

Particulars

Organisation Name	SODEXO
Corporate Website Address	www.sodexo.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Algeria, Angola, Argentina, Australia, Austria, Belgium, Brazil, Cameroon, Canada, Chile, China, Colombia, Congo, Congo, the Democratic Republic of the, Costa Rica, Cyprus, Czech Republic, Denmark, Dominican Republic, Finland, France, Gabon, Germany, Guinea, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Korea, Democratic People's Republic of, Kuwait, Lao, People's Democratic Republic, Luxembourg, Madagascar, Malaysia, Mexico, Morocco, Netherlands, New Caledonia, Norway, Oman, Peru, Philippines, Poland, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sweden, Switzerland, Tanzania, United Republic of, Thailand, Tunisia, Turkey, United Arab Emirates, United Kingdom, United States, Venezuela
Membership Number	300421100000
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

■ Other

- Food goods

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- Home and personal care goods

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- Other:

Quality of Life Services including Food Services

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

3201.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

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2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

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2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

3201.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1863.00		
2.3.2	Mass Balance	1338.00		
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	3201.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

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2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Algeria, Angola, Argentina, Australia, Austria, Belgium, Brazil, Bulgaria, Cameroon, Canada, Chile, China, Colombia, Congo, Congo, the Democratic Republic of the, Costa Rica, Cyprus, Czech Republic, Denmark, Dominican Republic, Finland, France, Gabon, Germany, Guinea, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Korea, Democratic People's Republic of, Kuwait, Lao, People's Democratic Republic, Luxembourg, Madagascar, Malaysia, Mexico, Morocco, Netherlands, New Caledonia, Norway, Oman, Peru, Philippines, Poland, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sweden, Switzerland, Tanzania, United Republic of, Thailand, Tunisia, Turkey, United Arab Emirates, United Kingdom, United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2013

Inclusion of sustainable palm oil criteria in all margarine and frying oil RFQs in all countries

Inclusion of sustainable palm oil criteria in all relevant transnational RFQs

2015

All relevant products that are sourced by our transational buying teams contain only sustainable palm oil

We will select products that support the development of a sustainable palm oil industry in all the countries where we operate by 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

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Sodexo is a food service provider and not a retailer, we do not have any own brand products that contain palm oil

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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- Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Continue with training of buyers using the Sustainable Palm Oil toolkit that Sodexo has developed internally
Continue to educate and convince suppliers using the tender process as an opportunity to interact

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

Sodexo is a food service provider and not a retailer, therefore some of the questions are not applicable.

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
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- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

Internally, Sodexo has a Statement of Business Integrity and a Human Rights Policy that are deployed to all employees supported by training tools.
For suppliers, Sodexo has a Sodexo Supplier Code of Conduct that is translated into 27 national languages in order for our suppliers to understand our requirements.
We are working to have all of our contracted suppliers sign this Code of Conduct.
We are working to audit suppliers to our Code on priority categories where these suppliers cannot already provide us with a valid and strong audit result or a recognised 3rd party certification.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Sodexo has committed to increase its direct sourcing of CSPO over time and to reduce reliance on the purchase of GreenPalm certificates.
We are working with our key suppliers to increase the availability of Mass Balance and Segregated products.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Sodexo has already been covering the gap using Book & Claim for the last 2 years.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We face an issue with the lack of available of physical CSPO in some markets.
We continue to work with our suppliers to try to improve the availability of physical CSPO and in the meantime, we buy GreenPalm certificates to compensate.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Yes
Engagement with key stakeholders
Business to Business outreach

4 Other information on palm oil (sustainability reports, policies, other public information):

Sodexo Fiscal 2013 Annual Report http://exercice2012-2013.sodexo.com/wp-content/uploads/2013/11/2_ESER_EN.pdf [Click here to visit the URL](#)
Sodexo Sustainable Palm Oil Position Paper
<http://www.sodexo.com/en/Images/Sustainable-Palm-Oil-Position-Paper-May2014342-797766.pdf> [Click here to visit the URL](#)
Sodexo also completed the WWF Palm Oil Buyer Scorecard and the CDP Forest Module