Particulars

Organisation Name	BAKELS
Corporate Website Address	http://www.bakels.com
Primary Activity or Product	Processor and/or Trader, Manufacturer
Related Company(ies)	None
Country Operations	Australia, Belgium, Brazil, Chile, China - People's Republic of, Finland, Hong Kong, India, Indonesia, Ireland, Malaysia, Netherlands, New Zealand, Poland, Russian Federation, South Africa, Sweden, Switzerland, United Kingdom, Zimbabwe
Membership Number	2-0227-11-000-00
Membership Type	Ordinary Members
Membership Category	Palm Oil Processors and Traders
Primary Contacts	Paul LT Morrow Address: c/o EMU AG, Faennring 1, 6403 Kuessnacht am Rigi, Switzerland Switzerland
Person Reporting	Ian Campbell
Related Information	
Other information on palm oil:	
Reporting Period	01 July 2012 - 30 June 2013

Particulars Page 1/12

Palm Oil Processors and Traders

Operational Profile

1. What are the main activities of your organisation?
■ Ingredient manufacturer
Other:
Operations and Certification Progress
2. Do you have a system for calculating how much palm oil and palm oil products you use?
Yes
3. Total volume of all palm oil products handled in the year:
3.1. Total volume of Crude Palm Oil handled in the year:
16177
3.2. Total volume of Palm Kernel Oil handled in the year:
1699
3.3. Total volume of other Palm Oil Derivatives and Fractions handled in the year:
74908
3.4. Total volume of all palm oil and palm oil derived products handled in the year:
92784
4. Volume of Crude Palm Oil that is RSPO-certified
4.1. Book & Claim
654
4.2. Mass Balance
4.3. Segregrated
4.4. Identity Preserved

4.5. Total volume	of Crude Palm Oil handled that is RSPO-certified:
654	
5. Volume of Palm	Kernel Oil handled in the year that is RSPO-certified
5.1. Book & Claim	
200	
5.2. Mass Balance	
5.3. Segregrated	
5.4. Identity Prese	rved
5.5. Total volume	of Palm Kernel Oil handled that is RSPO-certified
200	
6. Volume of all of RSPO-certified	ther palm-based derivatives and fractions handled in the year that is
6.1. Book & Claim	
8218	
6.2. Mass Balance	
912	
6.3. Segregrated	
550	
6.4. Identity Prese	rved
6.5. Total volume	of palm-based derivatives and fractions handled that is RSPO-certified
9680	
GHG emissions w	r suppliers if the palm oil supplied comes from growers who disclose their ithin the RSPO P&C 5.6 & 7.8?
No	
	rs if the palm oil supplied comes from growers who disclose their GHG the RSPO P&C 5.6 & 7.8

Time-Bound Plan

8. Date of first supply chain certification (planned or achieved)

2011

9. Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2016

10. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

Interim milestones will vary with each individual company based on local market requirements. Please refer to each individual company / country as required.

For Example British Bakels has been audited since 2011, Aromatic Sweden since 2012 - Australia and New Zealand will be audited by the year end but other companies will take longer.

11. Timebound plan - Year expected to only 'handle/supply' RSPO certified oil palm products

2017

12. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

Interim milestones will vary with each individual company based on local market requirements. Please refer to each individual company / country as required

13. How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

- The sustainable products are summarised to the sales teams with guidance as to how to develop baked products based on only sustainable palm.
- 2) As sustainable materials become more readily available each company can switch to sustainable as a default. Supplying all customers regardless of stated need.
- 3) Bakels support those suppliers who provide IP, SG and MB products, highlight them to our customers and incorporate them into our products for their use.
- 14. Do you plan to use the RSPO trademark?

No

If yes, when do you plan to apply for the trademark license?

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15. Which countries that your organization operates in do the above commitments cover?

