

## Particulars

<b>Organisation Name</b>	Twincraft Soap
<b>Corporate Website Address</b>	www.twincraft.com
<b>Primary Activity or Product</b>	Manufacturer
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	United States
<b>Membership Number</b>	4-0071-10-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Consumer Goods Manufacturers

## Consumer Goods Manufacturers

### Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- Manufacturing on behalf of other third party brands

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- Food goods

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- Home and personal care goods

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### Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

No

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2.2.1 Do you manufacture for:

Private Label

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2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

125.00

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2.2.3 Total volume of Palm Kernel Oil used in the year:

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2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

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2.2.5 Total volume of all palm oil products you used in the year:

125.00

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**2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:**

### In Your Private Label

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim			
2	Mass Balance			
3	Segregated			
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified			

**2.4.1 Volume of Palm Kernel Expeller used/ handled:**

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**2.4.2 What type of products do you use CSPO for?**

bar soap, liquid soap

**2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

No

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This plan becomes effective first half 2015.

**Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**

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### Time-Bound Plan

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

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**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

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**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

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**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

No

**3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?**

Yes

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**When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?**

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**3.6 Which countries that your organization operates in do the above commitments cover?**

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**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

We do not product our own brand(s). 100% of our production is private label - produced for other companies under their brand name(s).

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**3.8 Date of first supply chain certification (planned or achieved)**

2012

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## Trademark Related

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

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**- Please state for which product range(s) you intend to apply the Trademark and when you plan to start**

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We do not product our own brand(s). 100% of our production is private label - produced for other companies under their brand name(s).

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## GHG Emissions

**5.1 Do you publicly report the GHG emissions of your operations?**

No

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**- Please upload related report:**

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**- Add link to website**

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We are becoming more aware of the value of public reporting but do not have systems in place currently.

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**5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?**

No

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**- Please upload related report:**

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**- Add link to website**

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We have not publicized this commitment. In addition, we supply our customers with their products according to their brand specifications. We intend to encourage using sustainable materials, but we can not guarantee that all will choose them.

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## **Actions for Next Reporting Period**

### **6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Evaluating and qualifying additional affordable and sustainable ingredients and sources  
Creating awareness and educating awareness about sustainability with existing and prospective clients and employees.  
Ask vendors about GHG emissions.  
Self-audit of GHG emissions

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## **Reasons for Non-Disclosure of Information**

### **7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

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#### **- Others:**

We do not product our own brand(s). 100% of our production is private label - produced for other companies under their brand name(s).

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## **Application of Principles & Criteria for all members sectors**

### **8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

■ None

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#### **- Water, land, energy and carbon footprints**

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#### **- Land Use Rights**

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#### **- Ethical conduct and human rights**

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#### **- Labour rights**

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#### **- Stakeholder engagement**

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### **8.2 What steps will/has your organization taken to support these policies?**

We will continue to evaluate suppliers that are RSPO members.

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## Commitments to CSPO uptake

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:**

**Do you have plans to?**

No

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We do not have complete control over the materials used in our products since we do not have our own brand. Furthermore, the cost of converting existing non-RSPO sources to sustainability would be economically prohibitive and would likely cause the business to close.

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

No

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**- How and when do you plan to immediately cover the gap using Book & Claim?**

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We are just beginning to explore this possibility. More research is necessary before committing to a specific action plan.

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Although encouraged by the industry to utilize CSPO and similar standards, customers are often unwilling to pay the premium required to do so.

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**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

Yes

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**Robust:**

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**Simpler to Comply to:**

equal

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**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

business to business education

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**4 Other information on palm oil (sustainability reports, policies, other public information):**

Previous correspondence concerning the time-bound plan:

Q: Regarding the Time-Bound plan portion of the query specifically refers to "own brand." We are a private label manufacturer making finished product for other brands; we do not have our own brand at all. How, then, shall I complete this portion of the report?

A: You can ignore the questions that are not within your scope and when submitting a pop-up will appear pointed out this mandatory fields are not filled in. Please ignore it and submit anyways.

Hope this answer your question. Kindly let me know if there is anything else i can help you with.

Regards,  
Nazri

Nazri RM  
Web Executive/ACOP project manager

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