

Particulars

About Your Organisation

1.1 Name of your organization

Waitrose Ltd

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0008-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally, United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1,098.74 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

683.63 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

52.39 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

380.27 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,215.03 Tonnes

2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	35.00	479.00		61.00
2.3.2	Book and Claim from Independent Smallholder			52.00	
2.3.3	Mass Balance	214.88	108.45		164.14
2.3.4	Segregated	833.63	96.60		154.97
2.3.5	Identity Preserved	15.80			
2.3.6	Total volume	1099.31	684.05	52.00	380.11

2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2010

3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2012

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2018

Comment:

Waitrose set a target to source all palm oil in its own-brand products from physically certified sources by 2017.

By the end of 2017 72% of the palm oil used to manufacture our own brand products was physically certified sustainable (identity preserved, segregated or mass balance). This is a decrease on our 2016 figure, due to improved processes in identifying where palm oil is used in our products. We are working hard to ensure that the remaining volume is converted to physical certification in 2018.

3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?

Applies Globally, United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

To date we have used the RSPO Trademark on our bar soap range and our spreads range. Looking forward we are reviewing how our commitment to the RSPO is communicated and how to improve this further.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will work to ensure that our remaining volumes of own-brand palm oil and oil palm products which are not yet physically certified are converted during 2018. We will do this by working with our suppliers to source sustainable palm oil wherever sustainable derivatives are available, and by provided training and support to enable this.

We will continue to engage more widely with supply chain stakeholders to support the transition to a sustainable palm oil industry more widely, including actively engaging as a member of the Retailer Palm Oil Group and the Retailer Palm Oil Transparency Coalition (RPOTC).

Through our membership of the RPOTC we will continue to engage with palm oil importers to understand where their policies and practices are compatible with our own commitments, including to ensure zero deforestation, and how best to effect change in this area.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
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Related link: <https://www.johnlewispartnership.co.uk/csr>
 - Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://www.johnlewispartnership.co.uk/csr>
 - Ethical conduct and human rights
No file was uploaded
Related link: <https://www.johnlewispartnership.co.uk/csr>
 - Labour rights
No file was uploaded
Related link: <https://www.johnlewispartnership.co.uk/csr>
 - Stakeholder engagement
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Related link: <https://www.johnlewispartnership.co.uk/csr>
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:

In addition to our palm oil policy, we provide suppliers with a Technical Guidance document, including details of supply chain options and guidance for achieving chain of custody certification. This is currently available in English on our supplier engagement website.

During the past year we also worked with an independent expert consultancy firm who provided detailed guidance and support to suppliers completing their annual palm oil footprint declaration.

Uploaded files:

No files were uploaded

Link to Website

http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/palm_oil.html - this is our public-facing palm oil policy, our supplier engagement website (requires supplier login) contains implementation guidelines

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.johnlewispartnership.co.uk/csr>

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

It can be challenging to source some palm derivatives, particularly those used in non-food products (household and personal care), from physically certified supply chains. We are working with our suppliers to understand the specific challenges they face and what options are available to them.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Waitrose actively engaged with the RSPO Principles and Criteria (P&C) Review process. We are also a member of the Retailer Palm Oil Transparency Coalition, which is formed of companies working together to remove deforestation and exploitation from palm oil supply chains. It aims to achieve this by:

- Achieving greater transparency of the progress their supply chains are making towards zero deforestation and exploitation in palm oil production.
- Enabling individual retailers and product suppliers/manufacturers to make more informed sourcing/purchasing decisions.
- Driving faster progress towards the supply of zero deforestation palm oil for UK/European markets and helping the same globally through the take up of this or similar models.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/palm_oil.html
