

## Particulars

<b>Organisation Name</b>	Reckitt Benckiser PLC
<b>Corporate Website Address</b>	<a href="http://www.rb.com/home">http://www.rb.com/home</a>
<b>Primary Activity or Product</b>	Manufacturer
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	Argentina, Australia, Austria, Bangladesh, Belgium, Bosnia and Herzegovina, Brazil, Bulgaria, Canada, Chile, China, Colombia, Costa Rica, Croatia (Hrvatska), Czech Republic, Denmark, Egypt, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Kenya, Latvia, Malaysia, Mexico, Netherlands, New Zealand, Nigeria, Norway, Philippines, Poland, Portugal, Romania, Russian Federation, Singapore, Slovakia (Slovak Republic), South Africa, Spain, Sweden, Switzerland, Taiwan, Province of China, Thailand, Turkey, United Arab Emirates, United Kingdom, United States, Venezuela, Zambia, Zimbabwe
<b>Membership Number</b>	4-0015-06-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Consumer Goods Manufacturers

## Consumer Goods Manufacturers

### Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- Home & Personal Care Goods

---

- Food goods

--

---

- Home and personal care goods

- Cleaning Agents
- Laundry Detergents / Cleaning Products
- Soap Tablet Finishing

### Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

---

2.2.1 Do you manufacture for:

Own Brand

---

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

23773.00

---

2.2.3 Total volume of Palm Kernel Oil used in the year:

11000.00

---

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

69639.00

---

2.2.5 Total volume of all palm oil products you used in the year:

104412.00

---

**2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:**

## In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	17282.00	100.00	22718.00
2	Mass Balance			
3	Segregated			
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	17282.00	100.00	22718.00

**2.4.1 Volume of Palm Kernel Expeller used/ handled:**

--

**2.4.2 What type of products do you use CSPO for?**

We use palm oil for our home and personal care goods and also within our food business

**2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

Yes

-

--

**Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**

[M-Grower-GHG-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

## Time-Bound Plan

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2013

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2015

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2020

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

Yes

**3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?**

No

**When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?**

--

**3.6 Which countries that your organization operates in do the above commitments cover?**

Argentina, Australia, Austria, Bangladesh, Belgium, Bosnia and Herzegovina, Canada, Chile, China, Colombia, Costa Rica, Croatia (Hrvatska), Czech Republic, Denmark, Egypt, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Kenya, Latvia, Malaysia, Mexico, Netherlands, New Zealand, Nigeria, Norway, Philippines, Poland, Portugal, Russian Federation, Singapore, Slovakia (Slovak Republic), South Africa, Sweden, Switzerland, Taiwan, Province of China, Thailand, Turkey, United Arab Emirates, United Kingdom, United States, Zambia, Zimbabwe

**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

RB fully supports the goal of no deforestation or degradation of peatlands, forests and other environmentally valuable areas associated with palm oil cultivation.

Our approach has three strands:

1. Engaging with suppliers to build traceability of our palm oil supply chain and ensure our responsible sourcing and production requirements are met.

We are a member of TFT, the international non-profit organisation working to build responsible product supply chains. Working with TFT, we have reviewed and updated our sourcing standards and are undertaking a detailed review of our physical palm oil supply chain.

As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants).

Following on from this, our next steps are to:

- work with palm oil suppliers to trace palm oil back to mills by end 2015
- carry out pilot supplier risk assessment by end 2014
- roll out supplier assessments to our key palm oil suppliers by end 2015
- work with TFT to define and implement next steps (including defining the timeline for full compliance) following completion of risk assessments by end 2015.

2. Buying RSPO certified sustainable palm oil (CSPO) – by the end of 2014 we will buy Green Palm certificates to cover all our palm oil purchases.

3. Advocacy – We are working with expert groups to help raise awareness of the importance of sustainable palm oil and promote best practice.

We expect the global supply of CSPO to increase as the coverage of supply chain certification grows. Regarding 3.3 above, the date for 100% coverage will depend on progress of the industry as a whole towards certified sustainable palm oil production and distribution. The 2020 date assumes a significant shift in the market to CSPO. The timescale could be beyond 2020 if we assume a worst case scenario (based on the complexity of the palm oil supply chain and the practical challenges with physical CSPO for 100% volumes).

**3.8 Date of first supply chain certification (planned or achieved)**

2013

**Trademark Related****4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

Yes

**- Please state for which product range(s) you intend to apply the Trademark and when you plan to start**

--

-  
--

---

## GHG Emissions

### 5.1 Do you publicly report the GHG emissions of your operations?

Yes

---

#### - Please upload related report:

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

---

#### - Add link to website

--

---

-  
--

---

### 5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

Yes

---

#### - Please upload related report:

[M-Supplier-GHG-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

---

#### - Add link to website

--

---

-  
--

---

## Actions for Next Reporting Period

### 6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

Our approach for the coming year is:

1. Engaging with suppliers to build traceability of our palm oil supply chain and ensure our responsible sourcing and production requirements are met.

As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants).

Following on from this, our next steps are to:

- work with palm oil suppliers to trace palm oil back to mills by end 2015
- carry out pilot supplier risk assessment by end 2014
- roll out supplier assessments to our key palm oil suppliers by end 2015
- work with TFT to define and implement next steps (including defining the timeline for full compliance) following completion of risk assessments by end 2015.

2. Advocacy – We are working with expert groups to help raise awareness of the importance of sustainable palm oil and promote best practice.

