### Particulars

**About Your Organisation**

**1.1 Name of your organization**

Nice Rika Biotechnologies Sdn Bhd

**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- [ ] Oil Palm Growers
- [x] Palm Oil Processors and/or Traders
- [x] Consumer Goods Manufacturers
- [ ] Retailers
- [ ] Banks and Investors
- [ ] Social or Development Organisations (Non Governmental Organisations)
- [ ] Environmental or Nature Conservation Organisations (Non Governmental Organisations)
- [ ] Affiliate Members
- [ ] Supply Chain Associate

**1.3 Membership number**

2-0414-13-000-00

**1.4 Membership category**

Ordinary

**1.5 Membership sector**

Palm Oil Processors and/or Traders
Palm Oil Processors and Traders
Operational Profile

1.1 Please state your main activity(ies) within the supply chain

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader with physical possession
- Trader without physical possession
- Kernel Crusher
- Food and non-food ingredients producer
- Power, energy and bio-fuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other:
  Manufacturing Surfactants

Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities

2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

- Applies Globally
- Malaysia

2.2 Volumes of palm oil and oil palm products

2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year

2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year
40.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year

2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year
2,334.63 Tonnes

2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year
2,374.63 Tonnes
2.3 Volumes of palm oil and oil palm products certified

2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):

<table>
<thead>
<tr>
<th>Description</th>
<th>Refined/CPO</th>
<th>PKO</th>
<th>PKE</th>
<th>Palm-based derivatives and fractions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.3.1.1 Book and Claim from Mill / Crusher</td>
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<tr>
<td>2.3.1.2 Book and Claim from Independent Smallholder</td>
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<tr>
<td>2.3.1.3 Mass Balance</td>
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<tr>
<td>2.3.1.4 Segregated</td>
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<tr>
<td>2.3.1.5 Identity Preserved</td>
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<tr>
<td>2.3.1.6 Total volume</td>
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</tbody>
</table>

2.3.2 How much RSPO certified products have you sold as certified (tonnes)

<table>
<thead>
<tr>
<th>Description</th>
<th>Refined/CPO</th>
<th>PKO</th>
<th>PKE</th>
<th>All other palm-based derivatives and fractions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.3.2.1 Book and Claim</td>
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<td>2.3.2.2 Mass Balance</td>
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<td>2.3.2.3 Segregated</td>
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<td>2.3.2.4 Identity Preserved</td>
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<tr>
<td>2.3.2.5 Total volume</td>
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</tbody>
</table>

2.3.3 How much RSPO certified products have you sold under other schemes (tonnes)

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2.3.4 How much RSPO certified products have you sold as conventional (tonnes)

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2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)

0 Tonnes

2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil sold by your company in the following regions:

2.5.1 Africa

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2.5.2 Australasia

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2.5.3 Europe (incl. Russia)

2.5.4 North America

2.5.5 South America

2.5.6 Middle East

2.5.7 China

2.5.8 India

2.5.9 Indonesia

2.5.10 Malaysia

2.5.11 Asia

Time-Bound Plan

3.1 Year of first supply chain certification (planned or achieved)

2025

3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products

2025

3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities*

2030

3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products

2030

3.5 Which countries that your organization operates in do the above own-brand commitments cover?

Malaysia

3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?

By purchase negotiations and understand if the supplies are RSPO certified. Business to business outreach, visiting RSPO website as well as to tag on their Environmental friendly policy towards acceptance of RSPO products eventually.

Trademark Use

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

If target has not been met, please explain why:

Price competitiveness and the vast of the customers does not willing to pay the extra for the certified products.

Actions for Next Reporting Period
5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

- Continually review and work in progress towards the RSPO promotion. - Collect feedback from customer if they are concern on RSPO certified products.

**Reasons for Non-Disclosure of Information**

6.1 If you have not disclosed any of the above information please indicate the reasons why

unknown

**Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
  
  Uploaded file: P-Policies-to-PNC-ethicalconducthr.pdf
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:
Still in progress since market demand does not require for time being.

7.3. Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why:

Not applicable.

**GHG Footprint**

8.1 Are you currently reporting any GHG footprint?

No

Please state if you have any future plans to do so?

Not applicable.

**Support for Smallholders**

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No
Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)
## 2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

<table>
<thead>
<tr>
<th>Description</th>
<th>Crude and Refined Palm Oil</th>
<th>Crude and Refined Palm Kernel Oil</th>
<th>Palm Kernel Expeller</th>
<th>Other palm-based derivatives and fractions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.3.1 Book and Claim from Mill / Crusher*</td>
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<tr>
<td>2.3.2 Book and Claim from Independent Smallholder*</td>
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<td>2.3.3 Mass Balance</td>
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<td>2.3.4 Segregated</td>
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<td>2.3.5 Identity Preserved</td>
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<tr>
<td>2.3.6 Total volume</td>
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</tbody>
</table>

## 2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)

<table>
<thead>
<tr>
<th>Description</th>
<th>Crude and Refined Palm Oil</th>
<th>Crude and Refined Palm Kernel Oil</th>
<th>Palm Kernel Expeller</th>
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<tr>
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<tr>
<td>2.4.6 Total volume</td>
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</tbody>
</table>
2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

<table>
<thead>
<tr>
<th>Region</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.5.1 Africa</td>
<td>--</td>
</tr>
<tr>
<td>2.5.2 Australasia</td>
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</tr>
<tr>
<td>2.5.3 China</td>
<td>--</td>
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<tr>
<td>2.5.4 Europe (incl. Russia)</td>
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<td>2.5.5 India</td>
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</tr>
<tr>
<td>2.5.10 Middle East</td>
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<tr>
<td>2.5.11 Rest of Asia</td>
<td>--</td>
</tr>
</tbody>
</table>

**Time-Bound Plan**

3.1 Date of first supply chain certification (planned or achieved)

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

3.5 Referring to 3.3 and 3.4, in which markets where you operate do these commitments cover?

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

- No

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

- No

**Trademark Related**
4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

No

Please explain why

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

No

Please explain why

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Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?
Challenges

1. What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Market is still not matured enough to be fully converted to RSPO materials due to cost effectiveness. - In surfactant industry continues to be margin squeezed and made worse by cheaper pricing from Eastern and South-Eastern Asia producers without the needs for RSPO or CSPO products.

2. In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- On-going educate and conduct the awareness briefing of the RSPO certification to preserve the environment.

3. File - Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded