

## Particulars

<b>Organisation Name</b>	UTZ Certified
<b>Corporate Website Address</b>	<a href="https://www.utzcertified.org">https://www.utzcertified.org</a>
<b>Primary Activity or Product</b>	Social NGO
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	India, Netherlands, Pakistan
<b>Membership Number</b>	7-0008-08-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Social and Developmental NGOs

## Social and Developmental NGOs

### Operational Profile

#### 1.1 What are the main activities of your organization?

UTZ Certified stands for sustainable farming and better opportunities for farmers, their families and our planet. The UTZ certification programs for coffee, cocoa and tea enable farmers to learn better farming methods, improve working conditions and take better care of their children and the environment. UTZ Certified is also providing traceability to other sectors.

#### 1.2 Does your organization use and/or sell any palm oil?

No

#### 1.3 Activities undertaken to promote sustainable palm oil, the RSPO and/or members in the reporting period

UTZ Certified is the Traceability Service Provider for RSPO. In 2012 we launched the traceability system called eTrace, to be used by RSPO members to record the physical trade of certified palm oil.

#### 1.4 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

#### If yes, please explain how:

Standing Committee Trade & Traceability (T&T)

#### 1.5 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards CSPO?

Yes

#### If yes, please explain how:

We support RSPO members with administering their CSPO transactions correctly in eTrace.

#### 1.6 What percentage of your organizations overall activities focus on palm oil?

11-50

#### 1.7 How is your work on palm oil funded?

Through a volume based fee for transactions in eTrace

### Time-Bound Plan

#### 2.1 Date started or expect to start participating in RSPO working groups/taskforces

2011

#### 2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification and/or good standing RSPO members

2007

#### 2.3 What are your interim milestones towards achieving your commitments to promote sustainable palm oil (the production /uptake od CSPO)?

- Developing and implementing the eTrace change requests in a timely manner, without compromising on the quality thereof
- Adequate and timely response by our etrace Support Team on questions posed by eTrace users (ongoing)
- Continuous improvements to the performance of the eTrace system (ongoing)

**2.4 Which countries that your institution operates in do the above commitments cover?**

India, Netherlands, Pakistan

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**Actions for Next Reporting Period**

**3.1 Outline actions that will be taken in the coming year to promote sustainable palm oil along the supply chain**

UTZ certified continues to be a close partner to the RSPO, assisting the RSPO with their traceability needs. We will focus on continuously improving the performance of eTrace and adding new functionalities based on needs as defined by the RSPO. In addition, where useful, we can share our knowledge and expertise of certification in other sectors.

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**Reasons for Non-Disclosure of Information**

**4.1 If you have not disclosed any of the above information please indicate the reasons why**

Data Unknown

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- Other reason:

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**Application of Principles & Criteria for all members sectors**

**5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

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- If none of the above, please specify if/when you intend to develop one

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**5.2 What steps will your organization take to realize ethical conduct in business-applicable regulations and industry practices?**

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**5.3 What best practice guidelines or information has your organization provided to facilitate production and consumption of sustainable palm oil? What languages are these guidelines available in?**

UTZ certified has developed a set of working instructions, manuals and trainings for RSPO members and CBs on the proper use of the Traceability System eTrace. These are all continuously revised and updated, in accordance with the RSPO Secretariat. UTZ certified will also develop a set of instructions, manuals and trainings for new functionalities in eTrace.

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**5.4 Has your company supported any community programmes, related to palm oil, on its own or through partnerships? How do you benchmark the impacts of these programmes?**

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**5.4 Has your organization partnered with any RSPO members in the implementation of or benchmarking against the Principles and Criteria?**

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- No Please explain why:

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

N/a

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**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

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**Robust:**

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**Simpler to Comply to:**

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**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

eTrace

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**4 Other information on palm oil (sustainability reports, policies, other public information):**

n/a

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