---

## Reasons for Non-Disclosure of Information

### 7.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

---

- Others:

--

---

## Application of Principles & Criteria for all members sectors

### 8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
  - Land Use Rights
  - Ethical conduct and human rights
  - Labour rights
  - Stakeholder engagement
- 

#### - Water, land, energy and carbon footprints

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

---

#### - Land Use Rights

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

---

#### - Ethical conduct and human rights

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

---

#### - Labour rights

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

---

#### - Stakeholder engagement

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

---

## 8.2 What steps will/has your organization taken to support these policies?

RB is a relatively small user of palm oil in a consumer goods context and 95% of the palm oil we use is bought indirectly (i.e. from suppliers that use palm oil as an ingredient in the raw materials they supply to us).

We are engaging with suppliers to build traceability of our palm oil supply chain and ensure our responsible sourcing and production requirements are met.

We are a member of TFT, the international non-profit organisation working to build responsible product supply chains. Working with TFT, we have reviewed and updated our sourcing standards and are undertaking a detailed review of our physical palm oil supply chain.

As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants).

Following on from this, our next steps are to:

- work with palm oil suppliers to trace palm oil back to mills by end 2015
- carry out pilot supplier risk assessment by end 2014
- roll out supplier assessments to our key palm oil suppliers by end 2015
- work with TFT to define and implement next steps (including defining the timeline for full compliance) following completion of risk assessments by end 2015.

Our Global Manufacturing Standard for responsible production (GMS) outlines the minimum labour, health & safety and environmental standards we expect our suppliers to meet in their production of goods and services for RB. In 2013 We asked 650 of our key suppliers to participate in our risk-based supplier compliance programme. We assess suppliers on the basis of the information they provide in Sedex, plus the inherent risks associated with their location of operation and business sector. High risk suppliers are asked to undertake an independent third party ethical compliance audit.

We are committed to ensuring the natural raw materials used in our products and packaging are produced in a manner that meets or goes beyond applicable laws and regulations, respects human rights, safeguards health & safety, protects the environment, does not cause deforestation, and generally supports the contribution of business to achieving sustainable development. Our Policy & Standard on the Responsible Sourcing of Natural Raw Materials apply to all natural raw materials used in products and product packaging that are produced by or on behalf of RB, including at both company owned / managed facilities and those facilities owned / managed / operated by suppliers, contractors and subcontractors.

In 2013 we also made good progress against our 2020 environmental goals: to cut the water and carbon footprint of our products by one third, and for one third of net revenue to come from more sustainable products. In 2013 we achieved a 9% reduction in our total water impact per dose, 7% reduction in total carbon footprint per dose, and £230 million of our net revenue (Q1 - Q3) in 2013 was from more sustainable products.

Our factories and warehouses have also reduced energy and water use per unit of production by 6% and 19% respectively. We've gone from 4 to 22 sites achieving zero waste to landfill status – almost 50% of our factories globally.

For more details on our approach and approach can be found in our 2013 Sustainability report (<http://www.rb.com/our-responsibility/policies-and-reports> [Click here to visit the URL](#))

## Commitments to CSPO uptake

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:**

**Do you have plans to?**

No

RB is a relatively small user of palm oil in a consumer goods context and 95% of the palm oil we use is bought indirectly (i.e. from suppliers that use palm oil as an ingredient in the raw materials they supply to us).

We continue to review the market for physical supply chain CSPO - see also our response to question 3.7 for further background.

Our current priority is to build the traceability and compliance of our own physical supply chain.

We are a member of TFT, the international non-profit organisation working to build responsible product supply chains. Working with TFT, we have reviewed and updated our sourcing standards and are undertaking a detailed review of our physical palm oil supply chain.

As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants).

Following on from this, our next steps are to:

- work with palm oil suppliers to trace palm oil back to mills by end 2015
- carry out pilot supplier risk assessment by end 2014
- roll out supplier assessments to our key palm oil suppliers by end 2015
- work with TFT to define and implement next steps (including defining the timeline for full compliance) following completion of risk assessments by end 2015

---

**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

Yes

---

**- How and when do you plan to immediately cover the gap using Book & Claim?**

By the end of 2014 we will buy Green Palm certificates to cover all our palm oil purchases from January 2014 to December 2014.

---

-

--

---

## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The complexity of our palm oil supply chain is the greatest challenge we face to achieving 100% traceable responsibly sourced palm in our physical supply chain.

We are engaging with suppliers to build traceability of our palm oil supply chain and ensure our responsible sourcing and production requirements are met.

We are a member of TFT, the international non-profit organisation working to build responsible product supply chains. Working with TFT, we have reviewed and updated our sourcing standards and are undertaking a detailed review of our physical palm oil supply chain.

As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants).

We are also working with expert groups to help raise awareness of the importance of sustainable palm oil and promote best practice.

---

### 2 How would you qualify RSPO standards as compared to other parallel standards?

--

---

#### Cost Effective:

Yes

---

#### Robust:

Yes

---

#### Simpler to Comply to:

similar

---

### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Through our advocacy work we are supporting the vision of the RSPO to transform markets by raising awareness of sustainable palm oil.

We are also working with suppliers to promote responsible palm oil sourcing which has enabled us to achieve traceability to refinery for 100% of our palm volumes (excluding surfactants).

---

### 4 Other information on palm oil (sustainability reports, policies, other public information):

Please follow the below link for our 2013 Sustainability Report:

<http://www.rb.com/documentdownload.axd?documentresourceid=68692&cc=gb> [Click here to visit the URL](#)

---