

Particulars

Organisation Name	Royal FrieslandCampina N.V.
Corporate Website Address	www.frieslandcampina.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Belgium, China, Egypt, France, Germany, Greece, Hungary, Indonesia, Malaysia, Netherlands, Nigeria, Philippines, Romania, Spain, Thailand, United States, Vietnam
Membership Number	4-0031-07-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

- Food goods

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- Home and personal care goods

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

52500.00

2.2.3 Total volume of Palm Kernel Oil used in the year:

22500.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

22500.00

2.2.5 Total volume of all palm oil products you used in the year:

97500.00

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	35000.00	1500.00	2500.00
2	Mass Balance		21000.00	20000.00
3	Segregated	17500.00		
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	52500.00	22500.00	22500.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

Creamers, fat powders, toppings, sweetened condensed milk, infant formulae

2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

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at the moment no part of our policy

Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2010

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

Yes

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

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3.6 Which countries that your organization operates in do the above commitments cover?

Australia, Belgium, China, Egypt, France, Germany, Greece, Hungary, Indonesia, Malaysia, Netherlands, Nigeria, Philippines, Romania, Spain, Thailand, United States, Vietnam

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

RSPO member since 2007
start buying SG palm oil in 2010
since 2011 100 % sustainable palm (SG, MB, B&C)

RSPO SCCS certification:
2010 Meppel - Netherlands
2011 Lippstadt - Germany
2012 Veghel - Netherlands
2013 Salatiga - Indonesia
2014 Gütersloh - Germany

3.8 Date of first supply chain certification (planned or achieved)

2010

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

- Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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we do not see a benefit in using the RSPO trademark on our products

GHG Emissions

5.1 Do you publicly report the GHG emissions of your operations?

Yes

- Please upload related report:

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- Add link to website

<http://www.frieslandcampina.com/english/sustainability/csr-reports.aspx> [Click here to visit the URL](#)

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5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

- Please upload related report:

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- Add link to website

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at the moment no part of our policy

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

RSPO SCCS certification of our locations in Lummen (Belgium) and Nuenen (Netherlands)

Explore possibilities to switch from MB / B&C to SG as much as possible.

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
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- Water, land, energy and carbon footprints

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- Land Use Rights

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- Ethical conduct and human rights

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- Labour rights

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- Stakeholder engagement

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8.2 What steps will/has your organization taken to support these policies?

see our latest CSR report
ethical conduct, labour rights etc. are described in our Code of Conduct

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

Yes

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9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

- How and when do you plan to immediately cover the gap using Book & Claim?

In some countries like Nigeria, Vietnam and Thailand we do not see possibilities to source SG or MB palm oil. And we also do not expect this will change on short term (esp. in Vietnam and Nigeria). For these countries we purchase B&C Certificates since 2011.

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

SG or MB palm oil is not in every country available.

SG Fractionated palm, palmkernel and palm-based emulsifiers are not everywhere commercially available.

Implementation of SG/MB - products is expensive

Ongoing discussions with our suppliers.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

No

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

supplier engagement

B2B education to customers

presentations about our policy at WWF, EurofedLipid, RT10

4 Other information on palm oil (sustainability reports, policies, other public information):

no
