels?

Yes

SR 8. Information and outreach activities

1.8 Does your organisation implement transparent communication and outreach activities to promote sustainable palm oil?

Yes

SR 9. Human Rights

1.9 Does your organisation have a publicly-available Policy on respect for human rights, including for suppliers and sub-contractors?

Yes

SR 10. Complaints & Grievances**1.10 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?**

Yes

1.10.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?

Yes

SR 11 and SR 12. Land Use and FPIC**1.11a Does your organisation have a policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the operational Palm Oil Supply chain?**

Yes

1.11a.1 Does your organisation have a procedure in place to identify legal, customary or user rights, and people entitled to compensation?

Yes

SR 13 and SR 14. Smallholders inclusion**1.13 Does your organisation support oil palm smallholders (groups)?**

Yes

SR 15 - SR 20. Labour & Labour Rights**1.15 Does your organisation have a publicly-available policy covering Labour & Labour Rights?**

Yes

1.15.1 Does the policy cover:

- No discrimination and equal opportunities
- Pay and conditions of the workers.
- Freedom of association and Collective bargaining
- Protection of children and remediation for suppliers and third party contractors.
- Prevention of all forms of harassment, including sexual harassment
- No forced or trafficked labour

SR 21. Occupational Health & Safety**1.21 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?**

Yes

SR 22. Waste Management**1.22a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?**

Yes

1.22a.1 Is this plan implemented?

Yes

SR 23. Water Management**1.23 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?**

Yes

1.23.1 Is this plan implemented?

Yes

SR 24. Energy Use**1.24 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?**

Yes

1.24.1 Are there records of implementation of the plan ie. monitoring and reporting?

Yes

SR 25. Climate Change and Greenhouse Gases (GHG)**1.25 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?**

Yes

SR 26. Promotion of certification/uptake

1.26b Does your organisation meet the SR CSPO uptake target?

Yes _____

SR 27. Sustainable Palm Oil Policy

1.27a Does your organisation have other relevant policies as a sustainable palm oil sourcing policy?

Yes _____

SR 28 and SR 29. Support and resourcing

1.28 Does your organisation provides services and support to RSPO and resources to implement SR?

Yes _____

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

The palm oil industry is extremely complex and has many challenges that require collaborative industry participation - from the farmers and suppliers who provide our palm oil, to governments, businesses, civil society and NGOs. No single organization can deliver sustainability alone, so it is essential for the entire palm oil sector to work together.

Unilever is committed to working with our suppliers and with partners to drive industry transformation and address the challenges we have identified below:

1) Supply Issues

In 2023 Unilever sustainably sourced 100% of our core volumes of crude palm oil (CPO) through a mixture of RSPO physically sustainable certified palm oil (Mass Balance or Segregated) and RSPO independent smallholder credits. Unilever remains the largest buyer of independent smallholder credits. Together with palm kernel oil (refined and derivatives) in 2023, Unilever reached 86% sustainable sourcing of our core volumes. Despite our efforts in achieving this, there was a decrease from previous years partly due to the shortage in supply of palm kernel oil in the market. This created an imbalance and short supply in the physically certified RSPO market and RSPO independent smallholder credit market.

2) Traceability and transparency issues

The complexity of supply chains remains a challenge for the industry due to factors such as commodity trading, government- controlled trade, and the number of refined oleochemicals and derivatives. To address such challenges with transparency and traceability, we have partnered with several technology partners to help us understand our supply chain. As highlighted in our People and Nature Policy, investments into traceability are one of the key components at Unilever. We have partnered with organisations such as EarthQualizer and 3Keel to help understand and monitor our supplier's compliance whilst allowing us to gather traceability data across our supply chain. As part of our initiatives towards transparency, we are also the first major consumer goods company to publish our supplier and mill data on our website.

3) Human rights Issues

Unilever is committed to respecting human rights. In our Human Rights Progress Report, we highlighted a couple of examples of working with industry groups to drive forward impact collectively. We believe our continued participation with RSPO, Palm Oil Collaboration Group, Consumer Goods Forum (CGF) Human Rights and other working groups, we can strengthen and ensure human rights issues can be prevented and resolved.

4) Reputation of palm oil in the market

There is a greater demand for transparency from consumers who associate palm oil with environmental degradation; as part of Unilever's engagement, we are committed to sourcing sustainable palm oil to provide consumer confidence in the products they purchase. Our sustainable sourcing commitments along with our drive towards a deforestation free supply chain by 2023, are commitments shared with the community to showcase that sustainable living is a key agenda in Unilever's initiatives.

5) Smallholder empowerment programs

Unilever commits to strengthen and develop its smallholder programs to improve traceability, NDPE compliance and smallholder livelihood. Unilever is also adding activities such as business development, regenerative agriculture and gender training while continually including more smallholders in the smallholder program. Unilever has also added partners such as YPHL, SHL, FKPPN for good agriculture practice training and Pesada for gender training. These partners are in addition to Unilever's existing partners such as IDH Sustainable Trade Initiative, Forum Konservasi Leuser, Koltiva, Stichting SNV Nederlandse Ontwikkelingsorganisatie, Fortasbi, Koompasia, Conservation International, World Resources Institute Foundation, Inobu, Kaleka and Widya Erti Indonesia.

Unilever has mapped over 36,000 smallholders, trained 34,000 smallholders, and certified 14,000 smallholders by the end of 2023, covering more than 52,000 ha of land. On traceability, Unilever also built partnerships with suppliers as well organizations such as Meridia, PemPem, and Koltiva to support traceability to plantation, and is targeted to include 10,000 independent smallholders more directly into the Unilever supply chain.

Our current Unilever Smallholder Hub programs include:

1) Smallholder Hub 1 in North Sumatera in 7 districts | Stichting SNV Nederlandse Ontwikkelingsorganisatie as Smallholder Hub Manager | Districts - Asahan, Batubara, Labuhan Batu, Labuhan Batu Selatan, Serdang Berdagai, Simalungun and Tapanuli Selatan

Unilever launched the Smallholder Hub 1 program in May 2023 partnering with Stichting SNV Nederlandse Ontwikkelingsorganisatie as the Smallholder Hub 1 manager in North Sumatera. Smallholder Hub 1 is expected to integrate activities across 7 districts in North Sumatera and targets 20,000 smallholders to be mapped and trained, and to certify 14,000 of these smallholders. Unilever has trained 2,500 smallholders in 2023 on good agriculture practice and 300 smallholders for gender and women empowerment. In Tapanuli Selatan, Stichting SNV Nederlandse Ontwikkelingsorganisatie coordinated with Conservation International to train 1,000 smallholders.

2) Smallholder Hub 2 in Riau in 7 districts | Districts - Rokan Hulu, Rokan Hilir, Siak, Kampar, Pelalawan, Indragiri Hulu and Indragiri Hilir

Unilever is partnering with local partners to map and train 20,000 smallholders in 7 districts and certify 15,000 of these smallholders. Smallholder Hub 2 has trained 8,000 smallholders through these sub-programs:

a) World Resources Institute Foundation | Siak, Kampar, Rokan Hulu, Rokan Hilir, Pelalawan – Riau

Unilever is partnering with the World Resources Institute Indonesia to target 4,350 smallholders for good agriculture practices training and to develop 5 smallholder groups. In addition, the World Resources Institute Foundation has also provided training on group management, social and labour and high conservation value (HCV) management. The World Resources Institute Foundation is also aiming to certify smallholders next year.

b) Kompasiana | Rokan Hilir - Riau

Unilever is partnering with Kompasiana in Rokan Hilir to train 1,500 smallholders on best management practices. In addition, modules are provided to smallholders to introduce palm oil materials, land suitability, pest and disease control, palm oil morphology, fertilization and harvesting. Kompasiana will also support the certification of smallholders next year.

c) FKPPN | Kampar – Riau

Unilever is partnering with FKPPN in Kampar to train 1,000 smallholders on best management practices. Smallholders in Kampar already have cooperatives such as: 1) cooperative Tri Manunggal; 2) cooperative Manunggal Jaya; and 3) cooperative Mitra Petani Hang Tuah. The program is to ensure the ICS (Internal Control System) is prepared and established as part of the RSPO certification procedure to be externally audited by a certification body.

d) Farmer Associations: Karya Serumpun, Tunas Karya Mandiri, Asagri (Asosiasi Sawit Gemilang Riau Indragiri) Daemeter, World Education International, PT Sumber Kencana Indo Palma (SKIP), SRJ, NHR, PT. KASS Independent Mill, Seberida, Indragiri Hulu, Indragiri Hilir, Rokan Hilir, Riau

Unilever continues to support projects with the Karya Serumpun (KS) Farmers Association to help certify a sub-set of the associations' members. In 2020, Unilever supported PT Sumber Kencana Indo Palma (PT SKIP) to attain RSPO certification, making PT SKIP the only independent palm oil mill that was RSPO certified in 2020.