Australia, Belgium, Brazil, Chile, China - People's Republic of, Hong Kong, India, Indonesia, Ireland, Malaysia, Netherlands, New Zealand, Philippines, Russian Federation, Sweden, Switzerland, United Kingdom

Actions for Next Reporting Period

- 16. Outline actions that will be taken in the coming year to promote sustainable palm oil
 - 1) More Bakels Sites will be audited to RSPO standards.
 - 2) IP,SG and MB material take up will be increased
 - 3) Suppliers offering IP, SG and MB material will be supported

17. Does your company have a public commitment relating to the GHG emissions of your operations?

No

Public commitment relating to the GHG emissions

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18. Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

Nο

Public commitment to only purchase palm oil from suppliers that disclose their GHG emissions

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information please indicate the reasons why

Other

- Other reason:
 - 1) Interim milestones will vary with each individual company based on local market requirements. Please refer to each individual company / country as required.
 - 2) The demand for sustainable material and therefore the potential supply varies significantly from Country to Country

Application of Principles & Criteria for all members sectors

- 20. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C
 - Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights

Water, land, energy and carbon footprints policy

P-Policies-to-PNC-waterland.pdf

For administration purpose, attachment files are renamed automatically

Land use rights policy

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Ethical conduct and human rights policy

P-Policies-to-PNC-ethicalconducthr.pdf

For administration purpose, attachment files are renamed automatically

Labour rights policy

P-Policies-to-PNC-laborrights.pdf

For administration purpose, attachment files are renamed automatically

Stakeholder engagement policy

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20.1. If none, please specify if/when you intend to develop one

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21. What steps will your organization take to minimize its resource footprints?

See attached Environmental Policy

22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

See attached Ethical Conduct Policy

23. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

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- 24. Where relevant, what prevents you from trading/processing only CSPO?
 - 1) Double fractionated Palm is not yet available as IP, SG or MB as manufacturers have no outlet for the remaining sustainable Olein. This makes adding the very hard distillates into the sustainable supply chain very difficult availability is still an issue.
- 25. Are you sourcing 100% physical CSPO?

No

Details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why

- 1) The Bakels Group has stated its aims to buy segregated, identity preserved or Mass Balance where commercially available.
- 2) If none of the above is available we will use Green Palm Certificates where our customers require it
- 26. Has your company integrated aspects of traceability into any other products handled? If so, how?

Some Bakels Companies also sell Organic Palm products e.g. British Bakels Limited which requires RSPO and Organic certification.

Consumer Goods Manufacturers

Operational Profile
1. Main activities within manufacturing
Operations and Certification Progress
2. Do you have a system for calculating how much palm oil and palm oil products you use?
Under Development
Total volume of all palm oil products used in the year in your own brand products:
3.1. Total volume of Crude Palm Oil used in the year:

3.2. Total volume of Palm Kernel Oil used in the year:

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

4.1. Book & Claim

4.2. Mass Balance
4.3. Segregrated
4.4. Identity Preserved

Consumer Goods Manufacturers

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

5.1. Book & Claim

5.2. Mass Balance

5.3. Segregrated

5.4. Identity Preserved

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand
products that is RSPO-certified:
6.1. Book & Claim

6.2. Mass Balance

6.3. Segregrated
6.4. Identity Preserved

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

7. What type of products do you use CSPO for?

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?
Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

12. Do your (own brand) commitments cover your companies' global use of palm oil?
Yes
13. Does your company use palm oil in products you manufacture on behalf of other companies?
No
14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.
15. Which countries that your organization operates in do the above commitments cover?
16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Actions for Next Reporting Period
17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

18. Do you publicly report the GHG emissions of your operations?

Public report of GHG emissions on operations

Reasons for Non-Disclosure of Information
19. If you have not disclosed any of the above information, please indicate the reasons why

- Other reason:

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?
If yes, when will you start?
21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?
Application of Principles & Criteria for all members sectors
22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?
- Water, land, energy and carbon footprints policy
- Land use rights policy
- Ethical conduct and human rights policy
- Labour rights policy
- Stakeholder engagement policy
23. What steps will your organization take to minimize its resource footprints?
24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?
25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?
26. Are you sourcing 100% physical CSPO?

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

Suitable outlet for sustainable bi-products should be established so that more complicated fractions can be made available

can be made available
2. How would you qualify RSPO standards as compared to other parallel standards?
Cost Effective:
Yes
Robust:
Yes
Simpler to Comply to:
Yes
3. How has your organization supported the vision of RSPO to transform markets?
<u> </u>

Challenges Page 12/12