**Particulars**

**About Your Organisation**

1.1 Name of your organization

Loblaws Inc.

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- [ ] Oil Palm Growers
- [ ] Palm Oil Processors and/or Traders
- [ ] Consumer Goods Manufacturers
- [x] Retailers
- [ ] Banks and Investors
- [ ] Social or Development Organisations (Non Governmental Organisations)
- [ ] Environmental or Nature Conservation Organisations (Non Governmental Organisations)
- [ ] Affiliate Members
- [ ] Supply Chain Associate

1.3 Membership number

3-0056-13-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers
Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- [ ] Wholesaler
- [x] Retail
- [ ] Food service providers
- [x] Own-brand
- [ ] Third party brands
- [ ] Biofuels
- [ ] Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Canada

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3,573.50 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

511.30 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

299.60 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

4,384.40 Tonnes
### 2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

<table>
<thead>
<tr>
<th>No</th>
<th>Description</th>
<th>Crude and Refined Palm Oil (Tonnes)</th>
<th>Crude and Refined Palm Kernel Oil (Tonnes)</th>
<th>Palm Kernel Expeller (Tonnes)</th>
<th>Other palm-based derivatives and fractions (Tonnes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.3.1</td>
<td>Book and Claim from Mill / Crusher</td>
<td>2525.60</td>
<td>234.70</td>
<td></td>
<td>291.80</td>
</tr>
<tr>
<td>2.3.2</td>
<td>Book and Claim from Independent Smallholder</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.3.3</td>
<td>Mass Balance</td>
<td>962.40</td>
<td>276.60</td>
<td></td>
<td>5.60</td>
</tr>
<tr>
<td>2.3.4</td>
<td>Segregated</td>
<td>82.80</td>
<td></td>
<td></td>
<td>1.00</td>
</tr>
<tr>
<td>2.3.5</td>
<td>Identity Preserved</td>
<td>2.71</td>
<td></td>
<td></td>
<td>1.19</td>
</tr>
<tr>
<td>2.3.6</td>
<td>Total volume</td>
<td>3573.51</td>
<td>511.30</td>
<td></td>
<td>299.59</td>
</tr>
</tbody>
</table>

### 2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

<table>
<thead>
<tr>
<th>No</th>
<th>Description</th>
<th>Crude and Refined Palm Oil (Tonnes)</th>
<th>Crude and Refined Palm Kernel Oil (Tonnes)</th>
<th>Palm Kernel Expeller (Tonnes)</th>
<th>Other palm-based derivatives and fractions (Tonnes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.4.1</td>
<td>Book and Claim from Mill / Crusher</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.4.2</td>
<td>Book and Claim from Independent Smallholder</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.4.3</td>
<td>Mass Balance</td>
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<td></td>
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<td>Segregated</td>
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<td></td>
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</tr>
<tr>
<td>2.4.5</td>
<td>Identity Preserved</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.4.6</td>
<td>Total volume</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### 2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- **2.5.1 Africa --%**
- **2.5.2 Australasia --%**
- **2.5.3 Europe (incl. Russia) --%**
- **2.5.4 North America --%**
- **2.5.5 South America --%**
- **2.5.6 Middle East --%**
- **2.5.7 China --%**
- **2.5.8 India --%**
- **2.5.9 Indonesia --%**
- **2.5.10 Malaysia --%**
- **2.5.11 Rest of Asia --%**

**Time-Bound Plan**
3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2014

3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2025

3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?

Canada

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

4.2 Please explain why

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will continue to engage in discussions with key control brand suppliers not already using physical supply of certified sustainable palm oil (CSPO) to encourage them to develop time-bound plans to convert to physical supply of sustainable palm oil. We will also continue to track the increased use of CSPO in our control brand supply chain. Loblaw also participates in retail industry association committees, to discuss ways to help increase greater industry adoption of CSPO.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors
7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Stakeholder engagement

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:
We have created a policy document (in French and English) that is shared with all of our control brand suppliers that outlines our palm oil sourcing requirements. We have also created a palm oil overview document that we share with all new control brand suppliers that use palm oil in the control brand products they produce. This document is available in English.

Uploaded files:
No files were uploaded

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

Uploaded files:
No files were uploaded

Link to Website

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No
Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our suppliers use very small quantities of palm oil ingredients where palm oil is a subcomponent of other ingredients that are directly purchased by our suppliers. It is often difficult for these suppliers to have significant influence over the sustainability of the palm oil used in these processes. We conduct a detailed inventory to account for even these very small quantities of ingredients and work with each supplier to implement the best approach in supporting sustainable palm oil. However, we will continue to focus our efforts and discussions about physical CSPO with our largest key suppliers who represent the most significant quantities of palm ingredients in our supply chain.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Engagement with key stakeholders - Loblaw participates in retail industry association committees to discuss ways in which retailers can support greater adoption of CSPO. Business to business education - we engage and educate our suppliers about palm oil, our palm oil policy, and the work required to meet RSPO requirements.

3 File - Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded