

## Particulars

<b>Organisation Name</b>	METRO Group		
<b>Corporate Website Address</b>	www.metrogroup.de		
<b>Primary Activity or Product</b>	Wholesaler and/or Retailer		
<b>Related Company(ies)</b>	<b>Company</b>	<b>Primary Activity</b>	<b>RSPO Member</b>
	METRO Cash&Carry International	Wholesaler and/or Retailer	No
	Real Warenhaus Germany	Wholesaler and/or Retailer	No
<b>Country Operations</b>	Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, Denmark, France, Germany, Greece, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine, Vietnam, Yugoslavia		
<b>Membership Number</b>	3-0038-11-000-00		
<b>Membership Type</b>	Ordinary Members		
<b>Membership Category</b>	Retailers		

## Retailers

### Operational Profile

#### 1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

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#### - Food goods

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#### - Home and personal care goods

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#### - Other:

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### Operations and Certification Progress

#### 2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

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#### 2.2.1 Total volume of Crude Palm Oil handled in the year:

1425.00

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#### 2.2.2 Total volume of Palm Kernel Oil handled in the year:

68.00

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#### 2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

199.00

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#### 2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

1692.00

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#### 2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	24.00	9.00	4.00
2.3.2	Mass Balance	1184.00	24.00	29.00
2.3.3	Segregated	150.00	1.00	1.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1358.00	34.00	34.00

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**2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim**

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**2.5 Volume of Palm Kernel Expeller used/ handled?**

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**2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

No

**- Report file:**

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**- URL: Add link to website**

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**Time-Bound Plan****3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

**3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand**

2020

**3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2020

**3.4 Does your company use palm oil in products you manufacture on behalf of other companies?**

No

**3.5 Do your (own brand) commitments cover your companies global use of palm oil?**

Yes

**3.6 Which countries that your organization operates in do the above own-brand commitments cover?**

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, Denmark, France, Germany, Hungary, India, Italy, Japan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine, Vietnam, Yugoslavia

**3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

For our sales line Real Warenhaus Germany the date expected to be using 100% RSPO certified palm oil products for own brand is 2015.

**3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

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**4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start**

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**- Year**

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## Actions for Next Reporting Period

**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

- set up implementation plans
- talks to supplier
- training and awareness raising of own staff

## Reasons for Non-Disclosure of Information

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

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**- Others:**

Figures under section 2 are related to volumes at Real Warenhaus Germany. At METRO Cash & Carry Germany 68% of all own brand products with palm oil contain RSPO certified palm oil (Book & Claim 12%, Mass Balance 50%, Segregated 4%, Identity Preserved 0%, unknown 2%).

## Application of Principles & Criteria for all members sectors

**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

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**- Please specify if/when you intend to develop one**

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**- Water, land, energy and carbon footprints**

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

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**- Ethical conduct and human rights**

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**- Labour rights**

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**- Stakeholder engagement**

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

## 7.2 What steps will/has your organization taken to support these policies?

On the basis of our group-wide Purchasing Policy for palm oil, every affected sales division will prepare a sales division specific purchasing policy. In this context, the group-wide purchasing policy serves as a framework directive and orientation guide for these sales divisions. It is applicable on an international level and fixed through implementation plans that are adapted individually. All affected sales divisions will intensify the partnerships with their own brand suppliers to drive the implementation and will report progresses to METRO GROUP.

METRO GROUP made it's group-wide palmoil policy publicly available and informs on the progress made through the Group's annual Sustainability Report.

The progress against the overall goal mentioned in the policy will be measured on the basis of two KPIs:

- 1) Bringing all of the palmoil using suppliers into a RSPO-certification system (latest by 2020)
- 2) Reduce the percentage of own brand products which contain palmoil from non sustainable sources

## Commitments to CSPO uptake

**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

**Please specify:**

METRO Group expects to be using 100% RSPO certified oil palm from physical supply chains for it's own brand products latest by 2020.

**8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?**

Yes

**How and when do you plan to immediately cover the gap using Book & Claim?**

We already use Book & Claim for the palm oil we not yet source 100% CSPO.

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

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**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

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**Robust:**

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**Simpler to Comply to:**

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**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

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**4 Other information on palm oil (sustainability reports, policies, other public information):**

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