

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Godiva Chocolatier

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#### 1.2 What are the main activity(ies) of your organisation?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

9-0683-14-000-00

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#### 1.4 Membership category

Associate

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#### 1.5 Membership sector

Organisations

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**Supply Chain Associate**

ACOP reporting for Supply Chain Associate members is voluntary but the RSPO is keen to understand more about your activities so you are encouraged to report

LATE SUBMISSION

## Consumer Goods Manufacturers

### Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Own-brand-Manufacturer

### Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Belgium
- United States

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Belgium
- United States

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

179

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

155

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

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2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

334

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	179.00	155.00	-	-
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	179.00	155.00	-	-

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	40%
2.5.5 India	--
2.5.6 North America	60%
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

**Time-Bound Plan****3.1 Date of first supply chain certification (planned or achieved)**

*[This question is not applicable to RSPO Supply Chain Associates]*

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

*[This question is not applicable to RSPO Supply Chain Associates]*

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

*[This question is not applicable to RSPO Supply Chain Associates]*

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

*[This question is not applicable to RSPO Supply Chain Associates]*

**3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?**

*[This question is not applicable to RSPO Supply Chain Associates]*

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

*[This question is not applicable to RSPO Supply Chain Associates]*

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

*[This question is not applicable to RSPO Supply Chain Associates]*

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

Yes

**Please state which product range(s) and market(s) you intend to apply the Trademark and when you plan to start using the Trademark.**

Our products have limited space available on the packaging with regulatory requirements, ingredients, etc so there is not enough space to add RSPO trademark to the package. Godiva will continue to evaluate the packaging information on its products including the potential use of the RSPO trademark in the future.

Year: 2019

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Continue to promote the use of 100% sustainable palm oil through its website and the development and publication of a sustainability report.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Others:

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**Application of Principles & Criteria for all members sectors****7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

*[This question is not applicable to RSPO Supply Chain Associates]*

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

*[This question is not applicable to RSPO Supply Chain Associates]*

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

*[This question is not applicable to RSPO Supply Chain Associates]*

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please explain why**

Yes, We currently track water, natural gas, electric usage at our manufacturing sites. Godiva developed 2020 targets (on a per unit basis) as follows:

Carbon (Electric & natural gas) -20% reduction

Water -10% reduction

The Godiva Cares website has been updated with this information.

**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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LATE SUBMISSION

## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

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### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

*[This question is not applicable to RSPO Supply Chain Associates]*

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

179.00 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

155.00 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

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2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

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2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

334.00 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSP0-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	179.00	155.00		
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume	179.00	155.00		

**2.4 Volume of RSP0 certified sustainable palm oil and oil palm products purchased from other RSP0 certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance	179.00	155.00		
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume	179.00	155.00		

**2.5 What is the percentage of RSP0 certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 40%
- 2.5.4 North America 60%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

*[This question is not applicable to RSPO Supply Chain Associates]*

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**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

*[This question is not applicable to RSPO Supply Chain Associates]*

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**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

*[This question is not applicable to RSPO Supply Chain Associates]*

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**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

*[This question is not applicable to RSPO Supply Chain Associates]*

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**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

*[This question is not applicable to RSPO Supply Chain Associates]*

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**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

*[This question is not applicable to RSPO Supply Chain Associates]*

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**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

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**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

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**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Continue to promote the use of 100% sustainable palm oil through its website and the development and publication of a sustainability report.

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**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

*[This question is not applicable to RSPO Supply Chain Associates]*

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**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

*[This question is not applicable to RSPO Supply Chain Associates]*

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## **GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

Yes, We currently track water, natural gas, electric usage at our manufacturing sites. Godiva developed 2020 targets (on a per unit basis) as follows:

Carbon (Electric & natural gas) -20% reduction

Water -10% reduction

The Godiva Cares website has been updated with this information.

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## **Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

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**Do you have any future plans to support independent smallholders?**

No

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Not as of now

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Godiva's Sustainability Beliefs are: 1. We share responsibility for enriching lives and enriching our planet. 2. Sustainability makes good business sense and is at the heart of our brand beliefs 3. We believe in creating opportunities for people around the world. These will be accomplished through: Enriching Lives (Save the Children, Godiva Gives & Charitable giving, Lady Godiva, efforts through the World Cocoa Foundation) and Enriching the Planet (H2O and carbon footprint reductions, sustainably sourced ingredients (RSPO). Godiva has also signed the Cocoa & Forest initiative

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [www.godiva.com/godiva\\_cares/godiva\\_cares.html](http://www.godiva.com/godiva_cares/godiva_cares.html)

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