As of 2023, Karya Serumpun has added a total of 704 RSPO certified eligible independent smallholder farmers covering a total of 1,390 ha. The Karya Serumpun Farmers Association signed the Surat Tanda Daftar Budidaya (STDB), a commitment from independent smallholders to protect the environment. More than 60,000 members of the Karya Serumpun Farmers Association participated in government replanting programmes in 2023, and 10,000 farmers have obtained and upgraded their land legal status from SKT to SHM.

Through the years these programs have succeeded in developing and enhancing sustainability for communities not only in Indragiri Hulu where the program started but also Indragiri Hilir. Karya Serumpun has supported the expansion of the Unilever Farmer Intervention Program to established farmer associations in Indragiri Hilir, namely Tunas Karya Mandiri and Asosiasi Sawit Gemilang Riau Indragiri (ASAGRI). There are currently 500 Indragiri Hilir Farmers who have passed RSPO certification at the eligibility stage.

In 2023, 126 farmers covering 228 ha from the Tunas Karya Mandiri farmer organization and 271 farmers covering 481 ha from ASAGRI passed the external audit.

Karya Serumpun seeks to support the independence of the association and now has 5 business units such as FFB trading, organic fertilizer, cattle breeding, palm stick for export markets to UMKM (Small & Medium scale business unit), and farmer groups for women under 21 that have marketed various products from food and beverage, to handicrafts.

3) Smallholder Hub 3 program in Aceh Tamiang and Langkat

Unilever has built smallholder programs in Aceh Tamiang as part of the landscape strategy by working with different partners in the Aceh Tamiang region. Unilever has expanded the smallholder programs to include more farmers, and is targeting to include 14,000 smallholders in the Aceh Tamiang and Langkat districts, and sees the potential to expand the programs to Aceh Timur.

Sub-programs included in Smallholder Hub 3 are:

a) Forum Komunikasi Leuser (FKL) I Aceh Tamiang – Aceh

Unilever through its partnership with Forum Konservasi Leuser as part of the Aceh Tamiang landscape program has supported 2,700 smallholders with training and certification. Within this program, Forum Konservasi Leuser has also supported smallholders with land titling. Government support is significant in Aceh Tamiang and that allows them to obtain land certificates faster.

b) Koltiva I Langkat – Medan

Koltiva has been working with Unilever since 2017 when it first launched its cloud-based traceability platform and started to implement large scale supply chain mapping activities. Unilever started the collaboration in the Riau region targeting independent smallholder mapping for 4,040 independent smallholders.

As of 2023, Koltiva has expanded its services to include farmer capacity building and RSPO/ISPO certification management, and end-to-end solutions for all supply chain actors with the introduction of the All-in-One Global Supply Chain Solution for Unilever. The scope of work covers 3000 independent smallholders, the socialization and identification of 40 intermediaries (PoD – Point of Dealer), the identification of the connection between farmers, dealers, independent mills, training and preparation of the first group of trained farmers for certification under one farmer organization, according to the RSPO standard.

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Communication and/or engagement to transform the negative perception of palm oil
- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Engagement with peers and clients
- Promotion of CSPO through off product claims
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

Unilever's commitment towards driving sustainable change in the palm oil industry is achieved through various strategies including the palm oil sourcing with our suppliers for a sustainable and deforestation-free supply chain, as well as various multi-stakeholder engagements, partnerships, and investments with smallholders and through landscape or jurisdictional approaches to achieve industry transformation. Many of our programmes and strategies are developed through a holistic approach of multi-level collaboration and support to tackle the challenges found in the sustainable palm oil market.

Unilever funds and supports certified sustainable palm oil development efforts through our: (1) commitment to and sizable demand for physically certified palm materials; (2) consistent purchase of smallholder credits; (3) investment in projects to certify an increasing number of smallholders; (4) supporting activities that lead to the certification of an increased number of suppliers' mills and plantations; (5) investment in jurisdictional and landscape projects; and (6) active involvement in and support for the RSPO Board of Governors and RSPO working groups, and in other multi-stakeholder forums.

We partner with stakeholders including suppliers, NGOs and governments to ensure the long-term sustainability of our palm oil sourcing and to support transformation within the community and environment that is part of a diverse oil palm growing landscape. Collaboration and partnership are essential to transform the industry and bring innovation to scale. This participative approach has been our policy from the start, and with our scale, we see this as an opportunity for us to positively influence the rest of the industry on the issues of deforestation and human rights. We are committed to driving systematic change in the palm oil industry through our involvement with coalitions and partners.

We recognize that the private sector must work in partnership to tackle challenging, often systemic, issues like deforestation and land conversion. Landscape and jurisdictional approaches provide a mechanism in which we can work with a diversity of stakeholders that go beyond our own supply chain. A project that takes a landscape or jurisdictional approach usually includes representatives from the local government, smallholder farmers, civil society organizations and the private sector. This approach offers the potential to drive significant changes towards sustainable commodity production as we work together to accelerate and scale initiatives. Partnerships like these can overcome challenges that no one entity – be it government, NGO or business – could solve alone. Some of the activities which we support in a landscape and jurisdictional approach programme include: multistakeholder platforms, land-use planning, policy advocacy, mapping services, land titling mechanisms for smallholders, training and support on good agricultural practices, certification of independent smallholders, protection and restoration of forests and ecological corridors.

Our current landscape and jurisdictional programmes are:

1) IDH in Aceh | Aceh Tamiang and Aceh Timur Districts

Unilever and IDH are supporting the Aceh Tamiang and Aceh Timur district governments in Indonesia along with other industry players and various local partners, such as Forum Konservasi Leuser to accelerate efforts to achieve a successful production-protection-inclusion model surrounding the fragile forests of the Leuser Ecosystem. The project includes the strengthening of the local multi-stakeholder platform to drive sustainable development of the districts, development of a deforestation monitoring tool for the local government and stakeholders, construction of an indicative High Conservation Value (HCV) and High Carbon Stock (HCS) assessment at a landscape level, construction of a database of land and labor conflict due to agriculture development, training programs for, and RSPO & ISPO certification of independent smallholder farmers, support for mills and estates on NDPE and RSPO & ISPO certifications, support in building the Forest Management Unit capacity for forest protection, and forest restoration through an agroforestry-based livelihood model.

Aceh Tamiang: By end of 2023, our partnership with IDH in Aceh Tamiang which started in 2020 resulted in the protection of 25,000 hectares of forest, restoration of more than 550 hectares of degraded areas through the planting of native tree species, natural regeneration, and agroforestry model, and the certification of over 1,500 smallholder farmers.

<https://www.idhsustainabletrade.com/news/unilever-and-idh-commit-1-5m-euro-for-sustainable-sourcing-in-indonesia/>

Aceh Timur: In 2023, we entered a partnership with IDH in Aceh Timur with the aim to support the protection of 74,000 hectares of priority forest with high deforestation risk, restore 1,000 hectares through agroforestry and natural regeneration, engage with plantations located in and around the Leuser ecosystem on NDPE and protection of HCV/HCS within concessions, and enrich the current HCV/HCS assessment with a mapping of customary areas and rights.

<https://www.idhsustainabletrade.com/news/idh-and-unilever-continue-collaboration-for-sustainable-landscape-in-eastern-leuser/>

2) Konservasi Indonesia in North Sumatra, Indonesia | Tapanuli Selatan District

Unilever, Conservation International / Konservasi Indonesia, and the Tapanuli Selatan district government are partnering to support our ambition in making sustainable palm oil commonplace. Since 2019, we have teamed up to strengthen a multi-stakeholder initiative known as the Coalition for Sustainable Livelihoods (CSL). Unilever's more specific engagement is taken at the landscape level, supporting the local government in Tapanuli Selatan in the province of North Sumatra to help create district-level green growth development plans, strengthen forest governance of Forest Management Units (FMU), as well as to map out and pilot forest restoration of 150 hectares in the region. At the same time, the partnership together with PT Perkebunan Nusantara (PTPN) III is building the capacity of at least 1,000 independent oil palm smallholders, to play a key role in conservation, sustainable development, and sustainable commodity production. At least 800 of these farmers were supported to obtain RSPO certification. Together with Conservation International, we support the protection of 127,000 hectares through various training for forest rangers and monitoring of forests with the local Forest Management Units. This project delivered by Konservasi Indonesia as Conservation International's main partner in the country.

