

Particulars

Organisation Name	Coop Switzerland		
Corporate Website Address	www.coop.ch		
Primary Activity or Product	Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Coop Bakery	Manufacturer	No
	Steinfels Swiss	Manufacturer	No
	Chocolats Halba	Manufacturer	No
Country Operations	Switzerland		
Membership Number	3-0003-04-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

2617.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

250.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

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2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

2867.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	647.00	150.00	
2.3.2	Mass Balance	502.00	100.00	
2.3.3	Segregated	1447.00		
2.3.4	Identity Preserved	21.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	2617.00	250.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

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2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2014: 90% segregated or IP for food products
 2015: 100% segregated or IP for food products

For Non-/Nearfood products, we are evaluating solutions to get CSPO Mass Balance or higher standard.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

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RSPO is a minimal standard and therefore at Coop a minimal requirement for every product, which contains palm oil. In products, where palm oil is main ingredient Coop has a small textbox for claiming "This products contains physically sustainable palm oil", if the product contains palm oil with CSPO segregated or IP. Coop is using best practice labels and logo on products such as Organic or Fairtrade.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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- Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

1. Active involvement of Coop-divisions (manufacturers) and other suppliers
2. Written Code of Conduct / Guideline for all suppliers/manufacturers to use only CSPO segregated or Identity preserved by 2015
3. Active involvement in Retailers Palm Oil Group and RSPO to promote CSPO
4. Cooperation with Palm Oil Manufacturer and Processor in Switzerland
5. Active engagement with NGOs
6. Communication on Coop Newspaper, Internet and Newsletter

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

Coop has different approaches:

1. Active membership in different organisation to support our ethical, social and environmental policies. Please refer to: <http://www.coop.ch/memberships> [Click here to visit the URL](#)
 2. Increase market share of sustainable products to improve supply chain issues, i.e. Fairtrade, Organic
 3. Cooperation projects with NGOs (i.e. bioRe Foundation, Helvetas, WWF)
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Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

For Food Products: Aim is to source 100% CSPO through physical supply chains by 2015

For Non-/Nearfood Products: Aim is to continuously increase Mass Balance.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Since 2009 all own brand product palm oil use (Food and Non-/Nearfood) is at least covered with Book & Claim. There is no gap to cover.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with manufacturers and Swiss processors made it easier to solve this issue. It is still difficult to get derivatives and palm kernel oil in CSPO MB or SG as the market does not provide it. Another challenge is, that there are many new initiatives emerging, which should be in line with RSPO. We promote through Retailers Palm Oil Group that RSPO actively approaches new initiatives to find cooperative solutions.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Ambitious timebound plan to source 100 % CSPO segregated or IP till 2015 --> action plans for manufacturers and suppliers are in place with an effective controlling. Since 2009 palm oil use is at least covered with Book&Claim or higher RSPO-Standards. Engagement with key stakeholders (WWF, Greenpeace) and Retailers Palm Oil Group.

4 Other information on palm oil (sustainability reports, policies, other public information):

Sustainability report: <http://www.coop.ch/report> [Click here to visit the URL](#)

Internet page: <http://www.coop.ch/palmoel> [Click here to visit the URL](#)

Coop Newspaper: <http://epaper.coopzeitung.ch/> [Click here to visit the URL](#)