

Particulars

About Your Organisation

1.1 Name of your organization

Dairy Crest Group plc

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

4-0080-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand-Manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- United Kingdom

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- United Kingdom

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

3,029

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

5,656

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

6,136

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

14,821

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	3,029.00	5,605.00	-	5,931.00
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	3,029.00	5,605.00	-	5,931.00

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	100%
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

Time-Bound Plan**3.1 Date of first supply chain certification (planned or achieved)**

2015

Comment:

DC joined RSPO as an Ordinary Member in April 2010.

DC started to use RSPO certification achieved August 2015.

Sept 16: DC Moved to Mass Balance model due to availability problems with segregated material.

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2011

If target has not been met, please explain why:

DC joined RSPO as an Ordinary Member in April 2010 and started to use RSPO certified palm oil and oil palm products in its own brand products in 2011.

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2011

If target has not been met, please explain why:

DC joined RSPO as an Ordinary Member in April 2010, started to use RSPO certified palm oil and oil palm products in 2011 and also moved to 100% RSPO certified palm oil and oil palm products that year

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2016

If target has not been met, please explain why:

Mass balanced since September 2016

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

United Kingdom

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

Yes

3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?

2011

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

Please explain why

We have no plans to use the RSPO Trademark on our packaging. Instead "Sustainable Palm" is stated in the ingredients declaration on packs of Clover, and on the side of most of our Vitalite packs (packs that account for 92.4% of our Vitalite volume). On packs of Clover we also state: "Clover is committed to Sustainable Palm Oil. Please visit <http://ourcommitments.dairycrest.co.uk/environment/natural-resources>".

We plan to state "Sustainable Palm" on our packs of Utterly Butterly, Willow, and the remaining packs of Vitalite at the next artwork change. Using the RSPO Trademark on the packaging at a legible size would be a challenge due to space availability.

DC does use the RSPO Trademark on its dairycrest.co.uk.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

DC have included sustainable palm commitments in its 14 Corporate Responsibility pledges (Pledge 10).

<http://ourcommitments.dairycrest.co.uk/consumers.aspx>

We plan to keep "sustainable palm oil" statements on our Clover and Vitalite packaging, and extend it to Utterly Butterly and to Willow.

We also plan to continue to promote our commitment to sustainable palm oil internally to employees and to our customers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Others:

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Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
For administration purpose, attachment files are renamed automatically
- Land Use Rights
- Ethical conduct and human rights
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
For administration purpose, attachment files are renamed automatically
- Labour rights
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
For administration purpose, attachment files are renamed automatically
- Stakeholder engagement
Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)
For administration purpose, attachment files are renamed automatically
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

Dairy Crest refers to sustainable palm oil in its Annual Report and on its website. These are in English.

Report file: [M-Practice-Guidelines.pdf](#)

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

Yes

When do you plan to cover the gap using Book and Claim?

2018

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)

Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The recent announcement of removal of Palm Oil in Iceland's products has generated additional public interest in this space. We have continued to challenge and review our sustainable practices and strategy both in terms of increasing sustainability in our palm supply chain as well as looking at alternatives to palm. In terms of increasing our sustainability from Mass Balance to Fully Segregated, we have been conscious of restrictions in our current supply to do this and the impact it has at origin. We are looking with our supplier to see how we can help with local farmers and communities and educate them on sustainable sourcing.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

As mentioned above, we are reviewing our strategy and looking at ways we can improve sustainable sourcing through discussions with our supplier and now looking at options with an NGO.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded
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