<https://www.conservation.org/corporate-engagements/unilever>

3) Proforest and Daemeter and the Coalition in Riau, Indonesia | Siak and Pelalawan Districts

Unilever with a coalition of seven other private sector companies facilitated by Proforest and Daemeter (CORE) have come together to support neighboring Siak and Pelalawan districts in Riau in moving towards a sustainable palm oil region that is more forest and people positive. The members, constituting the Siak-Pelalawan Landscape Program (SPLP) Coalition, aim to pursue its objective through coordinated action in support of the government-led Green Siak District (Siak Hijau) and the Pelalawan District Action Plan for Sustainable Palm Oil. The goal of the programme is to transition large parts of both districts to becoming sustainable landscapes by collaborating with local organisations including LTKL, Sedagho Siak, a coalition of civil society organizations as well as local offices of Winrock and the World Resources Institute through (1) developing scalable solutions for common problems and pilot multi-stakeholder approaches to deliver deforestation free supply sheds and protect remaining forests and peat lands, (2) developing scalable tools and approaches to improve smallholder and community livelihoods, (3) supporting and empowering local organizations to enable the longevity of these efforts. Through the collective effort of the SPLP Coalition, 400 independent oil palm smallholder farmers have been trained in good agricultural practices, nature positive farming or regenerative agriculture. There were 3,433 hectares that the coalition supported in protected, building on and further strengthening earlier efforts of local organizations that have put in place the foundations for forest conservation at the village level.

<https://www.siakpelalawan.net/>

4) Kaleka in Central Kalimantan | Kotawaringin and Seruyan Districts

Unilever and Kaleka (formally known as Inobu) are collaborating to support the provincial government of Central Kalimantan, the district governments of Kotawaringin Barat and Seruyan through a jurisdictional approach for sustainable commodity production. Seruyan is one of the jurisdictional certification pilots being supported by the RSPO. The landscape is home to endangered and critically endangered species such as the orangutan and the "production and protection" model can help prevent encroachment into natural forests and enable sustainable economic development for communities and businesses. The project includes restoring 200 hectares of degraded peatland, riparian, and dry lowland areas with local communities by the end of 2022. We are working with the governments to improve the yields, livelihoods, and sustainability practices of independent smallholder farmers including through direct support for independent smallholder farmers to be RSPO certified. Since 2017, we have RSPO certified over 3,500 farmers in Central Kalimantan with Kaleka. We are also supporting the development of a comprehensive jurisdictional human rights assessment in both districts, registration of social and human rights conflicts in at least 20 villages, and the mapping of customary village boundaries in collaboration with the local office of Aliansi Masyarakat Adat Nusantara (AMAN).

<https://kaleka.id/strategic-initiative/the-mosaik-initiative>

In 2023, Kaleka, Unilever and Seventh Generation started two new programs in support of Gawi Bahaum and Gawi Bapakat. The programs focus on the protection of 15,500 hectares forests within villages through community incentives, community-based restoration of 205 hectares of degraded lands with high value crops, assistance for 500 smallholder farmers to obtain RSPO & ISPO certification, and fostering regenerative agriculture for palm oil and other food crops as alternative livelihoods within the Seruyan-Bedaun landscapes.

<https://www.seventhgeneration.com/blog/corporate-consciousness-2022>

5) WWF in Sabah, Malaysia | Tawau, Kinabatangan, and Lower Sugut Landscapes

Unilever and WWF are working together on the Sabah Landscape Programme to protect and restore forest ecosystems in Malaysia. This is part of our wider strategy to achieve sustainable transformation and reduction of greenhouse gas emissions in the palm oil industry. This project contributes to the RSPO jurisdictional certification process that is being piloted in Sabah and is supported by the RSPO. Through our partner, Forever Sabah, we are supporting the establishment of a permanent Secretariat for Sabah's Jurisdictional Certification Steering Committee. The programme directly supports the RSPO certification of at least 70,000 hectares of oil palm plantations, most of which are farmed by 'out growers' – these are larger than smallholders but not as big as commercial estates with palm oil mills. Through this collaboration, we also aim to protect forested conservation areas, and restore more than 1,500 hectares of forest including in ecological corridors between forest patches that are critical for connectivity of elephants and orangutan species by end of 2023. In this case, the corridors link the Ulu Kalumpang Forest Reserve and Tawau Hills Park to the Ulu Segama Forest, which is part of the larger central forest complex covering almost 250,000 hectares. We are also supporting the Bornean Rhino Alliance (BORA) on restoration projects within oil palm landscapes in the Kinabatangan area.
<https://www.wwf.org.my/sabahlandscapes/>

