

Particulars

About Your Organisation

1.1 Name of your organization

Colgate-Palmolive Company

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
 - Processor and/or Trader
 - Consumer Goods Manufacturer
 - Retailer and/or Wholesaler
 - Bank and/or Investor
 - Social and/or Development NGO
 - Environmental and/or Conservation NGO
 - Supply Chain Associate
 - Affiliate
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1.3 Membership number

4-0028-07-000-00

1.4 Membership category

Consumer Goods Manufacturers

1.5 Membership sector

Ordinary

Consumer Goods Manufacturer**1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- End-product manufacturer
 Food goods manufacturer
 Ingredient manufacturer
 Home & personal care goods manufacturer
 Own-brand manufacturer
 Manufacturing on behalf of other third-party brands
 Biofuels manufacturer
 Other

Other:

2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

Applies Globally. We use palm oil and palm derivatives in our facilities in the following Divisions:

- North America Division
- Latin America Division
- Asia Division
- Europe, Middle East and Africa Division

2.1.1 In which markets do you manufacture goods with palm oil and oil palm products?

Applies globally

2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Yes

2.2 Volumes of palm oil and oil palm products purchased

2.2.1 Total volume of crude and refined palm oil used in the year (tonnes)

36,434.00

2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes)

28,438.00

2.2.3 Total volume of palm kernel expeller used in the year (tonnes)

0.00

2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes)

73,618.00

2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

138,490.00

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	-	-	-	28255
2.3.2 Book and Claim from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance	36434	28438	-	2618
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	36434	28438	-	30873

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

Yes

2.5.1 When do you plan to cover the gap by using RSPO Credits?

2020

2.5.2 Please explain why

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2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.6.1 Africa

94%

2.6.2 Oceania

0%

2.6.3 Europe

22%

2.6.4 North America

88%

2.6.5 Latin America

80%

2.6.6 Middle East

94%

2.6.7 China

68%

2.6.8 India

22%

2.6.9 Indonesia

0%

2.6.10 Malaysia

0%

2.6.11 Rest of Asia

0%

3. Time-Bound Plan

3.1 Year of first supply chain certification (planned or achieved)

2020

3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products2013

3.2.1 If target has not been met, please explain why.

We are currently working with SGS certification body to assess what is needed to certify our facilities. Based on the outcome of this assessment we will develop the execution plan. It is in our plan to start the certification process in 2020, in Latin America.

3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.2015

3.3.1 If target has not been met, please explain why.

Since 2015 we are working very hard with our palm oil and palm kernel oil suppliers to increase the usage and percentage of physically certified palm and palm kernel oil.

In 2018 we reached 100% coverage for Tier 1 materials (Palm Oil and Palm Kernel Oil) using Mass Balance RSPO.

We continue working with our palm derivatives suppliers to increase the usage of RSPO physically certified materials.

As part of our global responsible sourcing strategy for palm we combine this effort with the transformation projects and opportunities identified with our direct suppliers, supporting RSPO certification work. For example, In Thailand, we worked with one of our key strategic suppliers supporting smallholders to get the RSPO certification.

In 2018 we did not reach 100% total coverage with RSPO certified, due to lack of availability of palm kernel oil certificates. This situation is still preventing us from covering all our palm kernel oil derivatives volume. We have been using certificates to cover the gap between physically certified oils purchases in our total purchases.

3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.2020

3.4.1 If target has not been met, please explain why.

Starting 2018 100% of our palm oil and palm kernel oil is from physical supply chains that are RSPO certified (RSPO Mass Balance).

We continue working with our palm derivatives suppliers to increase the usage of physically certified oil.

3.4.2 Which markets do these commitments cover?Applies globally

3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?No

3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?No

3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?2020

4. Trademark Use

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

4.2 Please select the countries where you use or intend to apply the Trademark.

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4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.

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4.3 Please explain why

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Other:

RSPO requires to have the production facilities certified. This requires extensive preparation. In addition, there is limited availability of certified palm derivatives in some specific regions.