6) Rimba Collective

We have invested in and became a founding partner of the Rimba Collective, an initiative that seeks to protect and restore 500,000 hectares of forests across Southeast Asia. In the first year of full operations, 73,000 ha of forest conservation projects were brought into the Rimba Collective, and the initiative aims to protect and restore 200,000 hectares of landscape by the end of 2025. The level of finance contributed by Unilever to the objectives of the collective is directly linked to our procurement volumes of palm oil.

As of 31 December 2023, the collective has supported over 224,000 hectares for protection and restoration through the Rimba Collective.

<https://rimbacollective.com/>

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

Sustainable and deforestation-free palm oil

<https://www.unilever.com/sustainability/nature/sustainable-palm-oil/>

Our progress towards a deforestation-free and traceable supply chain

<https://www.unilever.com/sustainability/nature/deforestation-free-supply-chain/>

Business Principles:

<https://assets.unilever.com/files/92ui5egz/production/7c3bc597d68e665bbd4974f7e3636e20e70bb2c8.pdf>

Grievance Mechanisms:

<https://assets.unilever.com/files/92ui5egz/production/564966a883e6160aeee155d8b6a47b3562c78bfc.pdf/palm-oil-grievance-procedure.pdf>

<https://www.unilever.com/files/73ee99fa-70a6-49e2-a253-75f55438a5ff/unilever-palm-oil-grievance-tracker.pdf>

<https://www.unilever.com/files/e212b768-98bc-427d-9b23-ea7fa0619df7/ul-suspended-or-no-buy-list-of-palm-oil-suppliers.pdf>

Responsible Partner Policy (Responsible Sourcing):

<https://www.unilever.com/files/92ui5egz/production/7ee90f260faed25e11e1c4bbad207ecc205b42d0.pdf>

People And Nature Policy:

<https://www.unilever.com/files/2d469e4c-7afe-4308-a580-c4b1d867e65b/unilever-people-and-nature-policy.pdf>

<https://www.unilever.com/files/origin/feb620cbd18c28406b9093144f24648a695874e5.pdf/unilever-people-and-nature-policy.pdf>

Unilever Compass Strategy:

<https://assets.unilever.com/files/92ui5egz/production/ebc4f41bd9e39901ea4ae5bec7519d1b606adf8b.pdf/Compass-Strategy.pdf>

Smallholders Empowerment:

<https://www.unilever.com/planet-and-society/protect-and-regenerate-nature/empowering-smallholder-farmers/>

Human Rights:

<https://www.unilever.com/files/origin/6298a11c3f341dc135ce6d55561be85191b66d6d.pdf/unilever-human-rights-policy-statement.pdf>

<https://www.unilever.com/files/cefcfd733-4f03-4cc3-b30a-a5bb5242d3c6/unilever-human-rights-progress-report-2021.pdf>

<https://www.unilever.com/files/a9ee0484-3dad-4f48-9f0b-69cea560ebba/unilever-principles-in-support-of-human-rights-defenders-sept-2023.pdf>

Occupational Health & Safety:

<https://www.unilever.com/planet-and-society/responsible-business/safety-at-work/>

Environmental and Occupational Safety

<https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.unilever.com%2Ffiles%2F206b1cf5-0df1-43c3-8766-62ce44c559c8%2Funilever-sustainability-performance-data-eos.xlsx&wdOrigin=BROWSELINK>

<https://www.unilever.com/planet-and-society/protect-and-regenerate-nature/water-stewardship/>

Climate Transition Action Plan (updated 2024)

<https://www.unilever.com/files/92ui5egz/production/2a44a1a76f4899f09a2d745ccdd86d0b65185eb5.pdf>

Basis of Preparation for sustainability metrics selected for independent limited assurance (2024)

<https://www.unilever.com/files/bd7239b8-a13b-483b-83a3-b9ea6e6148d8/unilever-basis-of-preparation-2023.pdf>