4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?**5. Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.**

We are focusing on the following key important actions to support our palm oil policy commitments and requirements:

- We will continue to meet with our suppliers in different regions to understand their capabilities to supply certified palm derivatives.
- We will continue working closely with our direct suppliers for palm and palm kernel oil to maintain our goal of sourcing 100% certified sustainable palm oil and PKO.
- We will continue working with our regional palm oil sourcing teams, qualifying new suppliers, specifically in the regions where we usually have some issues finding physically certified oils.
- In partnership with our key strategic suppliers we will continue supporting smallholders group to get the RSPO certification. This action is part of our ongoing transformation initiatives to continue driving changes on the ground.

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7. Application of Principles & Criteria for all member sectors

7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: --

Link: https://www.colgatepalmolive.com/content/dam/cp-sites/corporate/corporate/en_us/corp/locale-assets/pdf/Colgate_CorporateSocialRespons

7.1.B Land use rights

File: --

Link: <https://www.colgatepalmolive.com/en-us/core-values/our-policies/palm-oils-policy>

7.1.C Ethical conduct and human rights

File: --

Link: https://www.colgatepalmolive.com/content/dam/cp-sites/corporate/corporate/en_us/corp/locale-assets/pdf/Respecting%20Human%20Rights

7.1.D Labour rights

File: --

Link: https://www.colgatepalmolive.com/content/dam/cp-sites/corporate/corporate/en_us/corp/locale-assets/pdf/Respecting%20Human%20Rights

7.1.E Stakeholder engagement

File: --

Link: https://www.colgatepalmolive.com/content/dam/cp-sites/corporate/corporate/en_us/corp/locale-assets/pdf/Respecting%20Human%20Rights

7.1.F None of the above. Please explain why.

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7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

In 2016 we issued our responsible and sustainable palm oil sourcing policy, which extends to the sources of all Colgate's operations. The usage of certified sustainable palm oil is a policy requirement to all our palm oil, palm kernel oil and derivatives suppliers.

In 2017 we worked with our palm oil and palm kernel oil suppliers on their policy implementation plan, where we reinforced the usage of physically certified oils as well as other important elements of Colgate no deforestation policy.

In 2018, we continued with our supplier,Âs workshops program in some specific regions as part of the Engagement for Policy Implementation (EPI) plan activities. The workshops and presentations were conducted in their local language.

8. Greenhouse Gas (GHG) Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

8.1.1 Please upload your publicly available GHG report

File: --

8.1.1.1 OR please insert the URL to the GHG section of your corporate website.

Link: https://www.colgatepalmolive.com/content/dam/cp-sites/corporate/corporate/en_us/corp/locale-assets/pdf/Colgate_CorporateSocialRespons

8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.

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8.3 What methodology are you using to calculate your GHG footprint?

Colgate's approach for climate change reporting and GHG data calculation for Scope 1, 2 and 3 emissions is based on guidance provided in the WRI/WBCSD GHG Protocol. A full accounting of Colgate's GHG emissions and footprint is included in our CDP Climate response.

9. Support for Oil Palm Smallholders

9.1 Are you currently supporting any oil palm Independent Smallholder groups?

Yes

9.2 How are you supporting them?

In partnership with one of our strategic suppliers in Thailand, we continue participating in a transformation project to support a group of smallholders to get the RSPO certification. Through our partnership with The Earthworm Foundation, we started to support an important transformation project in Indonesia, focused on Smallholders.

9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

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9.2.2 When do you plan to start your support for oil palm Independent Smallholders?

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10. Challenges

10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

Other:

N/A

10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?

- Engagement with business partners or consumers on the use of CSPO
 - Engagement with government agencies
 - Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
 - Promotion of physical CSPO
 - Providing funding or support for CSPO development efforts
 - Research & Development support
 - Stakeholder engagement
 - Others
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Other:N/A

10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)<https://www.colgatepalmolive.com/en-us/core-values/our-policies/palm-oils-policy>
